HERBERT TEMBO MANGANI

## IT INFRASTRUCTURE ENGINEERING SPECIALIST

## CONTACTS

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**Address:** Plot 3390 Lumumba Road-Moth Area, Chipata

## TECHNICAL SKILLS

* IT Infrastructure
* Information Security
* Modern Standards Approach
* Project Management
* System Design
* Ownership and Initiative
* Systems Integration
* Coding
* SQL
* Cloud Computing
* Networking (A+ & N+)
* Service Focus
* Testing
* Microsoft office Suite
* Windows Server
* Hardware Repairing
* Software Configuration
* Troubleshooting & Problem Solution
* Highly Organized
* Analytical
* Confident
* Reliability
* Attention to Detail
* Quick Learner
* Solid oral & written communications skills
* Excellent Team Player
* Time management
* Team player

## ACADEMIC QUALIFICATIONS

#### Hons Diploma of Engineering in IT Infrastructure Engineering: 2019 – 2021

The University of Zambia, Lusaka, Zambia.

#### Diploma in Management of Information Systems:2011 – 2013

National Institute of Public Administration, Lusaka.

#### SECONDARY SCHOOL CERTIFICATE

Solwezi Day Secondary School, 2006

## CAREER OBJECTIVE

I am a highly organized, reliable, and detail-oriented Information Technology engineering professional with 10+ years of progressive experience in building, deploying and maintaining IT Infrastructure using the latest technology.Excellent team player, decision making, and very good leader with a solid engineering, planning and project management background. Seeking for a position that will put my managerial and engineering expertise to very excellent use.

## PROFESSIONAL EXPERIENCE

**Zonal Coordinator July-September: 2022**

Zamstats (Census)

* + Executing and reporting all census activities as liaison person between the district census coordinator and the supervisor.
  + Ensuring e-inventory management system for handling assets and logistics as implemented.
  + Identifying and facilitating modes of transport for hard-to-reach areas.
  + Liaising with supervisors to ensure that field data collected by enumerators is synchronized daily to the server at head office.
  + Ensuring that appropriate modes for publicity are implemented, education and advocacy on all aspects of census.
  + Conducting assessment exercise using the mobile Application
  + Training of enumerators and supervisors.
  + Submitting field activity reports
  + Ensuring confidentiality of data in the filled questionnaires and restrict access of information to only authorized persons.

### Operations Manager/IT Infrastructure Eng: 2019-2022

*Cybill Technologies Limited, Chipata*

* + Building, deploying and maintaining IT infrastructure using the latest technology.
  + Working with internet connections, cabling, virtualization platforms and storage area networks.
  + Exposure to networking in windows server and Linux, TCP/IP environment, virtualization technologies and OS.
  + Conversant with Apache Web Server and Tomcat Server and possess experience in performance optimization and system application tuning.
  + Overseeing efficiently the installation and maintenance of Information systems.
  + Participated in two nation innovation competitions as provincial representative and created 2 problem solving Mobile Apps
  + Website Development

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## LANGUAGES

* English
* Nyanja
* Bemba
* Kaonde

## INTERESTS

* Reading
* Movies
* Programming
* Playing Basketball
* Learning Skill

## REFERENCES

**Mr. Desire Mudenda** Manager:

Consultancy and Training Unit- University of Zambia

. Phone: +260-966-651873

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**Mr. Jabu Mabobo** Executive Chairperson: Southern Africa Business Development Forum. **Phone**: +260-963-384414

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**Ms. Yvonne Kanenga Nawila** Senior Productivity & Quality Improvement Officer, Ministry of Labor and Social Security, Lusaka.

**Phone**: +260-977-112431

**Email:**[yvonnenawila@yahoo.com](mailto:yvonnenawila@yahoo.com)

### IT Technician: January 2016 – February 2017

*VAMU enterprises, Kitwe*

* + Installing and configuring hardware and software to ensure usability.
  + Troubleshooting hardware and software issues.
  + Ensuring electrical safety standards are met.
  + Repairing and replacing damaged hardware.
  + Upgrading entire system to enable compatible software on all computers.
  + Performing tests and evaluations of new software and hardware.
  + Providing support to users and being the first point of contact for error reporting.
  + Establishing good relationships with all departments and colleagues.
  + Managing technical documentation

**Assistant Dispatch Clerk:** Duration: **2015 –2016**

*Zambia Brands Limited*

* Planned and prepared work schedules for the unskilled workers.
* Monitored flow of stock in and out of the store.
* Allocated daily material requirements
* Prepared and gave weekly reports on the assignments and production sequences.
* Ensured that all workers had proper protective equipment to ensure safety and adherence to safety standards.

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