



Nationwide USA Movers  
MC# 945738 USDOT# 3558324  
2319 Third Avenue, Suite 1710  
New York, NY 10035  
Tel: 1-800-656-3620

## Move Job Acceptance Agreement

Read carefully and Initial all pages

Sign and return this agreement as soon as possible

or max within the next 12h to accept the move

CUSTOMER NAME: Viraj

CUSTOMER PHONE NUMBER: +1-418-543-8090 EMAIL: viraj.kabrawala@arsenaltech.com

MOVE FROM: test

MOVE TO: NY

PACKING/LOADING DATE: 12/30/2025

DELIVERY DATE: 12/31/2025

CUSTOMER PREFERRED DELIVERY DATE: 12/31/2025

STORAGE NEEDED: yes

DAYS IN STORAGE: 1

MOVE TYPE: test

MILES: 25

APPROX TRAVEL TIME: 3 HOURS

TOTAL HOURS BILLED: 6

MEN REQUIRED: 2

SUGGESTED TRUCK SIZE & NUMBER TO USE: 1

RESIDENCE TYPE: 1

ELEVATOR: 1

STAIRS INSIDE: 11

LONG CARRY: 1

STAIRS OUTSIDE: 1

TOTAL ITEMS NUMBER: 16

WEIGHT & CUBIC FEET: 1

MOVE SIZE: 1



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PACKING: 1 \_\_\_\_\_

**Required packing material:**

- **5.1 or Dishpacks:** 1
- **1.5 or Small Boxes:** 1
- **Book Boxes:** 1
- **3.0 or Medium Boxes:** 1
- **4.5 or Large Boxes:** 1
- **5.0 Extra Large Boxes:** 1
- **6.0 Boxes:** 1
- **6.5 Boxes:** 1
- **Mirror or picture Boxes:** 1
- **Wardrobe (18-24 inches) Boxes:** 1
- **Flat TV boxes or wrap:** 1
- **Flat Screen TV #:** 1
- **Crib mattress:** 1
- **Single Bed Bag or Boxes:** 1
- **Double Bed Bag or Boxes:** 1
- **King/Queen Bed Bag or Boxes:** 1
- **Other material needed:** test

**Accessorial:** tyreterterter



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**Extra info:** terwtewrtew

**VIRTUAL SURVEY:** test

**OTHER:** test

**BINDING ESTIMATE:** test

**NON-BINDING ESTIMATE:** tse

**NOT TO EXCEED:** test

**HOURLY ESTIMATE:** 5

**FLAT RATE:** test



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**AMOUNT PAID FOR THE MOVE TO THE CARRIER BY CONSUMER/SHIPPER \$1000**

I, Ken Williams, representative of ( Ken's Moving And Storage ) accept to perform the above move brokered by Nationwide USA Movers and I understand and accept that by signing this agreement I declare that the paid amount is sufficient and fair to cover all the costs associated with the above move. I also declare that I will not ask for more money before or after the packing/loading or delivery date, unless a new revised written estimate, order for service or Bill of Lading is reviewed and authorized by Customer/Shipper and Nationwide USA Movers and signed by the Customer/Shipper prior to the starting of moving services

INITIALS \_\_\_\_\_ DATE\_\_\_\_\_

I, Ken Williams, authorized representative of ( Ken's Moving And Storage ) in agreement with FMCSA regulations, accept Nationwide USA Movers' estimate as ( Ken's Moving And Storage ) own estimate.

INITIALS \_\_\_\_\_ DATE\_\_\_\_\_

I, Ken Williams, representative of ( Ken's Moving And Storage ), declare that I have watched and viewed the entire survey video/s and that the weight/cubic feet, shipper's inventory and requested moving services are in agreement with what has been recorded on the video survey.

INITIALS \_\_\_\_\_ DATE\_\_\_\_\_



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I, Ken Williams, authorized representative of ( Ken's Moving And Storage ) understand and accept, that if the move does not match what listed on the Shipper's Inventory or if there is any additional packing or any extra moving services, I will never involve or ask directly the shipper for money, but I will notify immediately Nationwide USA Movers and ask for a re-estimate by video survey before starting packing and/or loading or performing any other moving services for said shipper the lack of respecting the above rules or the lack of informing Nationwide USA Movers will determine that not additional money will be paid, unless a new revised written estimate or order for service is reviewed and authorized by Customer/Shipper and Nationwide USA Movers and signed by the Customer/Shipper prior to the starting of moving services

INITIALS \_\_\_\_\_ DATE \_\_\_\_\_

I, Ken Williams, authorized representative of ( Ken's Moving And Storage ) declare that I have read, understood and agreed to the rules of this Move Job Acceptance Agreement.

