



GENERAL  
INSURANCE

A RELIANCE CAPITAL COMPANY

# SELF-I APP DEMO

Health Retail and Corporate

**RELIANCE**

**GENERAL  
INSURANCE**

**LiveSmart**

## SO SIMPLE. SO FAST. SO EFFECTIVE.

Settle Your Health Claims Effortlessly With Reliance Selfi

- INTIMATE CLAIM
- TRACK CLAIM STATUS
- TRACK QUERIES AND UPLOAD DOCUMENTS
- DOWNLOAD E-CARD
- NETWORK HOSPITAL SEARCH
- VALUE ADDED DEALS



**DOWNLOAD IT NOW**

**Experience Insurance Ka Naya APProach**



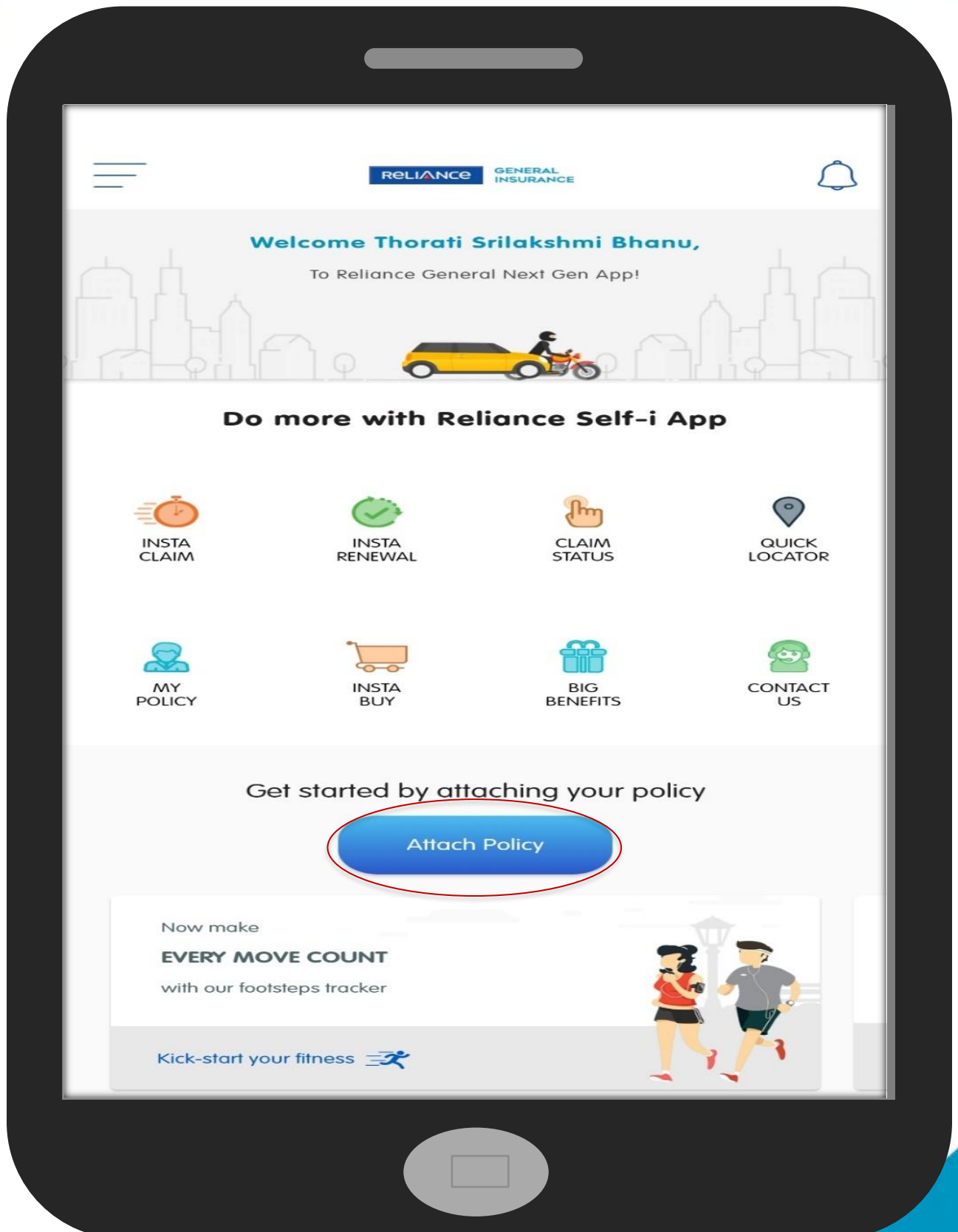
A SMART MOBILE APP BY  
RELIANCE GENERAL INSURANCE

