

HERBERT TEMBO MANGANI

IT INFRASTRUCTURE ENGINEERING SPECIALIST

CONTACTS

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Address: Plot 3390 Lumumba
Road-Moth Area, Chipata

TECHNICAL SKILLS

- ✓ IT Infrastructure
- ✓ Information Security
- ✓ Modern Standards Approach
- ✓ Project Management
- ✓ System Design
- ✓ Ownership and Initiative
- ✓ Systems Integration
- ✓ Coding
- ✓ SQL
- ✓ Cloud Computing
- ✓ Networking (A+ & N+)
- ✓ Service Focus
- ✓ Testing
- ✓ Microsoft office Suite
- ✓ Windows Server
- ✓ Hardware Repairing
- ✓ Software Configuration
- ✓ Troubleshooting & Problem Solution
- ✓ Highly Organized
- ✓ Analytical
- ✓ Confident
- ✓ Reliability
- ✓ Attention to Detail
- ✓ Quick Learner
- ✓ Solid oral & written communications skills
- ✓ Excellent Team Player
- ✓ Time management
- ✓ Team player

ACADEMIC

QUALIFICATIONS

Hons Diploma of Engineering in IT Infrastructure Engineering: 2019 – 2021

The University of Zambia, Lusaka, Zambia.

Diploma in Management of Information Systems:2011 – 2013

National Institute of Public Administration, Lusaka.

SECONDARY SCHOOL CERTIFICATE

Solwezi Day Secondary School, 2006

CAREER OBJECTIVE

I am a highly organized, reliable, and detail-oriented Information Technology engineering professional with 10+ years of progressive experience in building, deploying and maintaining IT Infrastructure using the latest technology. Excellent team player, decision making, and very good leader with a solid engineering, planning and project management background. Seeking for a position that will put my managerial and engineering expertise to very excellent use.

PROFESSIONAL EXPERIENCE

Zonal Coordinator July-September: 2022 Zamstats (Census)

- ✓ Executing and reporting all census activities as liaison person between the district census coordinator and the supervisor.
- ✓ Ensuring e-inventory management system for handling assets and logistics as implemented.
- ✓ Identifying and facilitating modes of transport for hard to reach areas.
- ✓ Liaising with supervisors to ensure that field data collected by enumerators is synchronized daily to the server at head office.
- ✓ Ensuring that appropriate modes for publicity are implemented, education and advocacy on all aspects of census.
- ✓ Conducting assessment exercise using the mobile Application
- ✓ Training of enumerators and supervisors.
- ✓ Submitting field activity reports
- ✓ Ensuring confidentiality of data in the filled questionnaires and restrict access of information to only authorized persons.

Operations Manager/IT Infrastructure Eng: 2019-2022

Cybill Technologies Limited, Chipata

- ✓ Building, deploying and maintaining IT infrastructure using the latest technology.
- ✓ Working with internet connections, cabling, virtualization platforms and storage area networks.
- ✓ Exposure to networking in windows server and Linux, TCP/IP environment, virtualization technologies and OS.
- ✓ Conversant with Apache Web Server and Tomcat Server and possess experience in performance optimization and system application tuning.
- ✓ Overseeing efficiently the installation and maintenance of Information systems.
- ✓ Participated in two nation innovation competitions as provincial representative and created 2 problem solving Mobile Apps
- ✓ Website Development

LANGUAGES

- ✓ English
- ✓ Nyanja
- ✓ Bemba
- ✓ Kaonde

INTERESTS

- ✓ Reading
- ✓ Movies
- ✓ Programming
- ✓ Playing Basketball
- ✓ Learning Skill

REFERENCES

Mr. Desire Mudenda
Manager:
Consultancy and Training Unit-
University of Zambia
.Phone: +260-966-651873
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Mr. Jabu Mabobo
Executive Chairperson:
Southern Africa Business
Development Forum.
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Ms. Yvonne Kanenga Nawila
Senior Productivity & Quality
Improvement Officer,
Ministry of Labor and Social
Security, Lusaka.
Phone: +260-977-112431
Email: yvonnenawila@yahoo.com

IT Technician: January 2016 – February 2017
VAMU enterprises, Kitwe

- ✓ Installing and configuring hardware and software to ensure usability.
- ✓ Troubleshooting hardware and software issues.
- ✓ Ensuring electrical safety standards are met.
- ✓ Repairing and replacing damaged hardware.
- ✓ Upgrading entire system to enable compatible software on all computers.
- ✓ Performing tests and evaluations of new software and hardware.
- ✓ Providing support to users and being the first point of contact for error reporting.
- ✓ Establishing good relationships with all departments and colleagues.
- ✓ Managing technical documentation

Assistant Dispatch Clerk: Duration: 2015 –2016
Zambia Brands Limited

- ✓ Planned and prepared work schedules for the unskilled workers.
- ✓ Monitored flow of stock in and out of the store.
- ✓ Allocated daily material requirements
- ✓ Prepared and gave weekly reports on the assignments and production sequences.
- ✓ Ensured that all workers had proper protective equipment to ensure safety and adherence to safety standards.