

Flash Assignment Quality Assurance

Task 1 - Prioritization

How would you prioritize the bug reports below?

Bug ID	Bug Description	Severity	Priority	Reason for Prioritization	Assigned To
001	"Forgot password" email is not being sent for the user account.	High	Urgent (P1)	Users unable to reset passwords, leading to account lockout. Major impact on usability.	Backend Team
002	Website language switcher is not working.	Medium	High (P2)	Affects international users, making the site inaccessible in their preferred language.	Frontend Team
003	"About-us" footer links are redirecting to the homepage.	Low	Low (P4)	Non-critical issue; does not impact core functionality or user tasks.	UI/UX Team
004	During registration, month date-of-birth dropdown box is only showing "November".	High	Normal (P3)	Registration process affected, but workaround exists (users can contact support).	Backend Team
005	"Complete registration" button not working.	Critical	Urgent (P1)	Blocks new users from signing up, directly affecting business revenue and growth.	Full-Stack Team

Why would you prioritize them like this?

1. P1 - Urgent (Critical Issues, Immediate Fix Needed)

- **Forgot password email not sent:** Prevents users from regaining access, leading to frustration and potential loss of customers.
- **Complete registration button not working:** Blocks new user signups, directly impacting business revenue.

2. P2 - High (Major Issues, Fix Soon)

- **Website language switcher not working:** Affects non-English speakers, limiting accessibility and usability.

3. P3 - Normal (Moderate Issues, Fix in Next Releases)

- **DOB dropdown only showing "November":** Registration is affected, but support could manually assist users in the meantime.

4. P4 - Low (Minor Issues, Fix When Possible)

- **Footer links redirecting incorrectly:** Non-blocking, minimal impact on user experience.