available on

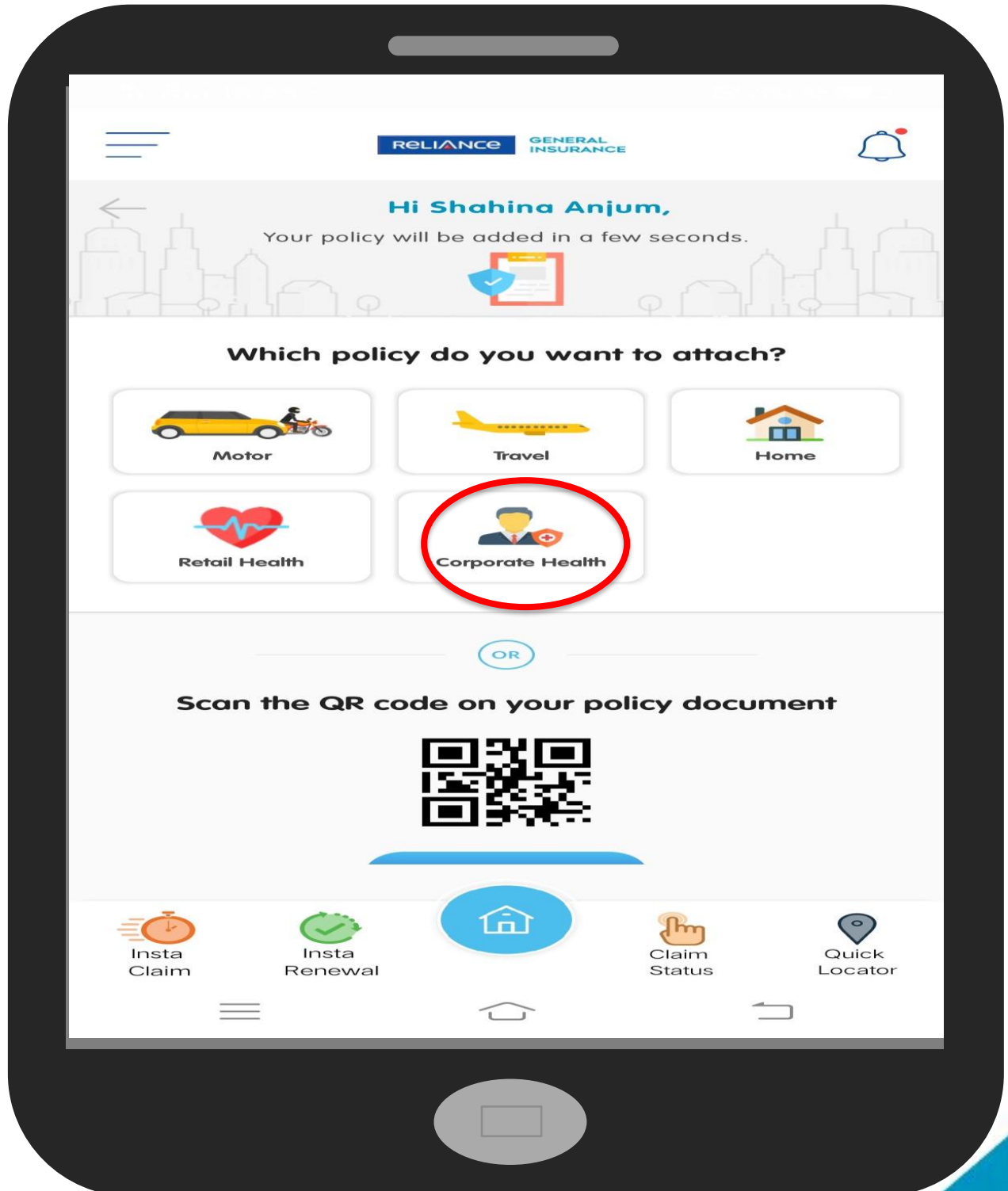


[reliancegeneral.co.in](http://reliancegeneral.co.in) | Toll Free: 1800 3009 / 022- 4890 3009 (Paid)

IRDAI Registration no. 103. Registered & Corporate Office: Reliance Centre, South Wing, 4th Floor, Santacruz (East), Off Western Express Highway, Mumbai - 400 055. Corporate Identity Number: U66603MH2000PLC128300. Trade Logo displayed above belongs to Anil Dhirubhai Ambani Ventures Private Limited and used by Reliance General Insurance Company Limited under License RGI/MARCOM/CO/SLEFI HOSPITAL/MAILER/VER 1.0/12032020. [Unsubscribe](#)



Select Corporate Health or Health policy




Enter 18 Digit Policy number , DOB and  
Employee ID

The image shows a smartphone screen displaying the Reliance General Insurance app interface for attaching a policy. At the top, there is a blue banner with the text "Enter 18 Digit Policy number , DOB and Employee ID". Below this, the app's header includes the Reliance General Insurance logo and a notification bell icon. A message states, "Your policy will be added in a few seconds." with a building icon. The main form area contains three input fields: "Enter Policy Number" (with a green circular refresh icon), "Enter Your Date of Birth" (with a calendar icon), and "Enter Employee ID" (with a person icon). A blue "Show Policy" button is located below the input fields. At the bottom of the screen, there is a keyboard with a search bar and various icons.


RELIANCE GENERAL INSURANCE


Your policy will be added in a few seconds.

Enter Policy Number  

[Don't remember your policy number? Enter your company name](#)



To verify this is your policy

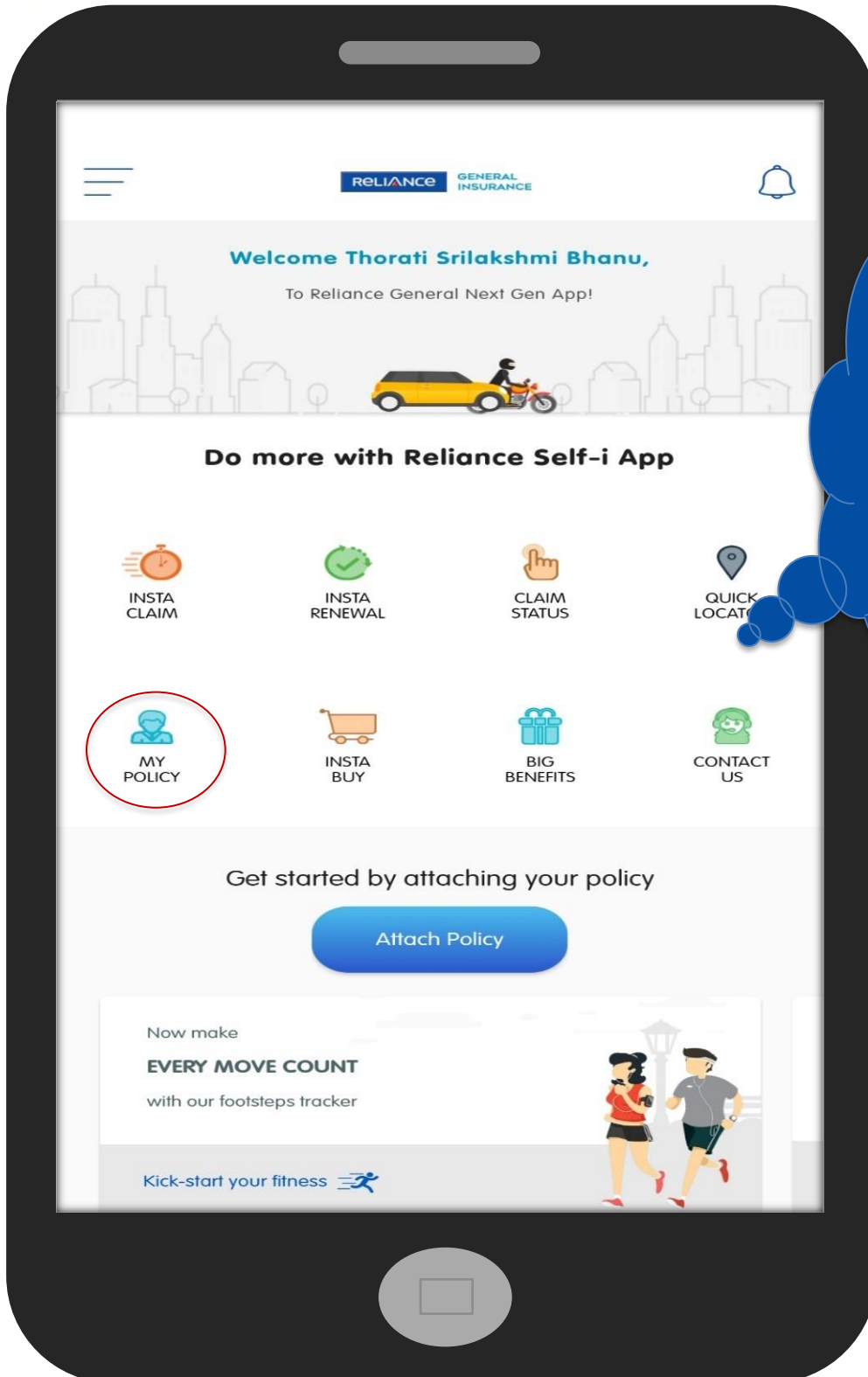
 Enter Your Date of Birth  
Enter Eldest member's Date of Birth in case of a group policy

