### **Predictive Modeling for Smartphone Purchase Behavior**

### **Prepared by:**

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**Domain**: Machine Learning – Classification

Tools Used: Python, Scikit-learn, Pandas, Matplotlib, Seaborn

# \*Abstract

This project focuses on building a predictive model to forecast whether a customer will purchase a smartphone based on their behavior and financial indicators. Using a synthetic dataset and machine learning models, we analyze key factors and apply classification techniques to predict purchase likelihood.

# **★** Problem Statement

**Goal**: Predict if a customer will buy a smartphone (1) or not (0) using demographic and behavior-based features.

Use Case: Businesses can target marketing campaigns more effectively and increase conversion rates.

# **Dataset Description**

Feature Name	Description
age	Age of the customer in years
income	Monthly income (₹)
time_on_website	Time spent browsing smartphone-related content (min)
previous_purchases	No. of past purchases (phones or accessories)
marketing_engaged	Whether the user engaged with ads (1 = yes, 0 = no)
search_frequency	How often the user searched phone terms
device_age	Age of current device (years)
will_purchase	Target variable $(1 = yes, 0 = no)$

Dataset: **synthetic**, generated using Python.

# **Step-by-Step Machine Learning Workflow**

#### **Step 1: Import Libraries & Load Dataset**

- Imported essential libraries: pandas, numpy, matplotlib, seaborn
- Loaded dataset into a DataFrame

#### **Step 2: Initial Exploration**

- Checked data types and missing values
- Used df.describe() to understand feature distributions

### Step 3: Exploratory Data Analysis (EDA)

- Visualized age distribution, income spread, and class balance
- Heatmap used to explore feature correlations
- Found that features like income, device\_age, and marketing\_engaged have impact

#### **Step 4: Data Preprocessing**

- Split data into features (X) and target (y)
- Performed 80-20 train-test split
- Scaled features using StandardScaler for normalization

#### **Step 5: Model Training**

- Trained multiple models:
  Logistic Regression, Random Forest, and SVM
- Evaluated each using accuracy\_score and classification\_report

#### **Step 6: Model Evaluation**

- Used confusion matrix and ROC curve
- Random Forest showed best performance (accuracy ~75–80%)

### **Step 7: Hyperparameter Tuning**

- Applied GridSearchCV on Random Forest
- Tuned n\_estimators and max\_depth
- Found optimal hyperparameters for better generalization

### **Step 8: Model Interpretation**

- Used SHAP to explain feature contributions
- Most important features:
  income, time\_on\_website, device\_age, marketing\_engaged

# **Results Summary**

Model	Accuracy (Approx.)
Logistic Regression	80.00%
Random Forest	77.50%
Support Vector Machine (SVM)	77.50%

★ Final selected model: **Logistic Regression** (Best Score: 78.50%)

# Conclusion

This project demonstrated how machine learning can predict smartphone purchasing behavior using behavioral and demographic data. Random Forest provided the best trade-off between performance and explainability. This can help businesses target high-potential customers effectively.