



Corporate Portal – Demo

What's Unique?

1 Download Health card

2 Intimate Claim

3 Docs Upload

4 Locate Network Provider

5 Track Claims / Status check

HR vs Employee Login

Corporate portal has login access for both employees and their policy Management SPOC (HR)

HR LOGIN

Online Intimation and Document upload
Track claim/Status Check
Locate Network
E-Card and forms download

HR has access to all employees data

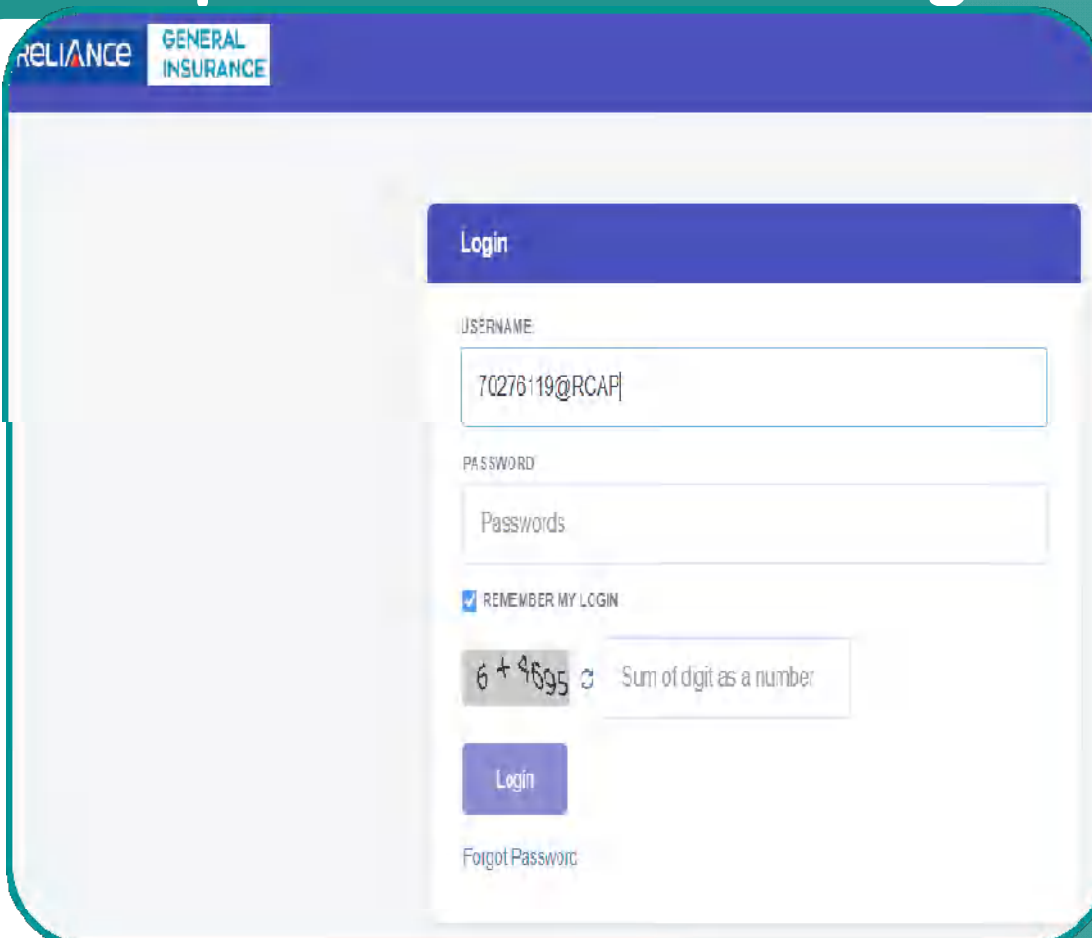
EMPLOYEE LOGIN

- Online Intimation and Document upload
- Track claim/Status Check
- Locate Network
- E-Card and forms download



Corporate Portal - Login

URL <https://customer.reliancegeneral.co.in/cp-member>



The screenshot shows the login interface of the Reliance General Insurance Corporate Portal. At the top, there is a header with the 'RELIANCE GENERAL INSURANCE' logo. Below the header, there is a 'Login' button. Underneath the button, there are two input fields: 'USERNAME' and 'PASSWORD'. The 'USERNAME' field contains the text '70276119@RCAP'. Below the 'PASSWORD' field, there is a checkbox labeled 'REMEMBER MY LOGIN' which is checked. To the right of the checkbox, there is a CAPTCHA image showing the text '6 + 9595' and a text box with the instruction 'Sum of digit as a number'. Below the CAPTCHA, there is a 'Login' button and a link for 'Forgot Password'.