 Enter Employee ID

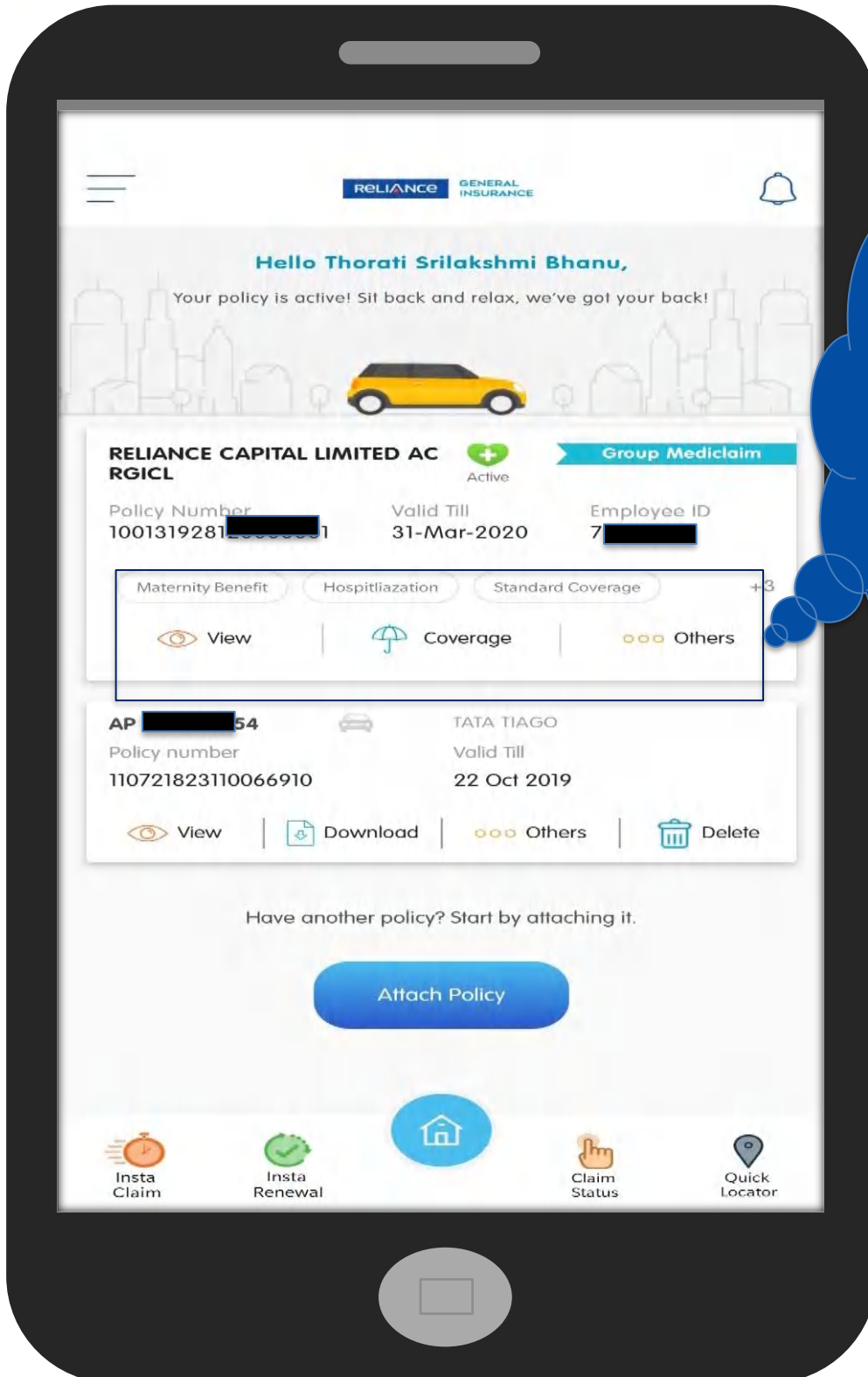
Show Policy

OR

1 2 3 4 5 6 7 8 9 0  
@ # ₹ \_ & - + ( ) /  
= \< \* " ' : ; ! ?   
ABC , 12 34 . 



