

CAREER OBJECTIVE:

Results-driven and detail-oriented Java developer with 1+ years of hands-on experience in designing, developing, and deploying robust software solutions. Proficient in building scalable web applications, automating processes, and leveraging frameworks like spring. Seeking a challenging role in a growth-oriented organization where I can contribute to innovative projects, collaborate with cross-functional teams, and continuously expand my technical expertise

WORK EXPERIENCE:

Associate Software Support Engineer

First Source Solution Ltd | Navalur Chennai | Oct' 2023 - Present.

- Provided L2/L3 support for enterprise applications built using Java and Python, ensuring 99.9% uptime and rapid resolution of production issues.
- Investigated and resolved bugs by analyzing application logs, stack traces, and performance metrics using tools like Splunk, ELK, and JConsole.
- Collaborated with development teams to fix backend issues in Spring Boot (Java) and Django (Python) based services.
- Wrote and maintained automation scripts in Python to streamline repetitive support tasks such as log parsing, health checks, and data validation.
- Handled deployment and rollback support for Java and Python services in staging and production environments using Jenkins, Git, and Docker.
- Performed root cause analysis (RCA) and created post-incident reports with preventive action items to improve system reliability.
- Supported REST APIs and microservices architecture, performing API testing and validation using Postman and Swagger.
- Interacted with clients and internal stakeholders to gather requirements, resolve queries, and provide regular status updates on open issues.
- Worked with RESTful APIs, message queues (RabbitMQ), and database (MySQL) to troubleshoot integration and performance issues.
- Maintained knowledge base documentation to improve first-response times for recurring issues.
- Participated in on-call rotations and ensured 24/7 production support coverage.

TECHNICAL SKILLS:

Languages	: Java
Frameworks	: Springboot
Front-End	: HTML, CSS, JS, Bootstrap
Database	: MySQL
Tools	: Git, Docker, Visual Studio, PAM360
Other	: REST APIs, RBMQ

EDUCATION:

BCA (2020-23)	- Thiruvalluvar College, Cuddalore.
H.S.C (2018-20)	- S.KV.Hr.Sec.School, Cuddalore.
S.S.L.C (2017-18)	- S.KV.Hr.Sec.School, Cuddalore.

CERTIFICATIONS:

Java	- TNPSC Coaching center from Vadalur.
Front-End (HTML, CSS, JS, BS)	- Besant Technology from Velacherry.