

## **Liebherr-Great Britain Ltd.**

Service process and customer data							
Service process number 12113890		Date Oct 12, 2021					
Customer/Company JOHN KELLY CONSTRN. SERVICES LTD							
Street LLANDDANIEL							
Zip Code LL60 6DY	City ANGLESEY LL60 6DY						
Customer order no. Verbal - Lisa	Sales order number 877051						
Contact of the customer on site							

Machine and service assignment information							
Machine 049965-1486/R922	Machine type R 922	Super	ordinate machine				
Operating hrs. Ope 2030	rating hrs. UC	Operating hrs. LC	Kilometers				
Operation site street GLYN FARM							
	ration site NWY - LL29 8	BRQ					
Performing engineer Nathan STOREY		Operation manager HAWORTH, Gra	nt				
Further engineers	KI						

Action	Brief description	Whereabouts of removed parts	Finished
10	Carry out multiple repairs	Returned with service employee	☐ Yes 🗹 I
Action	Brief description	Whereabouts of removed parts	Finished
20	TRAINING		
Action	Brief description	Whereabouts of removed parts	Finished
30	Finish off repairs	No parts used	☐ Yes 🗹 I
Action	Brief description	Whereabouts of removed parts	Finished
40	Finish off repairs	Returned with service employee	☐ Yes 🗹 I

Description	Day	Date / Time until		Date / Time until		h	Distance	Country	From place - to place Remark
Travel time	Fri	Nov 5, 2021	5:30 AM	Nov 5, 2021	7:30 AM	2:00	107 miles		Home to Site
Working time	Fri	Nov 5, 2021	7:30 AM	Nov 5, 2021	12:00 PM	4:30			
Break	Fri	Nov 5, 2021	12:00 PM	Nov 5, 2021	12:30 PM	0:30			
Working time	Fri	Nov 5, 2021	12:30 PM	Nov 5, 2021	5:00 PM	4:30			
Travel time	Fri	Nov 5, 2021	5:00 PM	Nov 5, 2021	7:00 PM	2:00	107 miles		Site to home
Travel time	Fri	Dec 10, 2021	6:00 AM	Dec 10, 2021	8:30 AM	2:30	80 miles		Home to site
Working time	Fri	Dec 10, 2021	8:30 AM	Dec 10, 2021	12:00 PM	3:30			
Break	Fri	Dec 10, 2021	12:00 PM	Dec 10, 2021	12:30 PM	0:30			
Norking time	Fri	Dec 10, 2021	12:30 PM	Dec 10, 2021	4:00 PM	3:30			

For the execution of assembly and repair work, the overleaf listed delivery and payment conditions are valid. In the case of invoicing, the rates are taken as basis, which were valid at the time of the execution of the work. The customer confirms that the work has been carried out correctly and also the correctness of the above-mentioned time recording. Warranty orders can only be processed if the defective parts are immediately sent to our factory.

Attachments: Details of the work carried out Material overview

Date Signature engineer Customer Signature customer



#### Liebherr-Great Britain Ltd.

#### Details of the work carried out

Action Explanation of the work carried out

10 Faults Reported: Carry replace

Faults Reported: Carry replacement of seals on engine.

Errors on display: None.

Work carried out:

- Carried out replacement of crankshaft seal in flywheel side, Removed walk ways and hand rails.
- Removed exhaust system and wiring.
- Removed Hydraulic pump and pipe work.
- Removed flywheel .
- Taken photos of visible leak from crank shaft seal.
- Removed crank shaft seal and replaced.

Note: Did not have correct tooling on van for removing and installing crankshaft seal.

- Installed fly wheel.
- Installed Hydraulic pump and pipe work.
- Bled hydraulic pumps.
- Installed exhaust system and wiring
- Installed walkways and hand rails.
- Started engine and carried out function of machine (ALL OK).

Task not completed due to running out of time, More test need to be carried out on the engine

Action 20

Explanation of the work carried out

Action 30

Explanation of the work carried out

30

Action 40 Explanation of the work carried out

Work Carried out: Change engine oil, Replace seals on sump, change crank case breather and rocker gasket, change engine oil filter.

- Drained engine oil and changed seals on blanking plugs on sump, Carried out visual checks of seals when removed and found sealed washers to be all damage.

- Changed crank case breather filter in rocker cover and replaced rocker cover gasket.
- Changed engine oil filter and filled engine with oil.
- Taken download of engine history.
- Taken download of Master 5 error history.

Important Note: When I removed the belly plates from below the engine i noticed a lot of engine oil around the flywheel housing and the sump, I could see where oil that some of the oil had been leaking from the sump gasket next to the flywheel housing, The sump gasket needs to be replaced but to do this the engine needs removing from the machine, Also because incorrect tooling was used when replacing the crank shaft seal I recommend this be checked again and the seal be replaced and installed with correct tooling to eliminate this as a possible fault, I have attached photos to the job of the leaks that where visible, I Cleaned off the areas covered in oil and ran the engine for 1 hour when checked the areas again I could see small amounts of oil starting to come from the sump gasket next to the flywheel housing.



# **Liebherr-Great Britain Ltd.**

## Material overview

#### Delivered new part

Sales order number 877051

Action	Pos.	Itemnumber	Item description	Quantity	QU	Serial number - New part
10	2	11066030	ENGINE OIL	1	ST	•
10	3	5502096	EASY-CHANGE FILTER	1	ST	
10	4	11127112	CYLINDER HEAD GASKET	1	ST	
10	5	10330268	HYDRAULIC OIL	1	ST	
10	6	11127056	O-RING	1	ST	
10	7	11127087	SHEET GASKET	3	ST	
10	8	11127178	SHAFT SEAL	1	ST	
10	9	11123605	HEX SCREW	8	ST	
10	10	11002713	HEX SCREW	20	ST	
10	11	7363159	O-RING	1	ST	
10	12	11127111	SEAL	1	ST	
10	13	12690640	FILTER KIT	1	ST	

## Additionally delivered material

No used material reported

## Returned new part

No used material reported

#### Returned used part

No used material reported