

# IGOR EDUARDO GULAK

## SOFTWARE DEVELOPER

### >> ABOUT

[mangangaba.com.br/ref](http://mangangaba.com.br/ref)

### < / BACKGROUND >

#### >> Customer Success

AKT Software @ march/2022 to june/2022

The representative acts as the customer's internal advocate. Responsible for the entire relationship with the customer, they are in contact daily with users of the system, proving knowledge of the company's services and products in order to offer them the most. Develop, share and contribute to the best practices among team members to improve continuous delivery, exponentially the efficiency of Law Suit.

#### >> Help Desk

Muffato @ november/2021 to march/2022

Provides technical support for installing, configuring, and maintaining software and hardware, performs functional testing, and monitors the performance of technical resources.

#### >> Cashier

Adidas @ setembro/2021 to outubro/2021

The cashier's main role is to assist customers in the checkout process at the store, collect payments and give appropriate change, fulfill product returns. Responsible for counting the contents of the cash drawer at the end of each shift, keeping receipts, records and withdrawals.

### < / ACADEMIC >

#### >> Federal Technological University of Paraná

Computer Science @ march/2018 to dezembro/2018

/ Assistance in graphic pieces for the education department (DEPED)  
Collaboration for junior company

>

### < / HARD SKILLS >

HTML5/CSS3/SASS, ECMAScript6, TypeScript, Git,  
React/TailWindCSS, Node, Bootstrap, Docker, PostgreSQL, C/C++  
PHP

### < / LANGUAGES >

Portuguese (PT-BR)  
English (USA)

### < / CONTACT >

via Whatsapp:  
+55 (45) 99861-5971

E-mail:  
[gulak@mangangaba.com.br](mailto:gulak@mangangaba.com.br)

Cascavel/PR – Brazil.  
R. Francisco Bartnik, 1947.  
85807-550.