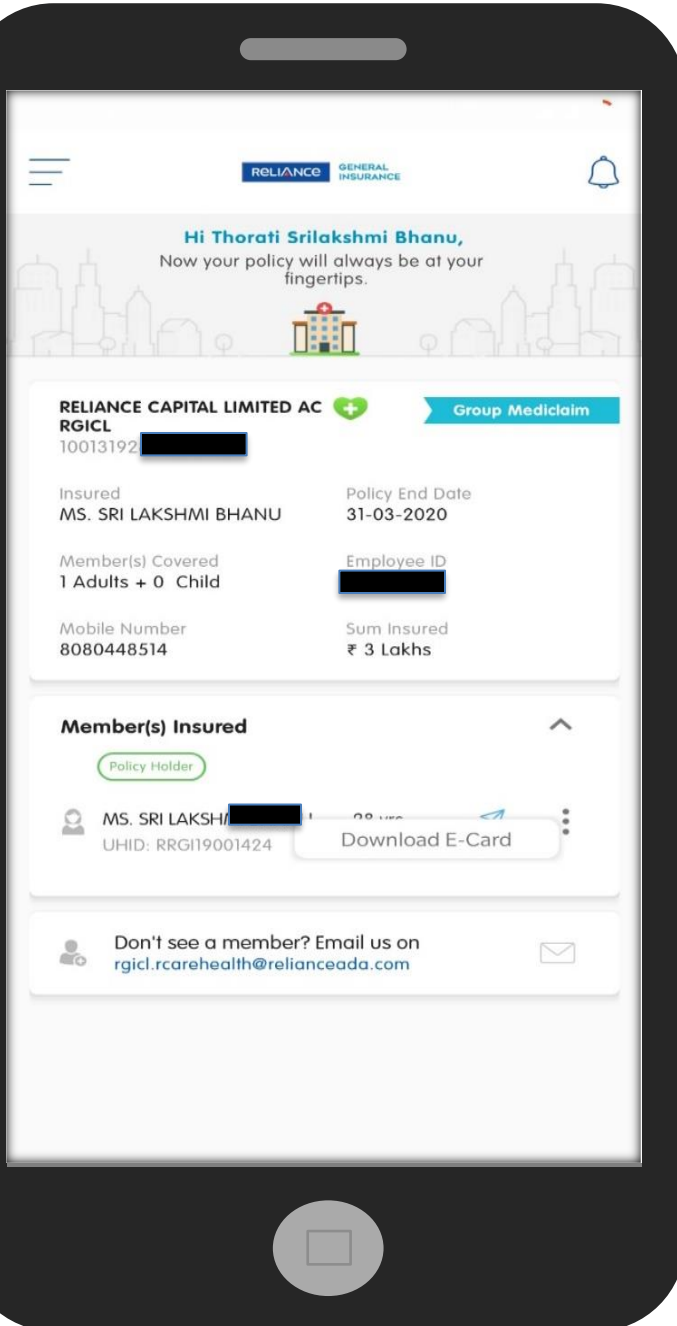
Policy details  
can be  
viewed in My  
policy tab