How to access RCARE Customer Portal ?

Step 1: Visit to New corporate login URL

Step 2: Login with your credentials

Are you are unable to login?/ Forgot Password?

Step 1: Please click forgot password and the new password will be received on your Email ID.

Corporate Portal – My Profile

URL <https://customer.reliancegeneral.co.in/cp-member>

The screenshot shows the 'My Profile' page of the Reliance General Insurance Corporate Portal. The left sidebar contains a navigation menu with the following items: '70276119@RCAP', 'SIGN OUT', 'My Profile' (selected), 'Member Enrollment', 'Track Claims', 'Intimate Claims', 'Policy Coverage', 'Notification' (0), 'e-cards', 'Endorsement', 'Newwork Hospital', and 'Download Forms'. The main content area is divided into three sections: 'Profile', 'Dependent Family Information', and 'Contact Details'. The 'Profile' section shows a dropdown menu for the year '2020-2021', a policy number '100132328120000010', and fields for Name (partially visible as 'ANU'), Mobile No (partially visible as '4'), and Address (RELIANCE CENTER, 4TH FLOOR, SOUTH WING, SANTACRUZ EAST). The 'Dependent Family Information' section shows a profile picture of a woman, the name 'RAJA RAJESWARI', and the relationship 'MOTHER - 49 Years'. The 'Contact Details' section shows a Phone field with a partially visible number ending in '3514'.

70276119@RCAP
SIGN OUT

- My Profile
- Member Enrollment
- Track Claims
- Intimate Claims
- Policy Coverage
- Notification 0
- e-cards
- Endorsement
- Newwork Hospital
- Download Forms

Profile

2020-2021 - 100132328120000010

Name: [REDACTED] ANU
Mobile No: [REDACTED] 4
Address: RELIANCE CENTER, 4TH FLOOR, SOUTH WING, SANTACRUZ EAST

Dependent Family Information

RAJA RAJESWARI
MOTHER - 49 Years

Contact Details

Phone: [REDACTED] 3514

My profile comprises of personal details like

Name

Mobile No

Address

Dependent Family &
Other Contact Details

Corporate Portal–Member Enrollment

RELIANCE

GENERAL
INSURANCE

URL <https://customer.reliancegeneral.co.in/cp-member>

The screenshot shows the 'Member Enrollment' page. The sidebar on the left contains the following links: SIGN OUT, My Profile, Member Enrollment (highlighted), Track Claims, Intimate Claims, Policy Coverage, Notification (0), e-cards, Endorsement, Newwork Hospital, Download Forms, and Contact Us. The main form area is titled 'Member Enrollment' and includes a dropdown menu for selecting a policy (currently showing '2020-21'). The form fields are organized into two columns:

Field	Value
Name	[Redacted]
Grade	Elite
Sum Insured	400000
Gender	F
Branch Name	[Redacted]
Account No.	[Redacted]
Bank Name	[Redacted]
Bank Branch Address	[Redacted]
IFSC Code Of The Bank	[Redacted]
Pan No Of The Insured	[Redacted]
MICR No.	[Redacted]
Location	4TH FLOOR, SOUTH WING, RELIANCE CENTRE, SANTACRUZ E
Relationship	SELF
Top Up Sl.	[Redacted]

My Enrollment comprises of personal & Policy details of that respective financial Year

