### </CONTACT>

R. Francisco Bartinik, 1943, Cascavel/PR - Brazil. 85807-550.

Phone number: +55 (45) 99861-5971

Mail box: mngngbsftwr@gmail.com

## </WORK XP>

### >> Customer Success

AKT Software @ march/2022 until present

Responsible for the entire customer relationship, they are in daily contact with their customers, which requires a strong ability to listen, adapt and of course, an excellent knowledge of banking services in order to offer them the most suitable ones.

### >> Help-Desk

Muffato @ november/2021 a march/2022

It provides technical support for the installation, configuration and maintenance of software and hardware, performs functional tests and monitors the performance of technical resources.

#### >> Cashier

Adidas @ setember/2021 until october/2021

The professional is responsible for opening and closing cash, processing and receiving payment and issuing invoices. In addition to administrative tasks, the cashier acts directly in customer service, as he is the person who completes and finalizes the purchase.

# **IGOR EDUARDO GULAK**

SOFTWARE DEVELOPER BACK-END

>> ABOUT

mangangaba.com.br

# </FORMAÇÃO>

# >> Federal Technological University of Paraná

Computer Science @ march/2018 a dezember/2018

Assistance in graphic pieces for the education department (DEPED) Collaboration for junior company

## </TECH STACK>

Javascript/Vue/TypeScript HTML/CSS/SASS PostgreSQL/SQL

Bootstrap

Docker C/C++

Node PHP

Git

## </LANGUAGES>

Portuguese (Native) English-US (C1)