View of  
policy details  
under My  
policy Tab



# My Policy - View



Ecard  
Download  
option  
besides  
insured  
name

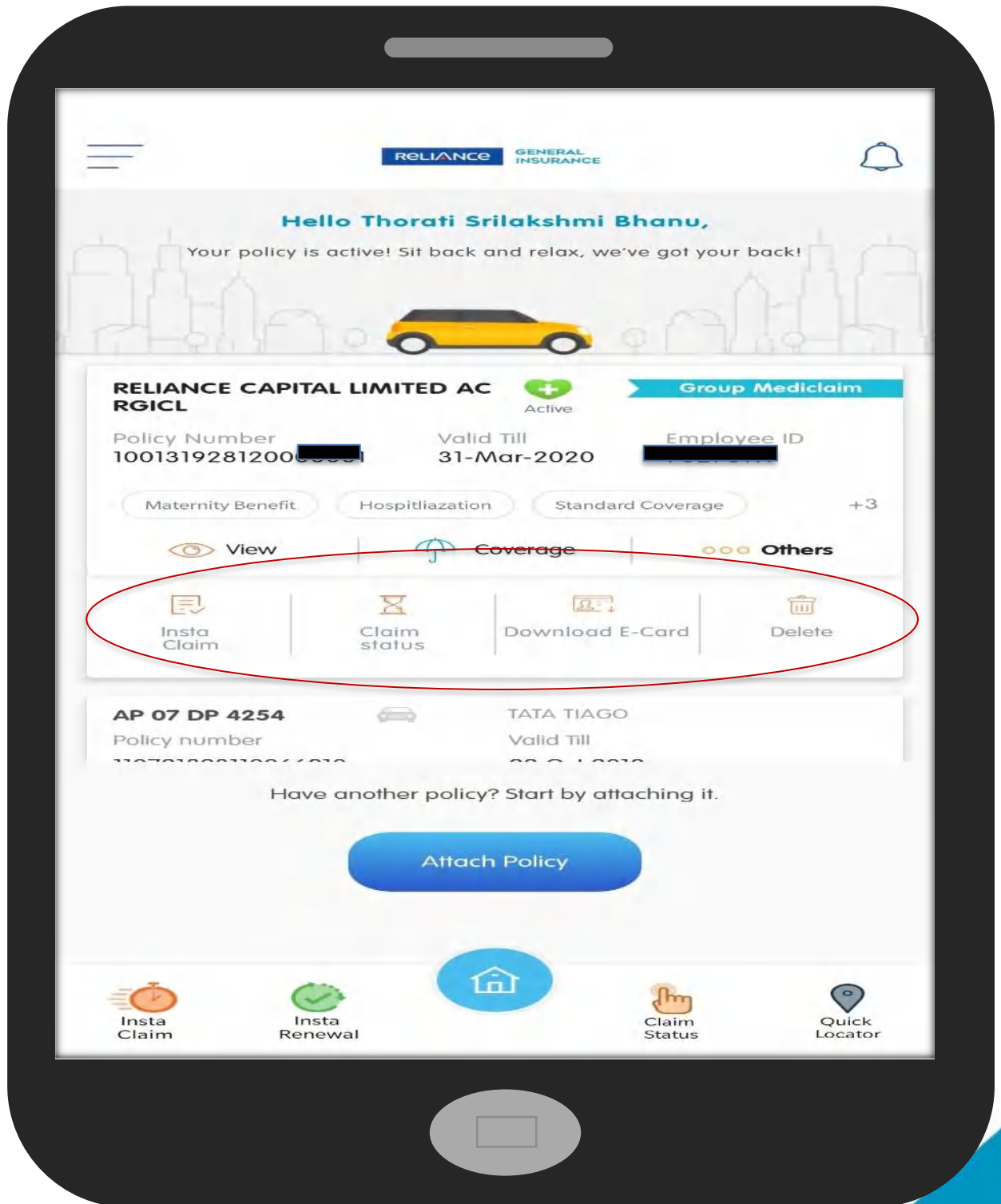


Display  
of Ecard

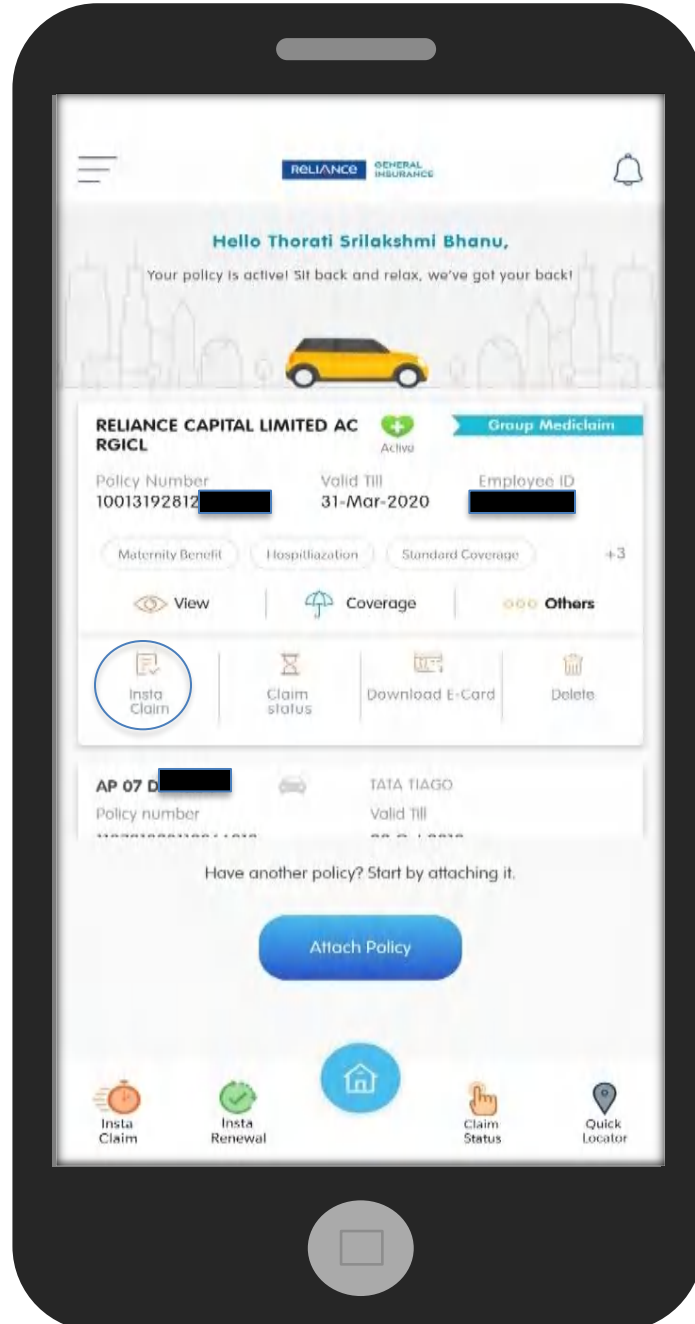
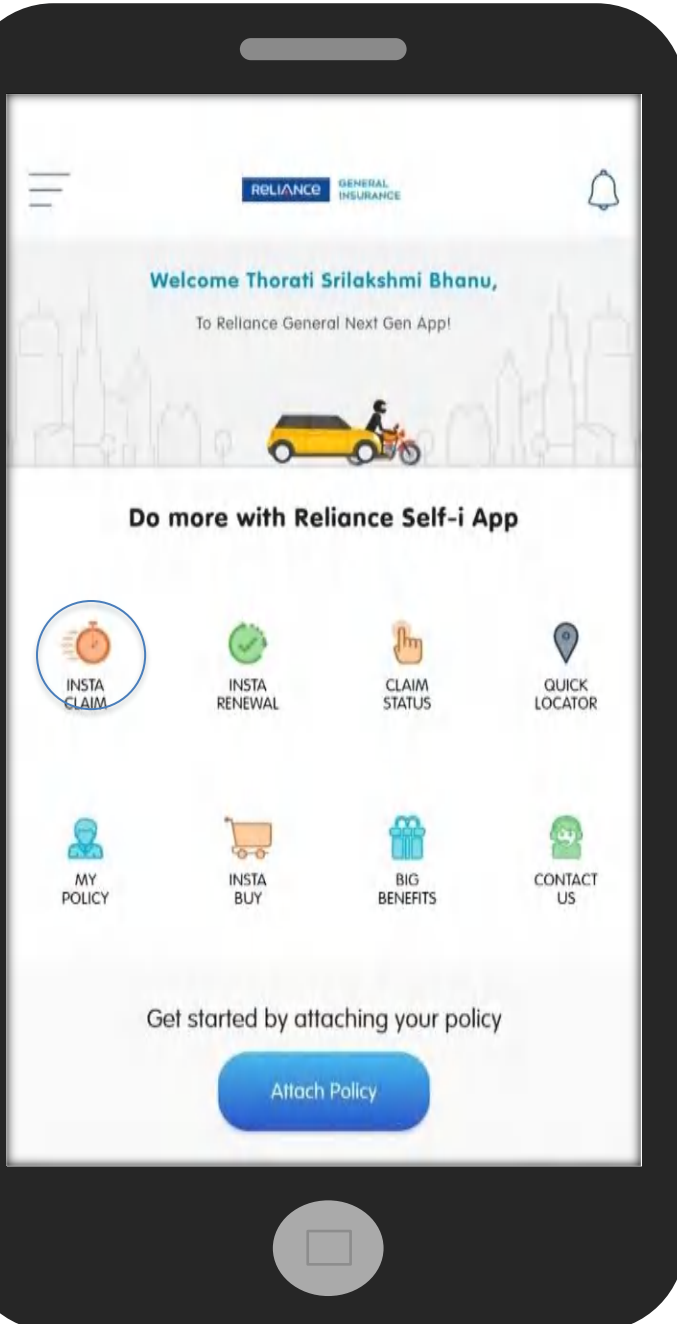


