Mandeep Singh

Profiles

Summary

Experience

Dell

Senior Software Engineer

Dell Remediation Scripts

https://www.dell.com/en-in

Dell Chrome OS Telemetry Platform

Driver/BIOS Deployment Automation Tool

https://www.stryker.com/in/en/index.html Cloud Data Extraction & Parser Development

Medical Device Cybersecurity Overhaul

Operating Theater Integration Platform

25% despite limited direct revenue impact.

Sustainable Medical Device Reprogramming Solution

with corporate ESG sustainability targets.

https://www.stryker.com/in/en/index.html

Medical Device Cloud Connectivity Optimization

Stryker

Intern

Intern

global service centers.

Stryker

Software Engineer

endless manual work. I'm a software engineer who loves turning "this is too complicated" into "why didn't we do this sooner?"

I'm the kind of person who can't walk past a problem without trying to fix it – whether it's reviving a burned-out national lab instrument or building tools that save IT teams from

ways to make systems more reliable.

tech that's not just smart, but also sustainable.

addressing widespread customer pain points.

reducing firmware-related service recalls by 18%.

time by 35% and accelerating feature deployment cycles.

Mandeep (Portfolio)

Mandeep (Linktree)

in Mandeep Singh

C# | .NET | React | Full Stack

Gurgaon, Haryana <u>\$\sum_{\pm}\$ +91-7827925210</u> @ mandeep.co.747@gmail.com

At the end of the day, I just love building things that work – and work well.

designing scalable backend architecture and RESTful microservices.

extracted meaningful information from raw data uploaded by devices. For teams that wanted to use the solution on their devices, it was necessary to comprehend the data and create new data parsers. Because this project was used by internal teams to improve their workflows, it had an indirect but significant impact on the company.

Delivered custom parser solutions for 12+ device categories, reducing data processing

The project was to improve the security of the medical devices as well as the software solution that connected them to the cloud. To accomplish this, extensive research on cryptography, public key infrastructure, and certificates was carried out. I was able to implement a super secure licensing system for the devices after investing 3+ years in it,

Interconnected devices in an operating theater to make it easier for doctors to use. Understanding of low-level protocols was developed to allow devices to communicate

Eliminated 15+ manual workflow steps for surgeons, improving procedure efficiency by

A software solution for reprogramming RFID tags for medical devices was developed in a short but impactful project. The data for these tags was managed in a backend SQL server and reprogrammed after the devices were sanitized for reuse. This solution not

wirelessly with one another and be controlled by a single master device.

proactive issue resolution and better product enhancements.

From securing medical devices (because hackers are no joke) to making surgical workflows less of a headache for doctors, I've always been drawn to work that makes a real difference. I'm that person who gets weirdly excited about automating repetitive tasks or finding clever Outside of work, I'm still the same guy who once led a team of 150 to pull off a college fest – which basically means I can herd cats, manage chaos, and get people excited about a shared goal. These days, I channel that energy into mentoring junior engineers and geeking out over

Dec 2022 - Present Gurugram

Contributed to the Support Assist Remediation platform, collaborating on over 100 remediation scripts. These scripts addressed critical issues such as BSOD (Blue Screen of

Death), thermal events, audio malfunctions, and other system instabilities. The impact of this work was significant, improving device reliability and reducing customer support Scripts were packaged as a premium feature, directly contributing to \$15M in revenue by

Led end-to-end development of a telemetry aggregation system for Chrome OS devices, This initiative aimed to provide insights into device performance and health, enabling Engineered a depot-facing application to automate device-specific Driver/BIOS updates, reducing manual configuration time by 40% and standardizing workflows across 12

Accelerated large-batch device programming by 3.2x, enhancing depot throughput and Jul 2019 - Oct 2022 Gurugram This project required the maintenance and development of cloud data parsers that

Jun 2018 - Jun 2019

Jan 2017 - Jun 2017

August 2013 - August 2017

September 2017 - June 2019

Master of Engineering

Dec 2022 - Dec 2024

Bachelor of Engineering

New Delhi

Gurugram

including designing the solution from scratch to company-wide deployment. Deployed a zero-trust licensing system that reduced cyberattacks by 90%, preventing potential losses exceeding \$8M annually in breach-related costs.

only saved the company money but also contributed to the company's sustainability efforts by reducing medical waste. Contributed to \$2.1M in annual savings and a 15% reduction in device waste, aligning

Redesigned legacy medical device cloud integration platform, implementing secure remote firmware updates (HTTPS/MQTT) and bidirectional RPC capabilities to enable

Eliminated 85% of onsite service visits by sales teams, achieving \$1.8M in annual operational savings while supporting 2,400+ connected devices across 100+ hospital

updates by 70% and strengthening compliance with FDA 21 CFR Part 11 guidelines.

networks. Introduced version control and rollback features, reducing device downtime during

National Physical Laboratory

https://www.nplindia.org

over-the-air configuration changes.

Precision Instrumentation Engineer Revitalized Critical National Infrastructure: Spearheaded emergency repair of India's primary reference-grade goniophotometer (360° light measurement system) after catastrophic motherboard failure, preserving the nation's SI-compliant luminous

intensity calibration capabilities.

response correction factors.

Electronics Instrumentation and Control

Leadership & Organizational Experience

Thapar University

https://www.thapar.edu

(Bachelor's Degree Activities)

coordination.

settings.

Thapar University

https://www.thapar.edu

Inventory Management (React)

7.23

C#

SQL

ASP.NET

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PKI

Microservices ••••

7.97

Education

Projects

Skills

Interests

Languages

Strategic Industry Impact: Restored calibration services for 17+ major lighting manufacturers (including Havells and Philips India), preventing estimated ₹420M in annual industry losses from uncalibrated products.

Custom NI-Based Control System: Engineered a National Instruments (NI)

Automated 3-axis motion control system with <0.1° positioning accuracy

Self-diagnostic routines reducing future maintenance downtime by 60%

Enhanced Metrological Performance: Achieved 0.3% measurement uncertainty (improved from 1.2% in legacy system) through algorithmic optimization of spatial

Cultural Fest President: Directed a 150+ member team to execute a 5-day festival with 3,000+ attendees, managing ₹8L+ budgets, vendor negotiations, and cross-departmental

Skill Development: Cultivated strengths in conflict resolution, agile prioritization, and stakeholder communication—later applied to technical team leadership in professional

People Operations: Mentored 20+ society members across event planning, marketing

This was in project based Masters Degree, where almost I spent my second year working at Stryker. I did participate in some activities, but this time I was more focused on learning real

It almost managed all the materials in the stock yard, on the display items and also took care

Traceable photometric data acquisition framework compliant with BIPM standards

DAQmx/LabVIEW solution to replace legacy hardware, developing:

campaigns, and finance tracking, improving team retention by 40% year-over-year. While not directly technical, this experience shaped my approach to collaborative problemsolving, deadline-driven execution, and aligning diverse teams toward shared goals—skills I

of low stock alerts and profit calculations. .NET

world skills. Also, worked as teaching assistant in the first year of Masters.

Created an inventory management app for small scale industry

Docker Kubernetes

React $\bullet \bullet \bullet \circ$ **Swimming** Cooking Gadgets

actively apply in technical leadership roles.

Electronics Instrumentation and Control

Azure

English •••• Punjabi •••• Hindi • • • • •