

## Capstone Project Submission

### Instructions:

- i) Please fill in all the required information.
- ii) Avoid grammatical errors.

### **Team Member's Name, Email and Contribution:**

Contributor Roles:

**1. Manish Kumar** – [manishkrmaurya27@gmail.com](mailto:manishkrmaurya27@gmail.com)

- 1. Pandas Operations.
- 2. Data Wrangling.
- 3. Data Visualizations.
- 4. Booking analysis of resorts and city hotels.
- 5. Cancellation Statistics.
- 6. Bookings in different countries and their percentage analysis.

**2. Prashant Bhatt** – [Prashant.Bhatt072@gmail.com](mailto:Prashant.Bhatt072@gmail.com)

- 1. Pandas Operations.
- 2. Data Wranglings.
- 3. Data Visualizations.
- 4. NaN value handling.
- 5. Bookings from different market segments.
- 6. Space parking demand analysis.

Complete Jupyter Notebook is prepared by combined Collaboration.

**Please paste the GitHub Repo link.**

Github Link: <https://github.com/Manish-kumar15/Hotel-booking-analysis>

**Please write a short summary of your Capstone project and its components. Describe the problem statement, your approaches and your conclusions. (200-400 words)**

Businesses around the world are waking up to the importance of data analytics. Getting the right insights gives you an advantage in a competitive business environment because of following reasons:

- Introduce better hotel pricing strategies
- Managing Hotel Booking Channels
- Demand Forecasting
- Enhancing productivity
- Marketing strategy

In our project we have to do analysis of different parameters which are as follows:

#### **Hotels:**

There are only two types of hotels Resort hotel and City hotel

#### **Market Segments:**

We have eight unique market segments from where customers are coming i.e. 'Direct', 'Corporate', 'Online TA', 'Offline TA/TO', 'Complementary', 'Groups', 'Undefined', 'Aviation'

#### **Meal:**

These are the four types of meal in the given data :

- SC: self-catering (no meals are included).
- BB: bed and breakfast.
- HB: half board.
- FB: full board.

#### **Country:**

We have data of 177 countries coded in short form.

#### **Lead Time:**

At a hotel, the time taken between when a customer makes a reservation and their actual arrival is called the Lead Time.

#### **Cancellations:**

It contains only two values 1 and 0.

- 1: booking has cancelled
- 0: booking is currently active

#### **Stays in weekend nights:**

We are getting two unique values for column 'stays in weekend nights' i.e. 1 and 2 , that means someone booked for one weekend night( Saturday or Sunday ) and some booked for two weekend nights(Saturday and Sunday ).

#### **Stays in week nights:**

We are getting five unique values for column 'stays in weekend nights' i.e. 1 to 5 , that means someone booked for at least one week night to maximum five week nights.

#### **Adr:**

Average daily rate for individual order.

#### **Car Parking spaces:**

Required car parking spaces: this column contains number of car parking spaces required as per customer demand.

### Challenges:

- Data Cleaning
- More Data or Better Data
- Understanding the business problem
- Team coordination
- Lack of clarity in data

### Overall analysis:

- Comparing the magnitude of booking we see that city hotel has always scored higher booking counts.
- Number of booking start increasing from spring to summer season and then decrease till winter season.
- TA(travel agents) are the major contributors of booking
- The number of cancelled bookings is in the month of August.
- ADR: starts decreasing from month of September and it gets its minimum value in between November and January, after that ADR starts increasing and it gets its peak in August.
- BB is most preferred and FB is the least preferred meal.
- Demand of type A room is highest followed by type D room.