## My Policy – Coverage and Other details

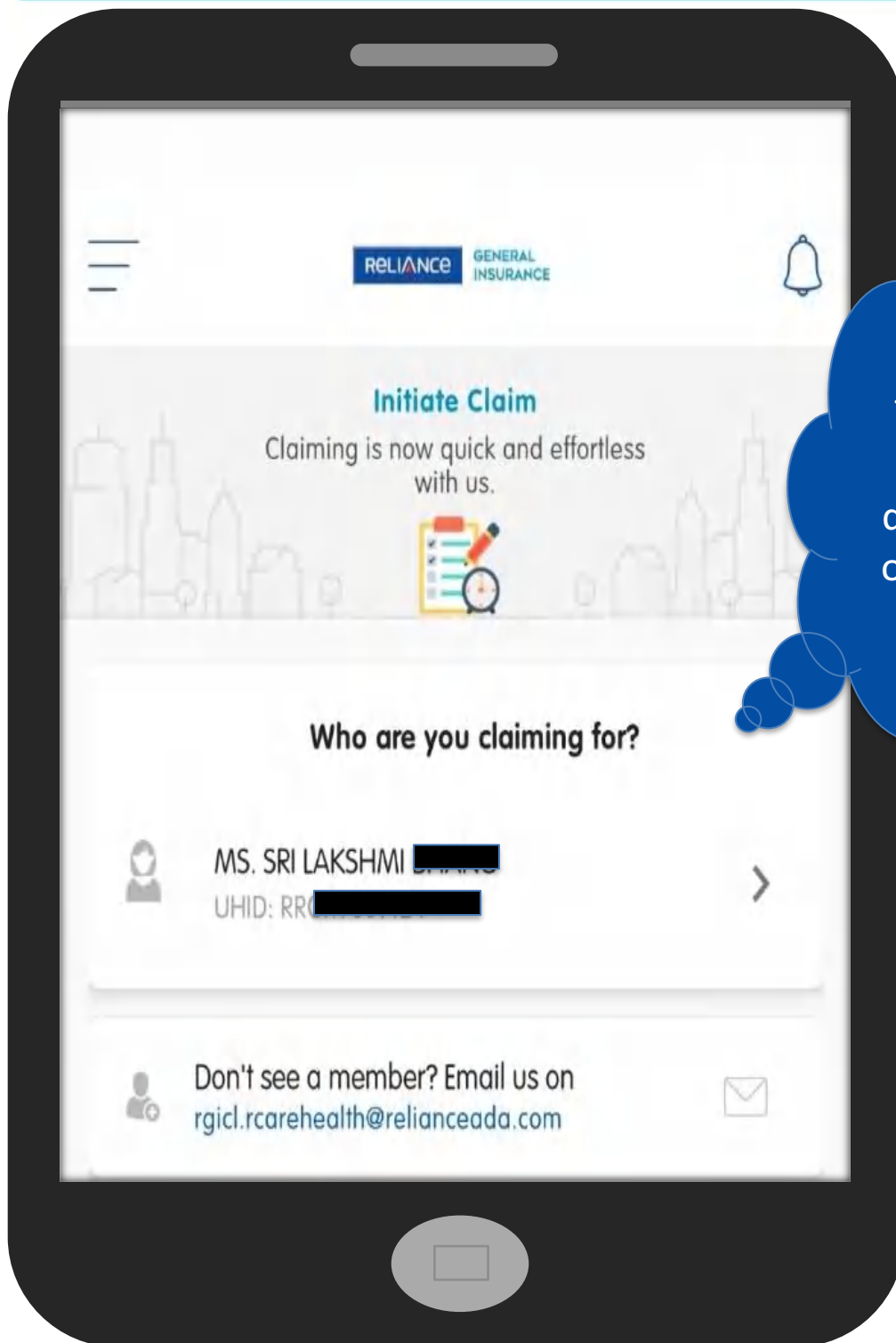
Insta claim and claim view status can be viewed against the policy