INITIALS \_\_\_\_\_ DATE \_\_\_\_\_



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I, Ken Williams, authorized representative of ( Ken's Moving And Storage ) declare  
that I have read, understood and agreed to the terms of this Move Job Acceptance Agreement

INITIALS \_\_\_\_\_ DATE\_\_\_\_\_

**ADDENDUM:** trest



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I, Ken Williams, in the role of Owner, declare that I  
am authorized to sign and accept this agreement for ( Ken's Moving And Storage )

Print name Ken Williams

Role in the Company Owner

Signature \_\_\_\_\_ Date \_\_\_\_\_



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Signing this Move Job Acceptance Agreement, the Carrier understands and agrees that:

1. Nationwide USA Movers move jobs are paid by weight (weight= cubic feet X 7) and not by cubic space
2. Asking for more money after accepting a job or threatening to walk off an accepted job to get paid more will determine immediate cancellation of Broker-Carrier agreement since Nationwide USA Movers have given you all the necessary info to decide on the accepted job
3. Nationwide USA Movers requires a notice of at least 2 weeks, if after accepting the described move job, the aforementioned job cannot be carried out. This requirement is to allow Nationwide USA Movers to find another available Carrier to cover the job. Violating this requirement will determine a probation period between 1 and 2 years or cancellation of the signed Broker-Carrier Agreement.
4. Not showing up to a customer residence after the move job has been accepted, will determine a monetary penalty up to 20% of the total cost of the move and cancellation of signed Broker Carrier Agreement
5. Dropping Nationwide USA Movers move job for another job will determine a monetary penalty up to 20% of the total cost of the move and cancellation of signed Broker-Carrier Agreement
6. Causing a customer request to change Carrier will determine immediate termination of Broker Carrier Agreement
7. If a customer is not ready to move, it is mandatory to contact Nationwide USA Movers and prove it with pictures (at least 12) or video taken around the entire residence.
8. It will not re-broker or co-broker, assign, interline, or provide substituted service for the shipments hereunder tendered to carrier by broker without the advance express written authorization of broker, and
9. if authorization is granted, carrier agrees not to use an "Unsatisfactory" or "Conditional" rated carrier, and
10. that violation of the policy in point 8 and 9 may be grounds for immediate termination of the existing 409 Carrier-Brooker Agreement, and
11. if broker becomes aware of such unauthorized re-brokering activity by carrier prior to payment of any compensation otherwise due to carrier, broker may withhold payment to carrier and may instead pay appropriate compensation to the carrier who actually transported the shipment, and
12. as per 49 USC 13901(c) any person who knowingly authorizes, consents to, or permits, directly or indirectly, either alone or in conjunction with any other person, a violation of this warranty, including but not limited to "double brokering" is liable to broker for liquidated damages of



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13. \$10,000 for each violation plus all valid charges, or other claims incurred without regard to amount.
14. broker shall also be entitled to its collection and costs of enforcement, interest and attorneys' fees, and
15. the liability for claims under 49 USC 13901(c) for unauthorized, or "double brokering" shall apply, jointly and severally to any corporate entity or partnership involved; and to the individual officers, directors, and principals of such entities
16. Carrier accepts Nationwide USA Movers estimate and rates as its own
17. Carrier must have office equipment (printer, fax, computer) to be able to receive and send necessary documents related to the move
18. it is mandatory for carriers to learn and get accustomed to Nationwide USA Movers Shipper's inventory and that
19. 48-24 hours previous scheduled packing and/or moving date, it is mandatory to go over inventory and to discuss upcoming move with a Nationwide USA Movers representative, via phone call or video call
20. Nationwide USA Movers has the right to contact the customer anytime during the entire moving process, and
21. Nationwide USA Movers has the right to check onto the carrier at shipper's residence for quality control
22. All calls or emails from the customer/shipper must be answered. No customer/shipper's phone number or email blocking is tolerated.
23. Carrier and any of his representatives must be courteous and polite and never engage in any discussion with the customers/shippers
24. Any complaint calls from customers/shippers to Nationwide USA Movers, will determine a period of probation
25. 24-48 hours before the scheduled packing and/or move job, customer/shipper must be informed of crew arrival time
26. Pick-up and delivery dates must be respected unless otherwise agreed upon with the customer/shipper in writing and notified to Nationwide USA Movers in writing as well
27. Arrival time needs to be between 9-11 am, unless it is differently established with customer and if the established arrival time cannot be respected (i.e. traffic), customer/shipper needs to be informed.
28. In case of injuries to a customer or altercation with customer/shipper, Nationwide USA Movers will ask for police intervention on job
29. customer will never be in any way, pressured for tips
30. Payment for carrier services will come directly from customer/shipper at time of delivery by certified funds or in any other modality previously agreed with the customer



