

BEATRIS DIMITROVA

Software Test Engineer

+359899968767 @ Beatris.Dimitrovaaa@gmail.com
https://github.com/Manbergirl/PersonalWebsite Bulgaria/Sofia



SUMMARY

Motivated to go to a new field where I can build on my knowledge. I like new challenges which makes me want to learn more and more about software and improve my skills daily.

EXPERIENCE

Customer Support Representative

hidollar 12/2021 - 06/2022 Sofia

Hi Dollar is a financial services platform built on **Ethereum** and **Binance Smart Chain**, allowing users to send, save, earn, and exchange all supported cryptocurrencies.

- Working in a cross-functional operations
- Responsible for multiple activities within the organization
- Resolve customer queries over phone and by email

EXPERIENCE

Risk And Payment Specialist

Playtech Managed Service 09/2020 - 06/2022

Playtech plc is a gambling software development company.

- Handling fraud cases in all fraud interfaces.
- Preventing financial losses from fraudulent deposits.
- Protect operations against online payments fraud and other fraudulent activities.
- Checking financial processing.
- Sports betting pattern review.
- Communicating with internal and external parties for fraud concerns, verifications, follow-up, etc.
- Help users cover their balances, adjust their accounts, and monitor their activities.
- Generating different reports and analysis.
- Investigating different fraud patterns.
- Support other departments with regards to fraud-related queries and to solve questionable situations.

SKILLS

Api testing REST Postman Thunder Client

Scrum Agile Jira

SQL SQLite

GIT HTML CSS XAMPP

Katalon Recorder WhatRuns Userbrain

EDUCATION

QA Software Testing

SoftUni Global

01/2023 - Ongoing

Software Testing

ProgressBg

11/2022 - Ongoing

ICAgile(ICP-TST)

Pluralsight

11/2022 - 12/2022

Software Testing Training Videos/CSS Tutorials for Beginners/Visual Studio Code Basics

www.youtube.com/@edurekaIN

07/2022 - 11/2022

PROJECTS

KinoArena web app / Jira Project

10/2022 Bulgaria/Sofia

Testing login modal and switching language functionality

- I found an error/bug when I changed the language from Bulgarian to English and pressed the login button with wrong credentials. The error was pop up in Bulgarian.

LANGUAGES

Bulgarian Native ●●●●●

English Advanced ●●●●●