

Mengying Liu

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[LinkedIn](#) | [GitHub](#)

Highlight of Qualifications

Program Related Skills

- Programming languages: Java
- Database: MySQL, MS Access, SQL Server, Oracle
- Web Programming: JavaScript, CSS, HTML5, JSON, jQuery
- Version Control: Git, GitHub
- Operating Systems: GNU/Linux, Windows

Additional Skills

- Citizenship: Canadian
- Analysis and Problem-solving Skills: Developed strong critical thinking and effective problem-solving abilities during my tenure at the bank.
- Information Integration Skill: Successfully gathered and synthesized data and materials from various sources to support the Master's essay.
- Client Service Skills: Proficient in active listening, adept at interpersonal communication, and possesses strong written communication skills honed through experience in the banking industry.
- Teamwork: A positive independent contributor and collaborative team player.
- Self Learner: Enthusiastic about acquiring new knowledge with effective learning abilities to maintain A+ for all college courses.
- Time Management: Skilled at multitasking and adept at changing priorities in a fast-paced work environment.

Education

Diploma of Computer Programming

Algonquin College, Ottawa, ON

May 2023 – Present (Expected graduating in May 2025)

- Dean's honour list with a cumulative GPA of 4.00/4.00

Master of Arts in Economics

Memorial University of Newfoundland, St. John's, NL

Sept. 2012 - Jan. 2015

Academic Projects

Electronic Health Records System (Java)

- Developed a health records system for health providers with a built-in Body Mass Index (BMI) calculation function.

Personal Website (Html/CSS/JavaScript)

- Designed a personal website with HTML/CSS/JavaScript

Appointment Scheduling Application (SQL Server/ MS Access)

- Designed an appointment scheduling application for appliance repair for both front-end and back-end users.
- Database connected via Open Database Connectivity (ODBC)

Employment Experience

Personal Banker

Jan. 2020 - May 2023

Bank of Montreal, Ottawa, ON

- Initiated customer interactions that led to in-depth discussions uncovering financial prospects and provided personalized recommendations for a wide range of needs, including everyday banking, retail investments, lending solutions, home financing, and small business solutions.
- Managed multiple tasks and adjusted priorities within the lending deals pipeline to accommodate various closing dates.
- Followed through on risk and compliance processes and policies to safeguard customers' assets, maintain their privacy, and act in their best interest.
- Acted as a key member of a collaborative and versatile branch and market team.

Barista

Apr. 2018 - Dec. 2020

Starbucks, Ottawa, ON

- Greeted and connected with customers while operating the cash register.
- Made beverages and took responsibility for store maintenance.

Shift Supervisor

Apr. 2016 – Apr. 2019

Sun Sushi, St. John's, NL

- Delivered a professional image by ensuring well-maintained counters, workstations and sushi.
- Solved complaints courteously to ensure customer satisfaction.
- Counted inventories weekly and reported to store manager.
- Coordinated all staff's availabilities and did scheduling biweekly.

Researching Assistant

Jan. 2013 - May 2013

Department of Economics, Memorial University of Newfoundland, St. John's, NL

- Supervised and tutored undergraduate students with intro economics courses.
- Marked assignments and test papers, and invigilated exams.
- Accomplished economic-related research tasks assigned by professors.

Awards

Dean's Honour List

Sept. 2023

Algonquin College, Ottawa, ON

- Recognized on dean's honour list by demonstrating excellent Grade Point Average above 3.60.

BMO Spotlight Award Winner

Mar. 2021/ Dec. 2021/ Mar. 2022

Bank of Montreal, Ottawa, ON

- Given in recognition of outstanding work effort and exemplifying the Being BMO brand daily.

Partner of the Quarter

Sep. 2019

Starbucks, Bank&Gladstone, Ottawa, ON

- Awarded to baristas who consistently exceed expectations every quarter.

References

Steven Stewart

Branch manager
Bank of Montreal
100-499 Terry Fox Drive, Ottawa, ON. K2T 1H7
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Stanley Piedad

Coordinator and Professor of Computer Programming
Diploma
Algonquin College
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