

VEHICLE RENTAL AGREEMENT

Date: 5/19/2025

1. PARTIES:

****Owner:**** Mandip Raut (Email: rautmandip717@gmail.com)

****Renter:**** Prajwol Neupane (Email: p@gmail.com)

2. VEHICLE INFORMATION:

****Vehicle:**** Dio

****Type:**** Bike

****Year:**** 2019

****Daily Rental Price:**** Rs. 650

3. RENTAL TERMS:

****Pickup Date:**** 5/19/2025

****Drop-off Date:**** 5/21/2025

****Total Amount Due:**** Rs. 1420

4. TERMS AND CONDITIONS:

Welcome to RentRide! By using our platform, you agree to these Terms and Conditions. Please read them carefully before using our services.

INTRODUCTION

RentRide connects vehicle renters and owners to facilitate vehicle rentals. We provide a platform for booking and communication but do not process or hold payments directly.

ELIGIBILITY

- * Accurate and up-to-date information must be provided during registration and bookings.
- * RentRide reserves the right to verify user information and suspend accounts for violations of these terms.

USER ROLES AND RESPONSIBILITIES

FOR RENTERS

- * Renters must adhere to the agreed rental period and terms set by the owner.
- * Renters must use vehicles responsibly and comply with all traffic laws.

DOCUMENT PROOF

At the time of vehicle pickup, renters must provide the following:

- * A valid photocopy of their driver's license.
 - * A photocopy of their citizenship card (or equivalent government-issued ID). (
- Failure to provide these documents may result in cancellation of the booking without a refund.
- * Renters are responsible for providing accurate payment details for refunds or disputes.

FOR OWNERS

- * Owners must ensure their vehicle listings are accurate and up-to-date.
- * Owners are responsible for ensuring their vehicles meet legal and safety standards.
- * Refunds must be processed promptly according to the agreed policies.

BOOKING AND PAYMENT

BOOKING CONFIRMATION

Bookings are confirmed when the owner accepts the renter's request. Renters must pay at least 10% of the total rental fee to secure the booking.

PAYMENT RESPONSIBILITY

All payments are handled directly between renters and owners. RentRide does not process payments or hold funds.

ADDITIONAL FEES

Charges for add-ons (e.g., helmets, child seats) must be communicated clearly by the owner before the booking is confirmed.

CANCELLATION AND REFUND POLICY

FOR RENTERS

If a renter cancels a confirmed booking:

- * 5% of the total booking amount will be deducted as a cancellation fee. This fee is non-refundable.
- * The remaining refund amount will be processed directly by the owner via the agreed payment method.

FOR OWNERS

- * Owners may cancel a booking before receiving payment without penalty.
- * If an owner cancels after payment, the full amount must be refunded to the renter.

REFUND DISPUTES

Any disputes regarding refunds must be resolved directly between renters and owners. RentRide may assist with mediation but is not liable for unresolved disputes.

VEHICLE USE AND LIABILITY

- * Renters must inspect the vehicle during pickup and report any damages to the owner.
- * Owners are responsible for ensuring the vehicle is roadworthy and complies with local laws.
- * RentRide is not liable for accidents, damages, or injuries incurred during the rental period.

DOCUMENT SUBMISSION DURING VEHICLE PICKUP

- * Renters must present the following documents to the owner at the time of vehicle pickup:
- * A valid photocopy of their driver's license.
- * A photocopy of their citizenship card (or equivalent ID).
- * Failure to present these documents may result in cancellation of the booking without a refund.

PLATFORM USAGE RULES

- * Users must not engage in fraudulent activities, misuse RentRide, or violate local laws.
- * Violations may result in account suspension or termination.

PRIVACY AND DATA SECURITY

- * RentRide collects and processes user data in accordance with its Privacy Policy.
- * Personal information shared between renters and owners (e.g., contact or banking details) must be handled responsibly.

AMENDMENTS TO TERMS

- * RentRide reserves the right to update these terms at any time. Users will be notified of significant changes via email or platform notifications. Continued use of RentRide constitutes acceptance of updated terms.

LIMITATION OF LIABILITY

- * RentRide acts solely as a facilitator for vehicle rentals. We are not responsible for:
- * Disputes between renters and owners regarding payments or refunds.
- * Damages, injuries, or legal violations during the rental period.

For any questions regarding these Terms and Conditions, please contact us at rentride@gmail.com.

5. SIGNATURES:

****Owner Signature:**** _____

****Renter Signature:**** _____

For inquiries, contact RentRide at rentride@gmail.com.