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31. Payment modality must be discussed with customer at least 48hrs before scheduled packing and/or move date.
32. Nationwide USA Movers will not be involved in the process of customer payment to the carrier and will not be asked to collect money or process credit card on behalf of the carrier, unless otherwise agreed by Carrier, Broker and Shipper.
33. If carriers want to accept credit card payment will do so through their own merchant account and credit card processing system.
34. It is carrier sole responsibility to collect money from customer for its services.
35. Nationwide USA Movers will never be responsible monetary or legally for carrier money loss either in case a customer fails to pay or issues a charge back.
36. It's the carrier responsibility to have crew and the right trucks and equipment (i.e. 4- and 2 wheels trolley, commercial bin) and tools (i.e. screwdrivers, drill, allen wrench set and more) ready for the job and that Nationwide USA Movers will never be asked to provide any of them.
37. Anything taken apart by carrier needs to be put together at destination (i.e. beds, entertainment center and more) on any job.
38. Trucks used for the packing and/or moving need to be clean outside and inside when pulling up to customer's.
39. Moving blankets, floor protectors need to be clean and in good condition (i.e. not ripped).
40. It is carrier responsibility to provide proper material and supplies for each job.
41. Before starting the loading process carrier representative must inspect the household goods to be moved and if any damage is already present, the shipper needs to be informed, and a picture of the damaged item taken before moving it.
42. Crew needs to wear a proper clean uniform attire (i.e. matching shirts and pants) during the packing and /or move.
43. It is carrier responsibility to train the crew to do a good job and have all the crew members trained to pad wrap, truck load.
44. For job that requires packing, it is carrier responsibility to provide trained and skilled people that know how to pack fragile items and how to properly mark boxes.
45. For job that requires packing, it is carrier responsibility to buy all the required packing material at least 24-48hrs before the job from 3rd party providers. This is required to avoid being late at customer's residence because of waiting lines to supplier.
46. Crew members cannot show up to a customer's smelling of alcohol or marijuana.
47. Carrier is fully responsible for each of crew members and Nationwide USA Movers requires that the carrier run a full background check on all crew members.
48. It is carrier sole responsibility to pay crews and rent trucks.
49. Carrier must have all the proper paperwork filled out and signed and dated by customer (i.e. Estimate /Order for Service, Bill of Lading, job completion or any other documents necessary for the service performed).