Name

Mobile No

Address

Employee Grade

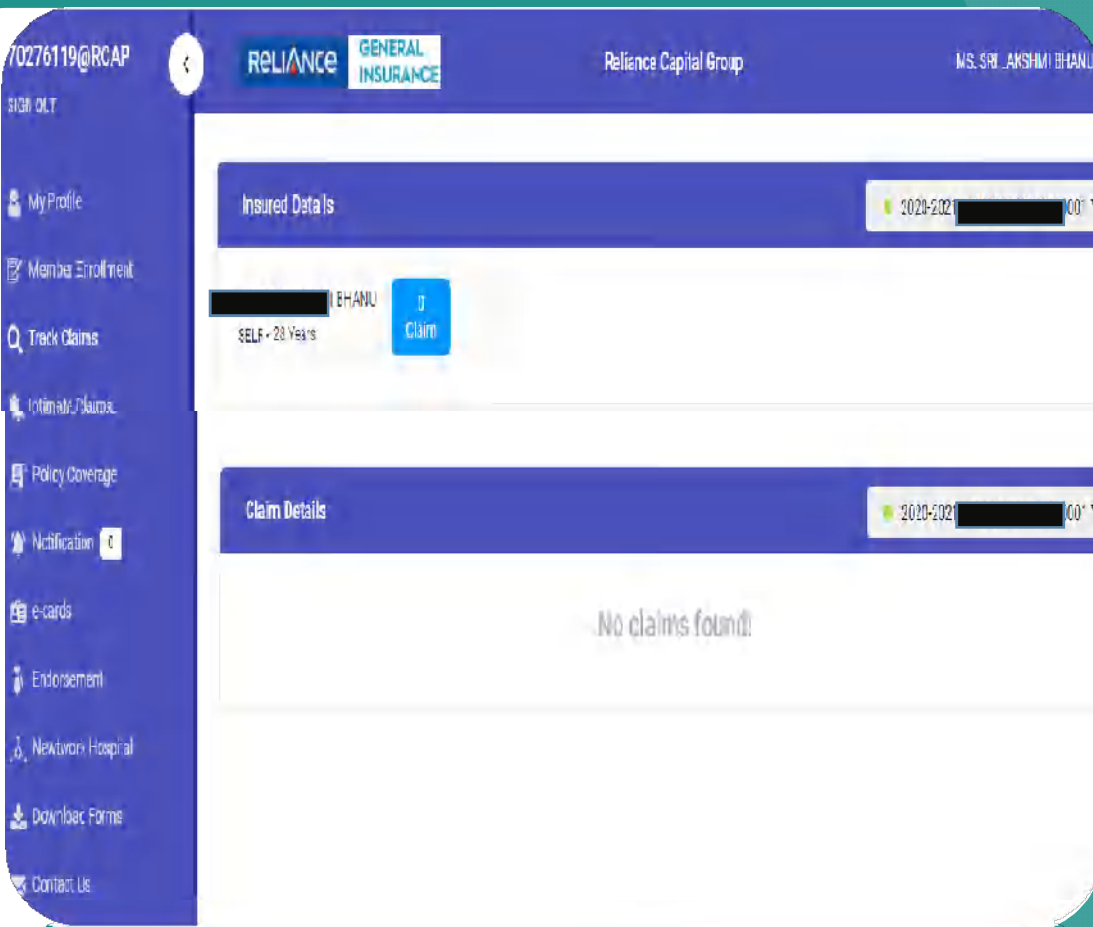
Sum Insured Allotted

Bank Details etc

● **You can select your policy from top right hand corner of the page**

