

USER WORKING ANALYSIS

THE PROJECT EMPHASIZES ON DEVELOPING A PROFESSIONAL PLATFORM FOR THE hotel Managemnt System

THE APPLICATION REQUIRES THE USER TO LOG INTO THEIR EXISTING ID FIRST. IF THE USER HAS NOT REGISTERED YET,

A 'SIGN UP' BUTTON WILL TAKE HIM/HER TO THE REGISTRATION FORM. HERE, THE USER NEEDS TO SPECIFY NAME(FIRST NAME & LAST NAME), PHONE NUMBER, E-MAIL ID, AND A PASSWORD(TO KEEP THE ACCOUNT PROTECTED).

AFTER THE REGISTRATION, THE USER CAN SIGN IN USING HIS/HER E-MAIL ADDRESS AND PASSWORD. AS SOON AS THE USER LOGS IN, A LIST OF OPTIONS IS DISPLAYED FROM WHERE, THE USER CAN BOOK HIS HOTEL BY PRESSING THE 'BOOK MY HOTEL' BUTTON

USER CAN BOOK HOTEL BY HOTEL NUMBER OR CAN BOOK MANUALLY

AS SOON AS THE USER CLICKS ON A PARTICULAR HOTEL, ALL THE DETAILS LIKE NAME OF THE HOTEL, CHARGES, HOTEL NUMBER, ETC. IS MADE AVAILABLE TO HIM/HER. THE USER CAN CLICK ON 'BOOK NOW' TO BOOK HOTEL. HE/SHE CAN ALSO MAKE MULTIPLE HOTEL FOR DIFFERENT AREA

THE USER NEEDS TO SPECIFY HIS PAYPAL AND EMAIL ADDRESS TO BOOK THE ORDER. AFTER THE USER CONFIRMS THE HOTEL, A MESSAGE READING 'HOTEL HAS BEEN BOOKED SUCCESSFULLY' APPEARS. THE USER CAN CHECK HIS FLIGHT SUMMARY BY CLICKING ON THE 'MY HOTEL' BUTTON. THE HOTEL SUMMARY SPECIFIES THE HOTEL NAME ETC. USER CAN CANCEL THE HOTEL AND CLAIM REFUND OF THE AMOUNT PAID ALREADY. CUSTOMER CAN CONTACT TO THE HOTEL AND CAN GIVE FEEDBACK .