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50. the move) and a copy of the signed documents need to be sent via email to Nationwide USA Movers within 21 days of the move completion. Lack in providing a copy of the signed documents will determine a probation period and/or a cancellation of the Broker-Carrier Agreement.
51. For each Interstate move the shipper will need to sign and date the required Bill of Lading, both at origin and destination, and a copy of the aforementioned forms and of Bill of Lading needs to be sent to Nationwide USA Movers, by the Carrier, within maximum 21 days after completion of the move. Lack in providing a copy of the signed documents will determine a probation period and/or a cancellation of the Broker-Carrier Agreement.
52. For local move, the shipper will need to sign and date a job completion form and customer satisfaction form, and a copy of the aforementioned forms must be sent by email to Nationwide USA Movers, by the Carrier, within maximum 21 days after completion of the move. Lack in providing a copy of the signed documents will determine a probation period and/or a cancellation of the Broker-Carrier Agreement.
53. For all moves it is required to have a job completion form signed by the shipper both at origin and destination. A copy of this form must be returned to Nationwide USA Movers together with pictures showing that everything has been removed from house, garage, patio, back and front yard and shade at origin and pictures of last piece moved and empty truck at destination.
54. In case of damages, pictures need to be taken of the damaged items, and a copy must be sent to Nationwide USA Movers with a copy of job completion or Bill of Lading signed by the customer.
55. Any damage to shipper's Household Goods, property (walls, floors, driveway, lawn, both at origin and destination), any missing item or any other issue with shipper, is the carrier sole responsibility and, Nationwide USA Movers will never be involved.
56. It is carrier sole responsibility, to pay for any repair or damage to the truck/s used for the move job assigned to the Carrier by Nationwide USA Movers.
57. Pads and blankets must be used for all move jobs to provide the best protection to the shipper's household goods.
58. Floor protectors should be used, where necessary, to protect shipper's floor (carpet or hardwood floor) both at origin and destination.
59. If damage occurs, it is forbidden to the carrier or any of its representatives to hide or try to repair the damage on the spot without notifying it to the shipper.
60. Carrier must provide customer/shipper with a claim form if necessary either via mail or email.
61. Customer/Shipper's claims and complaints need to be addressed in a reasonable time.
62. Nationwide USA Movers suggests hiring a professional Claim Company to handle claims if any.
63. Any issue with customer needs to be resolved with arbitration and without Nationwide USA Movers involvement in the matter.



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64. Nationwide USA Movers, will monitor the move and, if necessary, will help customer with filing complaints with the FMCSA.
65. Nationwide USA Movers, 48 hours before scheduled packing and/or move date, will provide customer /shipper with Carrier elected representative direct contact info (phone number, email and mailing address) for any shipper's necessity or to file a claim for damages.
66. In case of damages, Nationwide USA Movers will provide customer carrier insurance contact information.
67. If Nationwide USA Movers receive more than 2 calls from a customer because carrier is unreachable (i.e. no answer to customer phone calls or emails), the signed Broker-Carrier Agreement will be automatically cancelled.
68. No returning calls or not answering emails from Nationwide USA Movers will determine automatic cancellation of the signed Broker-Carrier Agreement.
69. As required by FMCSA regulations, a supplemental moving insurance with different levels of deductibles, must be offered to the shipper.
70. The shipper's choice of level of protection (Basic Coverage or Full Value Protection with level of deductibles) must be reported on the Carrier issued Bill of Lading, as required by FMCSA regulations.
71. Any bad reviews on Nationwide USA Movers related to a poor move job will determine a period of probation or cancellation of Broker-Carrier Agreement.
72. Carrier will never represent itself as Nationwide USA Movers and it is absolutely forbidden for the carrier to use Nationwide USA Movers logo, name or likeness. Carrier represents its own company.
73. If Nationwide USA Movers will receive too many calls or emails from any Carrier representative for questions about things a carrier should know and handle itself, the Broker-Carrier Agreement will be terminated. Carrier needs to run its own company without hassling Nationwide USA Movers.
74. If Nationwide USA Movers will not receive the signed job agreement within the required time, the same job will be assigned to another carrier.
75. Calling Nationwide USA Movers more than once a week to ask for jobs will determine a period of probation during which you will not be given any moving job.
76. Carrier will never ask or try to get information on Broker's profit for the assigned job.
77. Nationwide USA Movers will communicate any available job through Text messaging and in order to accept the job a text message needs to be sent in response.
78. If Customer/Shipper's Household Goods goes into any storage or public storage facility, Carrier must provide Nationwide USA Movers and Customer/Shipper with the name of the storage facility, address of facility, full name of the account holder and unit/s number where the household goods are stored.



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79. Carrier must maintain full insurance (BIPD and Cargo) throughout the moving process and for the full period of storage if households goods are in storage.
80. For local and intrastate moves Nationwide USA Movers will act only as Lead Generation source, Virtual Estimator and Move Coordination services provider and,
81. All charges for local and intrastate are based on carrier's local and intrastate tariff or published rates.
82. Nationwide USA Movers will collect directly from the shipper for the services provided described in point 78 in the amount of no more than 15% of the total cost of the move and,
83. Carrier agrees to reduce its local and intrastate rates up to 15% to accommodate the charges for the services described at point 78.