Corporate Portal – Track Claim

URL <https://customer.reliancegeneral.co.in/cp-member>

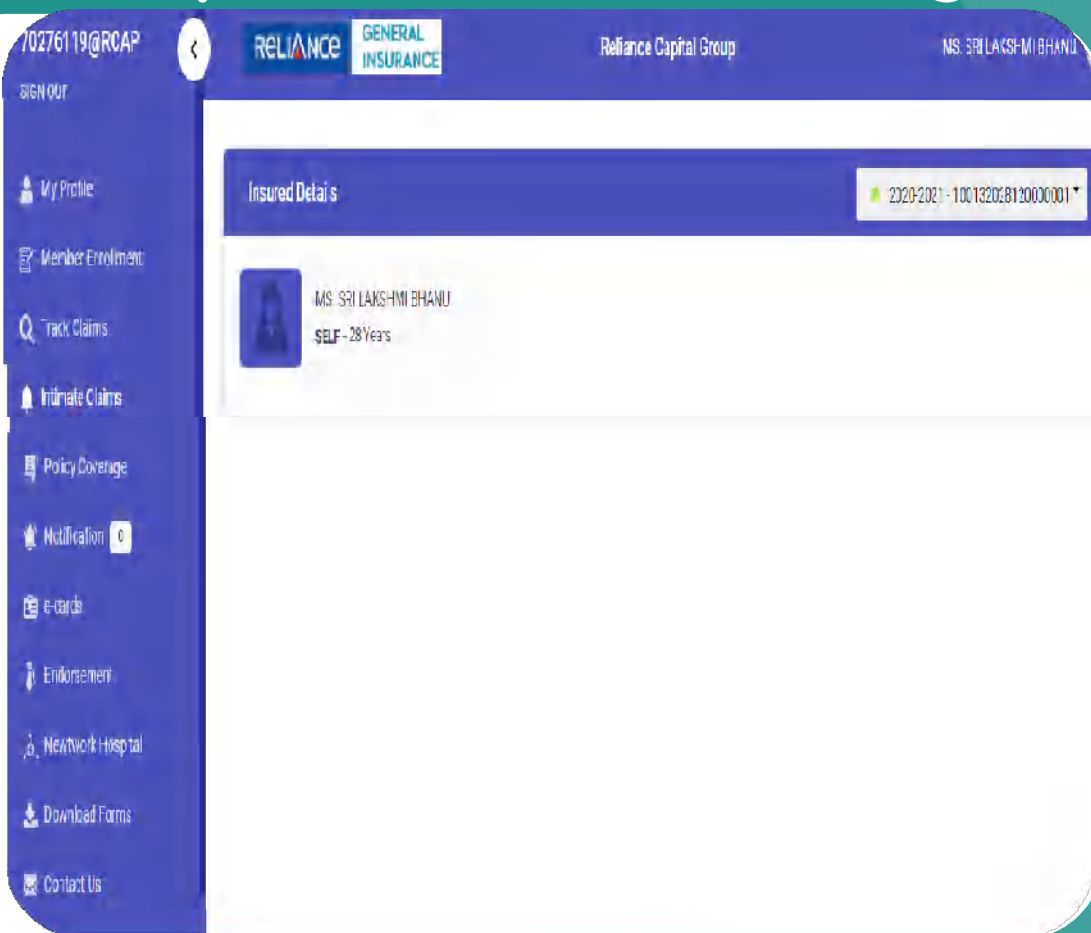


Track claims Tab comprises of

Insured details and
Claim details if any.