# Insta Claim

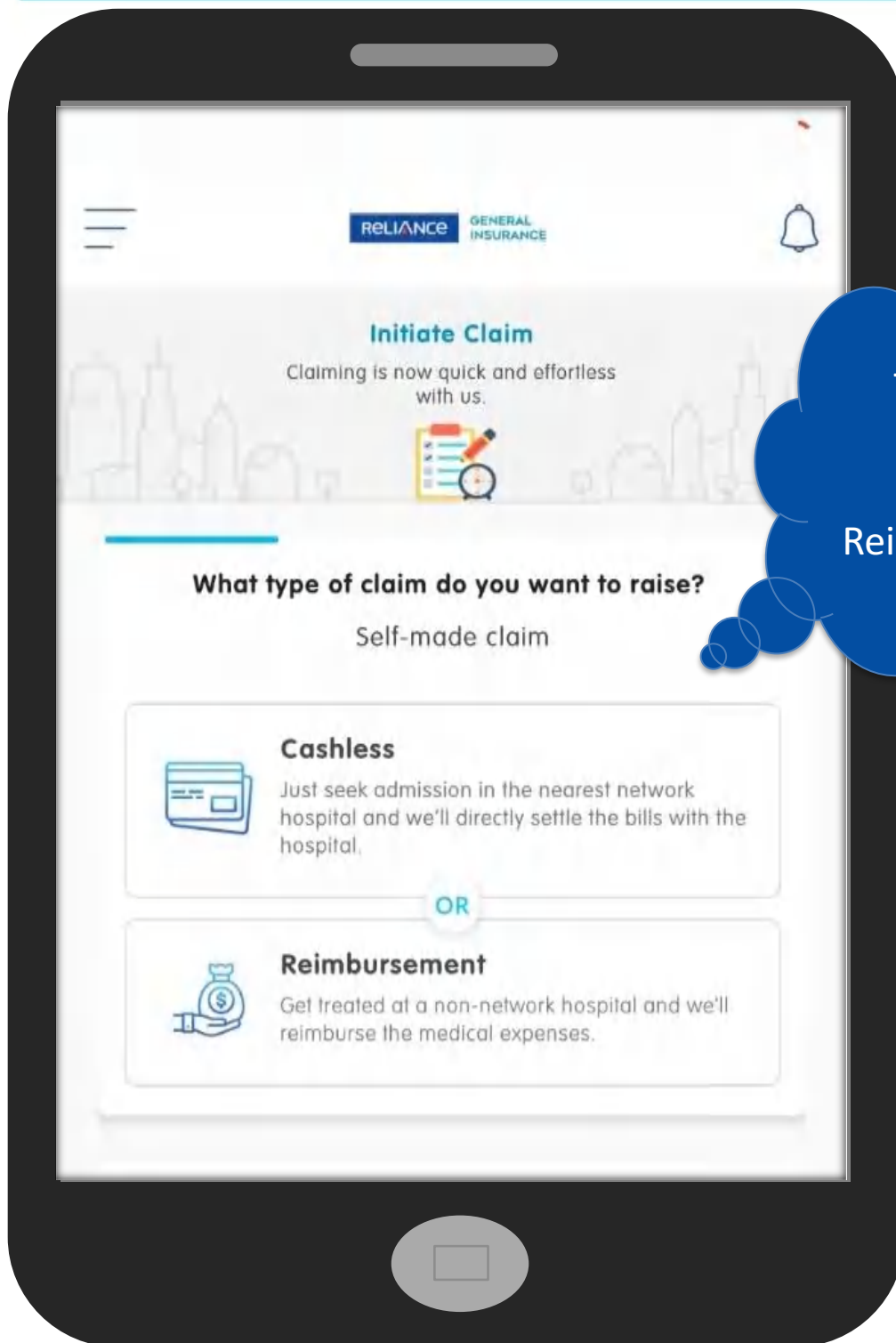


- Insta Claim can be registered in 2 ways as shown above
- 1) Insta claim tab on home page
  - 2) **Insta Claim** option under **others** tab in **My policy** Details



To enter the claimant details i.e self or dependent

Claim can be easily registered with **Insta claim** option with in 4 easy steps



To choose  
cashless  
or  
Reimbursement

Claim can be easily registered with **Insta claim** option  
with in 4 easy steps

RELIANCE GENERAL  
INSURANCE



## Cashless Claim

We'll settle the bills directly with the network hospital.



What is the cause of hospitalisation?

Describe cause of hospitalisation

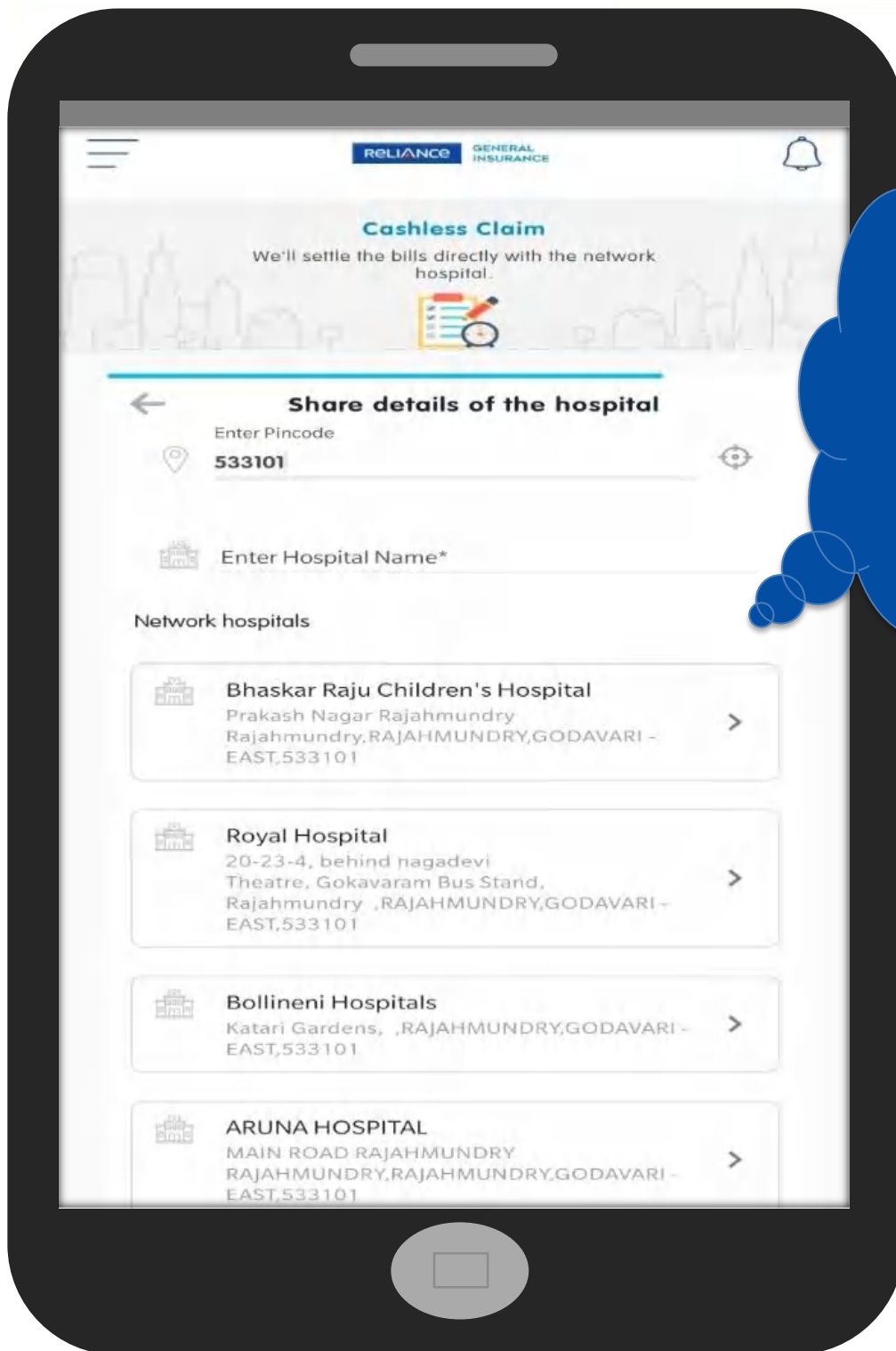
high fever

Characters left: 240



Cause of  
Hospitalization  
to be described  
in 240 words

# Insta Claim- Process



Hospital  
Selection  
from drop  
down

List of our network hospitals are shown with pin code details

# Insta Claim – Cashless Process

**Cashless Claim**  
We'll settle the bills directly with the network hospital.

**Share details of the hospital**

Enter Pincode  
**533101**

Enter Hospital Name\*  
**Bhaskar Raju Children's Hospital**

Doctor's Name\*  
**bhaskar Raju**

Date of Admission\*  
**2020-03-12**

Date of Discharge  
**2020-03-14**

Remark\*  
discharge date can vary depending on the treatment

Characters left- 201

**Initiate Claim**

**Claims**

**RELIANCE CAPITAL LIMITED AC RGICL**  
Policy No. 100131928120000001

Patient Name **MS. SRI LAKSHMI BHANU** Claim Ref. Number **20200003972**

**Cashless Claim Intimated**  
NA  
10-Mar-2020

**Documentation**  
• Documents Pending: Further Details Awaited from Hospital

Registration

Policy Verification & Medical Scrutiny

**Cashless Claim**  
We'll settle the bills directly with the network hospital.

**Upload the below documents**

Enter Approximate Value of the Bills\*  
20000

Discharge summary

Others

Pre-Auth Form

**Hang on!**  
Please wait...

**Initiate Claim**

Once the hospital is selected , required documents list for cashless claims displayed to be uploaded



