MAI FTHABO **MALATJI**

BUSINESS ANALYST | PROJECT MANAGER | SCRUM MASTER

Ebony Park, Johannesburg, 1632, South Africa





EDUCATION

NATIONAL DIPLOMA IN INFORMATION **TECHNOLOGY** (BUSINESS APPLICATIONS)

TSHWANE UNIVERSITY OF TECHNOLOGY, PRETORIA, SOUTH AFRICA

2022

- · Acquired skills to implement IT solutions in business environments.
- Combined business principles with IT expertise.
- · Focused on business application development, database management, systems analysis, and project management.
- · Prepared for careers as a business analyst, IT consultant, or system developer.

NATIONAL SENIOR CERTIFICATE

NORTHERN ACADEMY SECONDARY SCHOOL, LIMPOPO, SOUTH AFRICA 2017

· Bachelor's admission

SKILLS

HTML	
CSS	
Javascript	
C++	
Git	
Business Analysis	
Python	
Visual Basic	
PL/SQL	
Cisco	
Project Management	
Scrum Mastering	
Software Testing	
Microsoft Office 365	
Communication skills	
Microsoft Visio	
Problem Solving	
Jira	

LINKS

Github:

TestRail

LinkedIn: linkedin.com/in/geraldinemalatji

github.com/geraoct

PERSONAL **DETAILS**

• Date of birth 11 Oct 1999

• Nationality South African

ABOUT ME

 As an IT graduate, I offer a solid foundation of practical experience, underscored by my active engagement in software testing and a strong grasp of Scrum methodology. My expertise extends to business analysis and project coordination, where I excel in optimizing processes and contributing to team success. Driven by a passion for crafting exemplary software solutions, I am eager to secure a junior or entry-level hybrid role. Such a position would provide the perfect platform for me to sharpen my skills and deliver significant value in a corporate environment.

WORK EXPERIENCE

SYSTEM ANALYST | SOFTWARE DEVELOPMENT INTERN

| OCT 2024 - PRESENT

ABT. JOHANNESBURG

- · Gathered and documented functional requirements with business stakeholders and end-users.
- · Assisted in creating system architecture diagrams, UML models, and data flow diagrams (DFDs) to represent system processes.
- · Supported user acceptance testing (UAT), including writing test cases, performing regression testing, and troubleshooting bug reports using tools
- · Built responsive web interfaces using HTML, CSS, and Bootstrap.
- · Implemented interactive elements using JavaScript
- · Developed basic Python scripts for test automation and data parsing
- Used Git and GitHub to manage code versions and collaborate on a team project.

● END USER SUPPORT TECHNICIAN | JUL 2023 - JUN 2024

SITA, CAPE TOWN

- · Delivered expert assistance in hardware and software setup and configuration, ensuring seamless user experience.
- · Proficiently troubleshot complex technical issues, providing effective solutions and enhancing system performance.
- · Analyzed and reported on issues, recommending strategic solutions to improve operational efficiency.

• JUNIOR BUSINESS ANALYST | SOFTWARE TESTER

| JUL 2022 - JUN 2023

MOEPI PUBLISHING, PRETORIA

- · Developed and maintained comprehensive project plans and schedules to ensure timely delivery.
- Led and motivated project teams, fostering collaboration and enhancing productivity.
- · Documented and reported on project progress, providing insights for dataariven decision-making
- Designed and executed test cases.
- Logged and tracked defects.
- · Performed functional, regression, and UAT testing.

LANGUAGES

English	Xitsonga
Sepedi	Zulu

COURSES

PYTHON | PRESENT NEMISA

JAVASCRIPT SHORTCOURSE

NEMISA

 \odot SCRUM MASTER | JAN 2023

LINKEDIN

REFERENCES

MR BUZWE

SITA P: 079 549 5274

DR SP MAMOROBELA

Tshwane University Of Technology P: 012 382 9666

MISS R MASHITA

Moepi Publishing P: 073 272 4317

MR MADUNA

ABT Telecoms P: 071 958 0444

DRIVING LICENSE

DRIVING LICENSE CATEGORY

CATEGORY C1