Corporate Portal – Intimate Claim

URL <https://customer.reliancegeneral.co.in/cp-member>

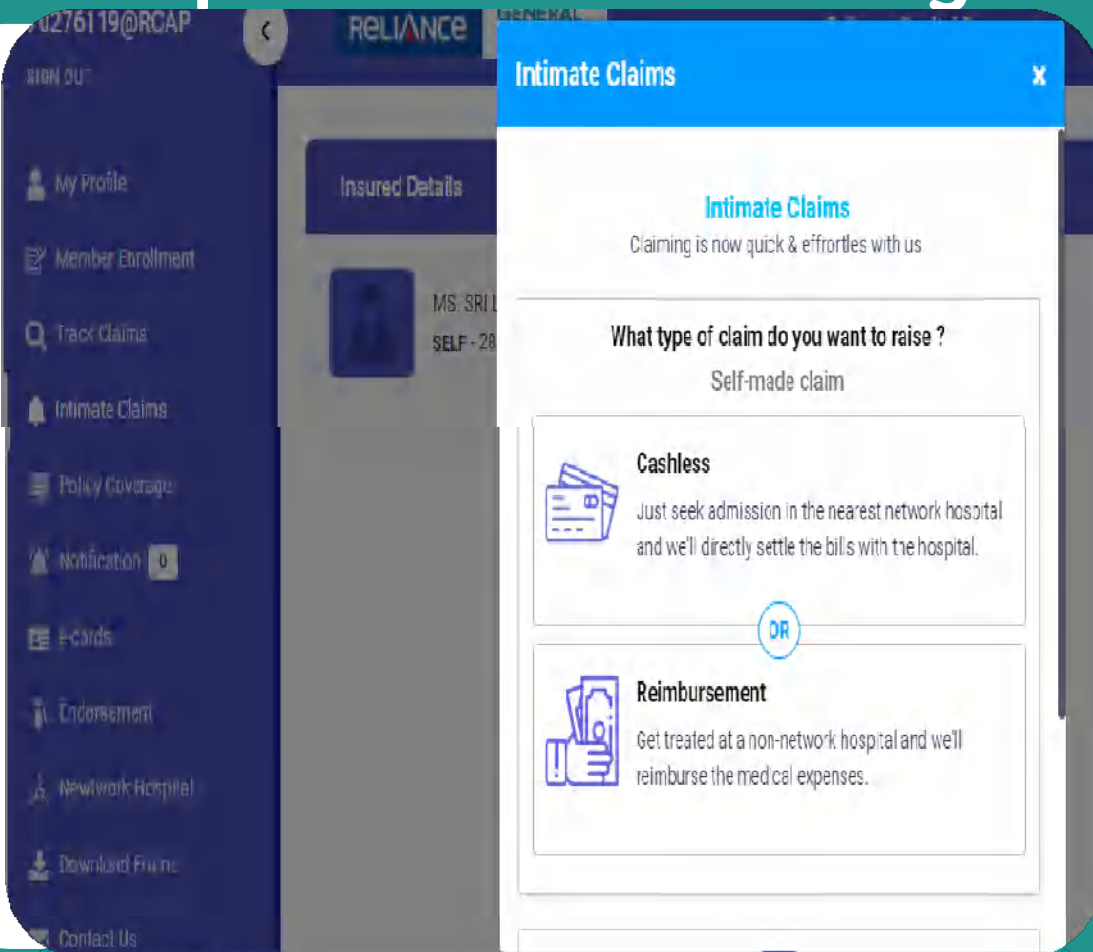


How to Intimate Claim

Step 1: Click on to Insured Icon which has name and age displaced.

Corporate Portal – Intimate Claim

URL <https://customer.reliancegeneral.co.in/cp-member>



How to Intimate Claim

Step 2: Select the type of claim you want to raise (Cashless/Reimbursement)

Corporate Portal – Intimate Claim

RELIANCE GENERAL INSURANCE

URL <https://customer.reliancegeneral.co.in/cp-member>

The screenshot displays the 'Intimate Claim' form within the Reliance General Insurance Corporate Portal. The form is titled 'Intimate Claim' and features a blue header bar. Below the header, there is a section for 'Cashless Claim' with the text 'We will reimburse the medical expenses.' followed by a dropdown menu showing the date range '2020-2021-10013202312000001'. The main section is titled 'What is the cause of hospitalization*' and includes a text input field labeled 'DESCRIBE CAUSE OF HOSPITALIZATION'. The input field contains the text 'fever'. Below the input field, it indicates '245 characters remaining' and a red error message 'Enter minimum 10 characters'. A blue 'Next' button is located at the bottom of the form. The background shows the portal's navigation menu with options like 'My Profile', 'Member Enrollment', 'Track Claims', 'Intimate Claims', 'Policy Coverage', 'Notification', 'e-cards', 'Endorsement', 'Network Hospital', and 'Download Forms'.


How to Intimate Claim –Cashless/Reimbursement

Step 1: Please mention the cause of Hospitalization and click next

Corporate Portal – Intimate Claim

URL <https://customer.reliancegeneral.co.in/cp-member>

The screenshot shows a mobile application interface for filing an intimate claim. The title bar is blue with a back arrow, the text 'Intimate Claim', and a close 'x' button. The form fields are as follows:

- Hospital Name:** Apollo First Med Hospital
- Doctors Name:** pramela
- Date of Admission:** 23 January 2021 (with a trash icon for deletion)
- Date of Discharge:** 25 January 2021 (with a trash icon for deletion)
- Network Hospitals:** A section with a header and a list of hospitals. The first entry is highlighted in blue:
 -  **Apollo First Med Hospital**
154, P.H. Road Chennai Chennai TAMIL NADU 600010

At the bottom of the form are two buttons: 'Previous' and 'Next'.