## Insta Claim -Reimbursement Process

← **Share details of the hospital**

Enter Pincode  
533101

Enter Hospital Name\*  
Bhaskar Raju Children's Hospital

Doctor's Name\*  
bhaskar Raju

Date of Admission\*  
2020-03-12

Date of Discharge  
2020-03-14

Remark\*  
discharge date can vary depending on the tretment

Characters left: 201

**Initiate Claim**

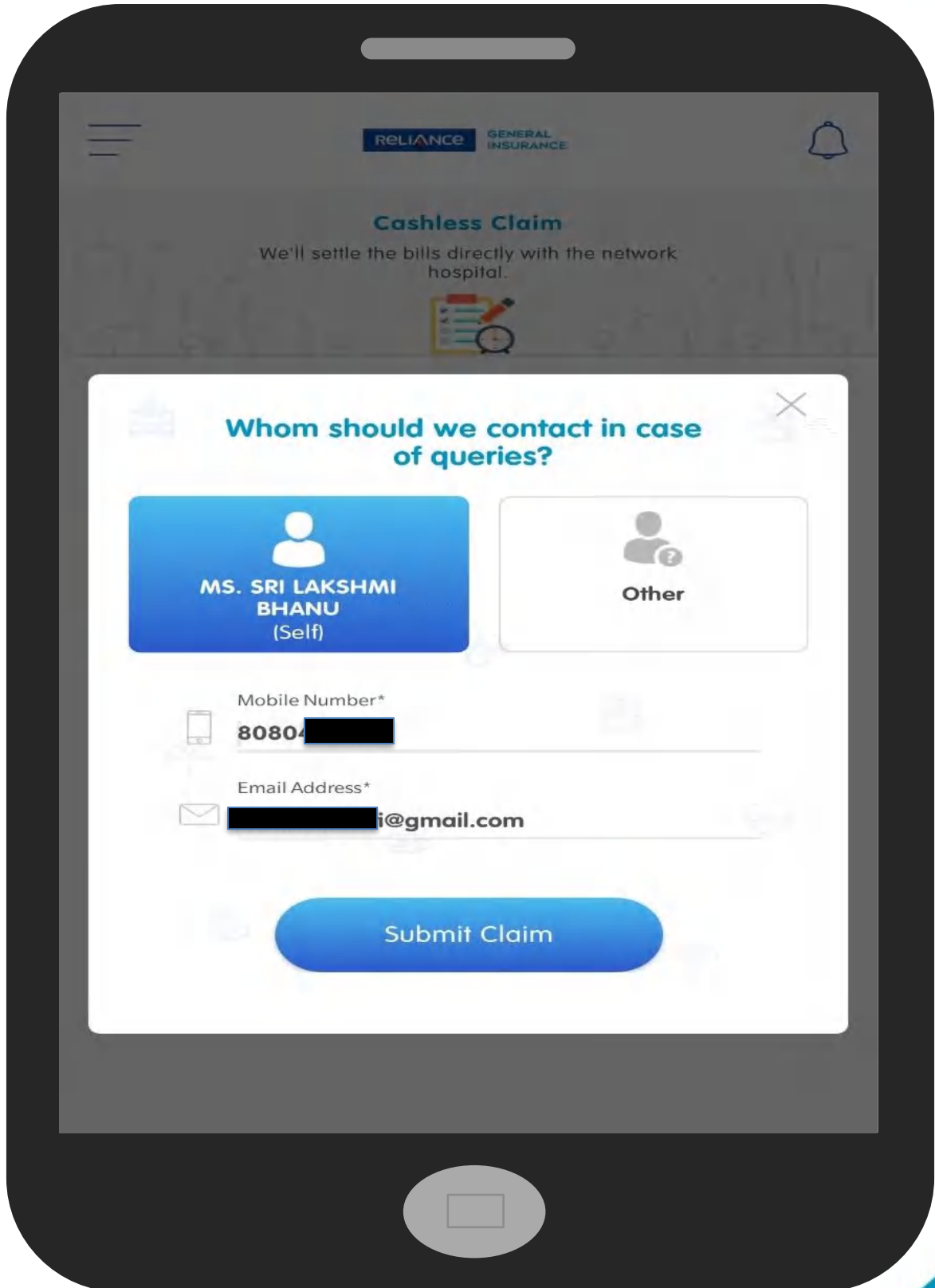
← **Upload the below documents**

Enter Approximate Value of the Bills\*  
2000

- Cancelled cheque for NEFT
- Other bills(if any)
- Original Hospital Bills
- Medicine/Pharmacy Bills
- Discharge Card
- Claim form Duly Filled

**Initiate Claim**

The List of documents to upload in reimbursement process - <5mb in each document



The image shows a smartphone screen displaying the 'Insta Claim' app interface. At the top, there's a header with the 'RELIANCE GENERAL INSURANCE' logo and a bell icon. Below the header, a section titled 'Cashless Claim' states 'We'll settle the bills directly with the network hospital.' and includes an icon of a clipboard and a clock. A modal window is open in the center, titled 'Whom should we contact in case of queries?'. It has two options: 'MS. SRI LAKSHMI BHANU (Self)' (selected) and 'Other'. Below these options are input fields for 'Mobile Number\*' (with a phone icon) and 'Email Address\*' (with an envelope icon). The mobile number field contains '80804' followed by a blacked-out area. The email field contains a blacked-out area followed by '@gmail.com'. At the bottom of the modal is a large blue button labeled 'Submit Claim'.

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**Cashless Claim**  
We'll settle the bills directly with the network hospital.

**Whom should we contact in case of queries?**

**MS. SRI LAKSHMI BHANU (Self)**

**Other**

Mobile Number\*  
80804 [REDACTED]

Email Address\*  
[REDACTED]@gmail.com

**Submit Claim**

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Thank you for  
your time.