



Create Session - POST Method

Will receive this API call to create the login session.

Request URL: http://crm5.cloud-connect.in/CCC_api/v1.4/createSession

Request

```
{
  "agent_username": "ag01",
  "agent_password": "7a9225e55b23756a260f9eb6ef46bb69", // Md5 encrypted password for Yo1234
  "loginType": "AUTO",
  "campaign_name": "2087",
  "token": "2ybdm6RYW5PTRc1B",
  "tenant_id": "1079"
}
```

Response

```
{
  "code": 200,
  "status": "OK",
  "status_message": "Session Created Successfully.",
  "session": "298848"
}
```

Once session is created pass the session id in highlighted part in script.

```
<script type="text/javascript">var SessionURL= "https://crm5.cloud-connect.in/Agent_plugin/login.php?session=SessionID";var CloudConnectIFrame=document.createElement("iframe");CloudConnectIFrame.setAttribute("src", SessionURL),CloudConnectIFrame.setAttribute("allow", "geolocation; microphone; camera"),CloudConnectIFrame.setAttribute("id", "CloudConnectPluginIFrame"),CloudConnectIFrame.setAttribute("allowfullscreen", "true"),CloudConnectIFrame.setAttribute("webkitallowfullscreen", "true"),CloudConnectIFrame.setAttribute("mozallowfullscreen", "true"),CloudConnectIFrame.setAttribute("scrolling", "no"),CloudConnectIFrame.setAttribute("frameborder", "0"),document.body.appendChild(CloudConnectIFrame);var CloudConnectPluginIFrame=document.getElementById("CloudConnectPluginIFrame");CloudConnectPluginIFrame.setAttribute("style", "bottom:0;top:0;position:fixed;z-index:99999;");var eventMethod=window.addEventListener?"addEventListener":"attachEvent",eventer=window[eventMethod],messageEvent="attachEvent"===eventMethod?"onmessage":"message";eventer(messageEvent,function(e){try{var t=JSON.parse(e.data); var r= t["type"];for(key in t){CloudConnectPluginIFrame&&( r == "css"? CloudConnectPluginIFrame.style[key]=t[key]:CloudConnectPluginIFrame.setAttribute(key,t[key]))}}catch(e){return false;}});</script>
```

Once session is passed then script loaded will take user to logged screen



CloudConnect

LS Admin (ag02) -1004201

2022-06-01 16:37:16 (00:01:18)



Waiting

0/0

Waiting Call



Missed Call



47

Callback



Day

Session

Call Time

00:00:00

Talk Time

00:00:00

Avg. Talk Time

00:00:00

Disposition Time

00:00:00

Hold Time

00:00:00

Break Time

00:00:00

Go to Manual



Mute Time

00:00:00

Idle Time

00:10:32

CloudConnect

End Session - POST Method

will receive this API call to create the login session.

Request URL: https://crm5.cloud-connect.in/CCC_api/v1.4/endSession

Request

```
{
  "session": "298848",
  "token": "2ybdm6RYW5PTRc1B",
  "tenant_id": "1079",
  "force_logout": "true"
}
```

Response

```
{
  "code": 200,
  "status": "ok",
  "status_message": "Logged Out Successfully."
}
```