How to Intimate Claim - Cashless/Reimburse

Step 2: Enter Hospital Name, Doctors Name, Date of Admission, Date of Discharge and click next to complete the cashless intimation

Note : Once the customer enters the hospital name, the suggestions will be displayed down below from where you can select your desired hospital

Corporate Portal – Intimate Claim

URL <https://customer.reliancegeneral.co.in/cp-member>

The screenshot shows a web form titled "Intimate Claim" with a close button (X) in the top right corner. Below the title, it says "We will reimburse the medical expenses." and a date range "2020-2021 - 10013202E120000010". The form is divided into sections for uploading documentation:

- Upload the below documentation**
- Claim form Duly Filled** with an "Upload" button.
- Discharge Card** with an "Upload" button.
- Final Hospital bill** with an "Upload" button.
- Investigation Reports** with an "Upload" button.

At the bottom of the form, there are two buttons: "Previous" and "Initiate Claim".

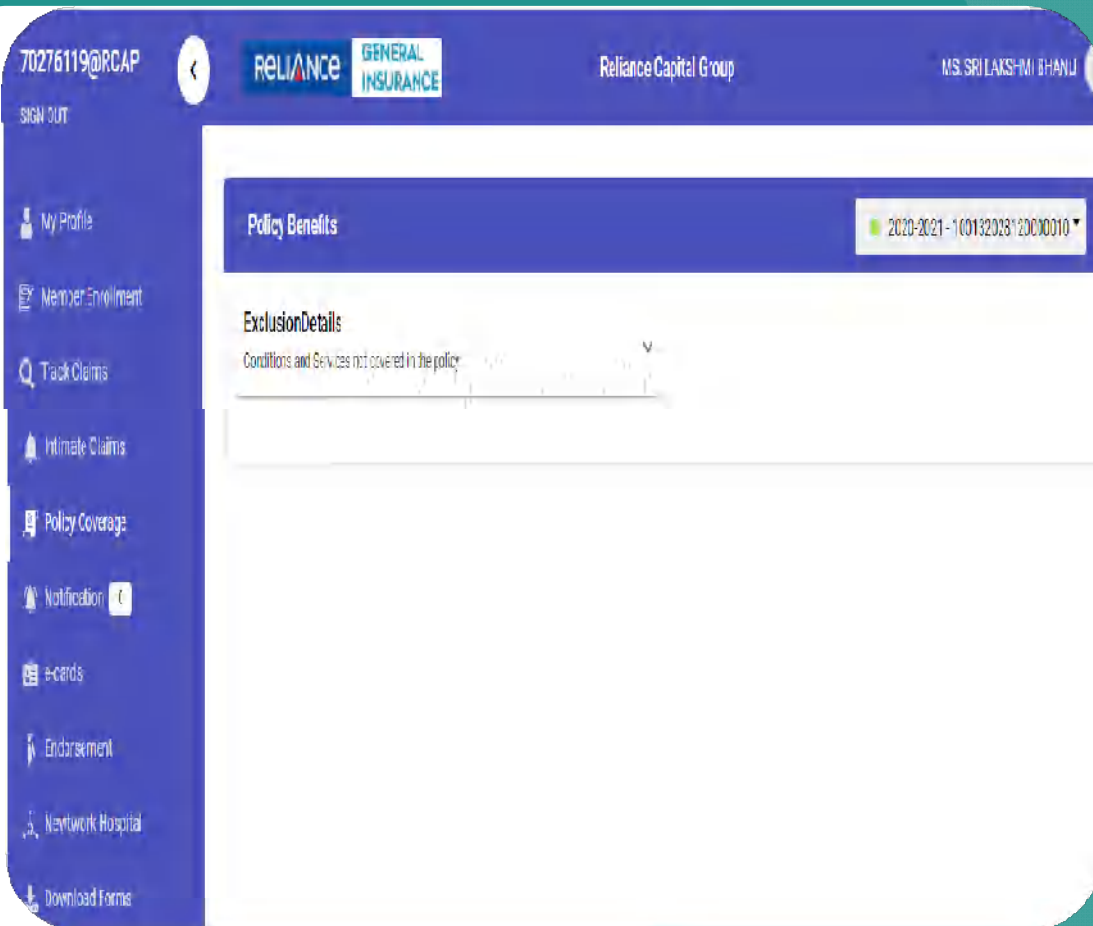
How to Intimate Claim – Reimbursement

For reimbursement customer has to further upload the following scan copies and click Intimate claim to complete claim intimation.

