# Mandiseli Mfeya

Software Developer/IT Technical Support

## Profile

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🌐 South African

📅 10.05.1989
🚹 Male
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## Key Skills

**Communication Skills**
★ ★ ★ ★ ★

**Customer Service**
★ ★ ★ ★ ★

**Back-end development**
★ ★ ★ ★ ★

**Business Analysis**
★ ★ ★ ★ ★

**Front-end development**
★ ★ ★ ★ ★

**Hardware and software troubleshooting**
★ ★ ★ ★ ★

## Languages

English
Xhosa
Zulu

## Summary

Looking for an exciting and dynamic role where I can utilize my skills and experience to drive tangible results. Passionate about joining an organization that fosters a culture of innovation, continuous learning, and personal growth.

## Experience

**Software Developer at UVU Africa**  — Jul 2022 – Continue

**Admin Clerk at Department Of Education Eastern Cape** — Apr 2017 – Continue

- Managing Subsidies/Funds Transfered To The School By The Department. Prepare School Budget. Recording Keeping Of School, Staff, Learner Issues. Handling Of Correspondence. Procurement And Provisioning. Manage Filing. Capturing Data And Keeping Database. Capture All Information On System. Reconcile, Balance And Prepare Monthly/Quarterly Financial Statements.

**Call Center Agent at Digicall Transport Solutions T/A Roadtrip** — Jan 2016 – Feb 2017

- Inbound Calls From Clients. Outbound Calls To Clients. Monitor Bookings. Provide Products And Services To Clients. Document All Call Information According To Standard Operating Procedures. Address And Resolve Clients Complaints. And Any Other Duties Assigned By Supervisor.

**IT Technical Support at First Choice Varsity College** — Feb 2013 – Continue

- I Shadowed And Assisted In Computer Repairs. Help Desk Support. Hardware And Software Installation. Database Management Responsible With The Campus Computer Lab. Administer Assets By Updating The Hardware And Software. Trains And Orients On Of Hardware And Software. Assist With Setup And Support For Venues On Campus Or For Training Use. Installs Laptops And Desktop Computers For Use In Campus With The Relevant Authorized Software And Completes The Relevant Documentation.

## Education

**Certificate In A+ N+ And CCNA** — Oct 2022 – Oct 2023
Optimi College

**National Diploma: Information Technology** — Jan 2008 – May 2011
Walter Sisulu University (WSU)

**Matric** — Jan 2005 – Dec 2007
Umtata College Of Maths, Science And Commerce

## Projects

**Website**

- As A Team We Were Tasked To Create A Website About Us And A Services We Offered, We Developed Our Website Using, HTML, CSS, Javascript, Node.js, And We Have A Chat App On Our Website Using React And A Tic Tac Toe Game That We Have Developed.

**Bond And Investment Calculator**

- We Were Tasked To Create An Investment And Bond Calculator Using Python

**Banking App**

- We Were Task To Create A Banking App Using Python And We Used Sqlite For Database

- As A Team Were Tasked To Create A Converter That Converts Feets To Meters, Pounds To Kgs, Fahrenheit To Celsius Using Java

## References

Afika Maliwa
UVU Africa - Capaciti

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