

SARANYA S R
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Professional Summary:

Software Developer with 1 year of experience in application support and maintenance using .NET Core and React.js. Skilled in troubleshooting, bug fixing, and implementing minor enhancements to ensure smooth functionality of enterprise applications. Familiar with REST API integration, front-end development, and basic Agile practices. Committed to delivering reliable solutions and collaborating effectively within support teams.

Technical Skills:

Programming Languages	C#, JavaScript (ES6+), HTML5, CSS3
Frameworks & Libraries	React.js, .Net Core, .Net MVC
Tools & Platforms	Git, GitHub, AWS, Postman, Visual Studio, Azure
DBMS and ORMs	SQL Server
Other	RESTful APIs, Agile

Experience:

Software Engineer, Tata Consultancy Services Nov 2024 – Present

Project: Local Apps Support

Tech Stack: .NET Core, React.js, SQL Server, Git

- Provided L2/L3 support for enterprise applications, resolving incidents and service requests within SLA.
- Debugged and fixed issues in .NET Core APIs and React.js components to ensure application stability.
- Implemented minor enhancements and UI changes based on client requirements.
- Collaborated with cross-functional teams to analyse recurring issues and suggest preventive measures.
- Performed basic API testing using Postman and validated database changes in SQL Server.
- Participated in deployments and post-deployment validations to ensure smooth releases.
- Assisted in root cause analysis for high-priority incidents and documented solutions for knowledge base.
- Monitored application logs and performance metrics to proactively identify potential issues.
- Worked on version control and code reviews using Git and GitHub to maintain code quality.
- Coordinated with QA team for functional testing and regression testing of fixes and enhancements.
- Gained exposure to Change Management processes and Service Task workflows for enterprise systems.

Education:

Thiagarajar College of Arts and Science, Madurai.

Aug'2021 – July'2024

Bachelor of Information Technology

87.5%

Certificates:

- Microsoft Azure Fundamentals AZ900
- Certified on Power Shell Scripting