Claim form Duly filled, Discharge Card, Final Hospital Bill, Investigation reports if any, Medical/Pharmacy bills, original Hospital Bills, Doctors prescription, NEFT, Pan copy, etc

Corporate Portal – Policy Details

URL <https://customer.reliancegeneral.co.in/cp-member>



Policy Coverage Tab consists of

Policy benefits

Detailed Policy Exclusions

Corporate Portal – E-CARD

URL <https://customer.reliancegeneral.co.in/cp-member>

The screenshot displays the Reliance Capital Group corporate portal interface. At the top, there's a navigation bar with the Reliance General Insurance logo and the text 'Reliance Capital Group'. Below this, a 'View E-Card' section is visible, featuring a profile card for 'RAJA RAJESWARI', identified as a 'MOTHER - 49 Years'. To the right of the profile card are buttons for 'VIEW' and 'EMAIL'. Below the main content area, a modal window titled 'RAJA RAJESWARI' is open. This modal contains a form with the heading 'ENTER EMAIL TO DOWNLOAD THE E-CARD'. The email field is populated with 'SRILAKSHMI.BHANU@RELIANCEADA.COM'. A 'Send' button is located at the bottom right of the modal.

E –Card Download TAB

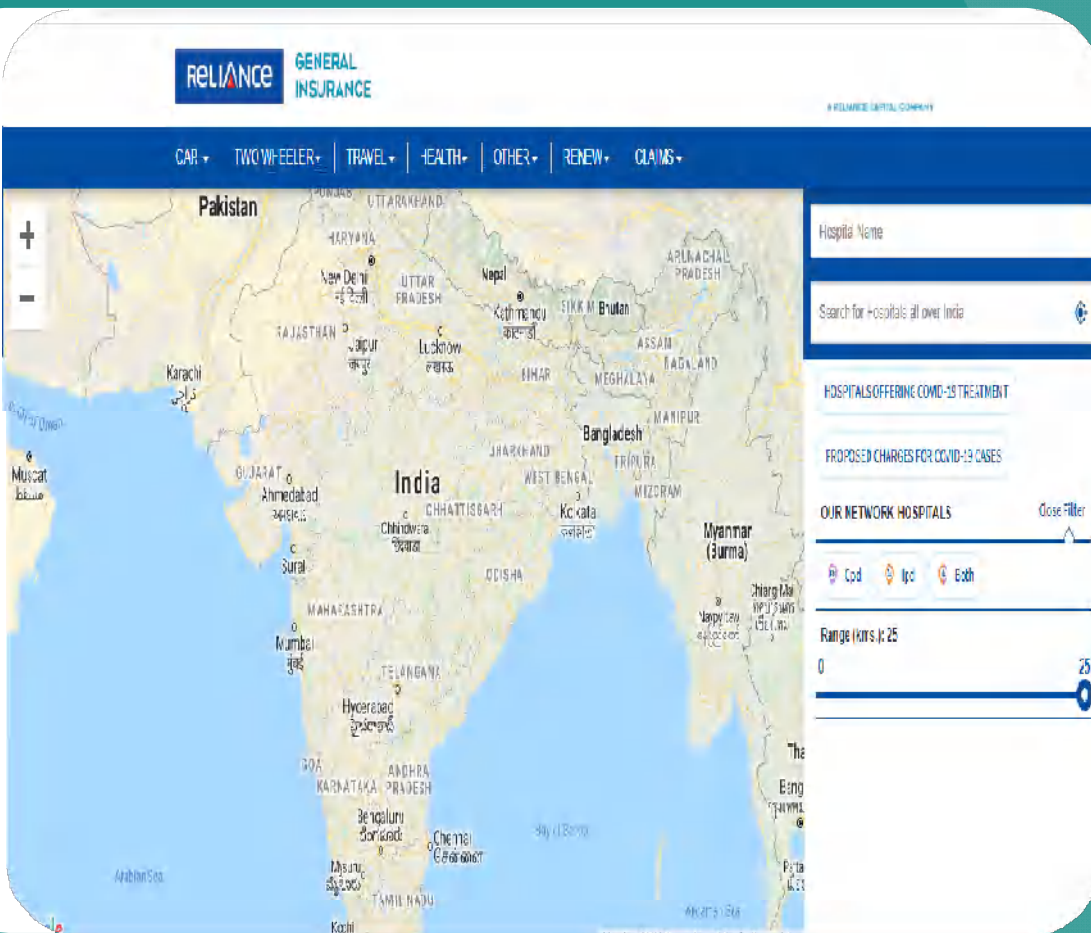
Customer can download the E Health card by clicking View

or

Can enter Email ID and click send to receive the E- health card on given Email ID.

Corporate Portal – Network Locator

URL <https://customer.reliancegeneral.co.in/cp-member>

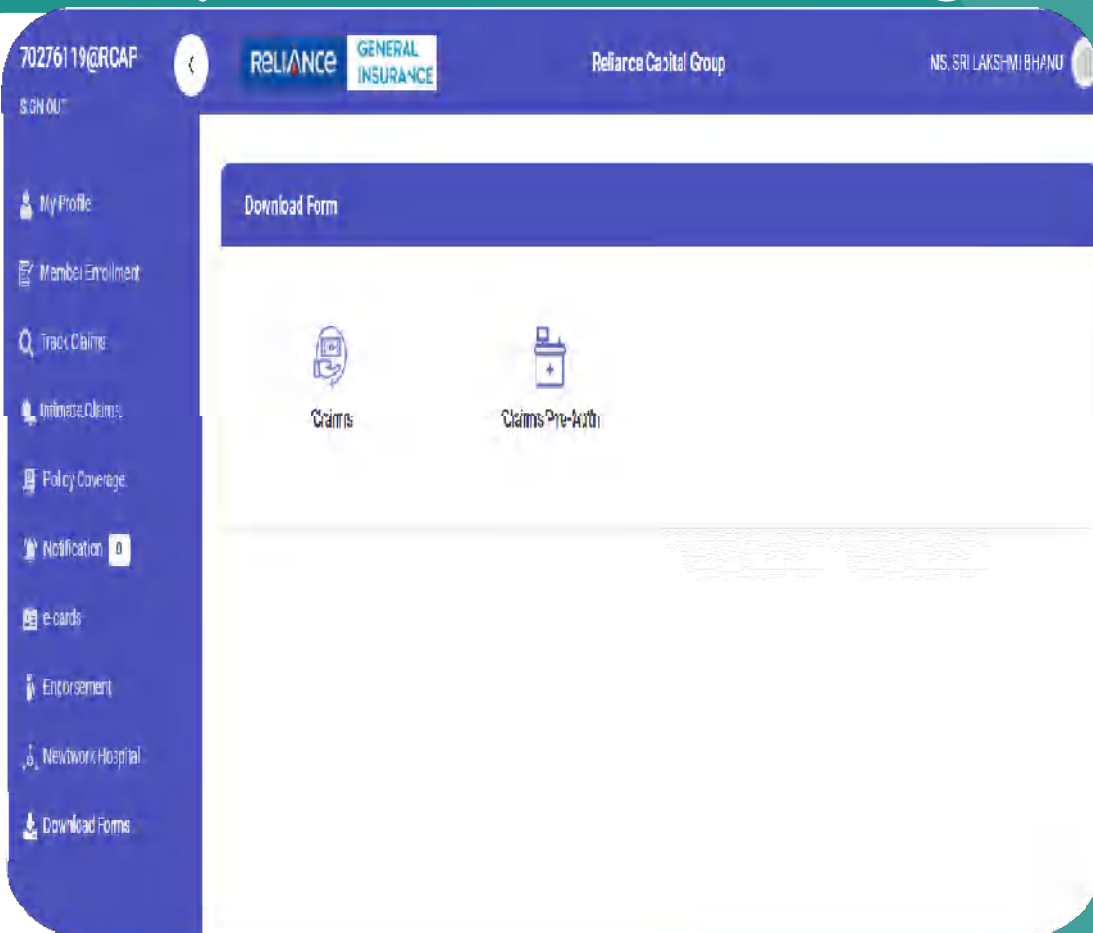


Network Locator

Customer can find and locate hospital details from the Network locator.

Corporate Portal – Download Forms

URL <https://customer.reliancegeneral.co.in/cp-member>



Download Forms

Customer can Download the Claims form and Pre-auth form from Download form TAB.

THANK YOU

