Manish Ashok

EDUCATION

California State Polytechnic University, Pomona

Master of Science in Business Analytics (**GPA: 3.67**)

Relevant Courses: Intro to Python, Statistics, Data Mining, Database Management, Optimization Method.

Expected 08/2025 Pomona, California

Bangalore Institute of Technology (BIT)

Bachelor of Engineering in Computer Science & Engineering (GPA: 3.18)

Relevant Courses: Data Analytics, Big Data Analytics, Machine Learning, Data Structures and Applications.

08/2017 - 07/2021Bengaluru, India

SKILLS

- Programming Skills: Python (Pandas, NumPy), SQL, R, VBA Scripts, JavaScript.
- Databases: SQL (MySQL, MS SQL, PostgreSQL, OracleDB), NoSQL(MongoDB, Dynamo DB).
- Frameworks/Libraries: Django, Flask, Node.js, React.js, D3.js, Chart.js, AngularJS, Bootstrap, AJAX.
- Tools and Methodologies: Microsoft Excel, AWS, Jenkins, Artifactory, Tableau, Power BI, Jenkins, BPMN, Agile, Lean Six Sigma.
- Other: Strong Analytical, Communication, Interpersonal, Presentation, Cross-Functional Collaboration, Critical Thinking, Problem Solving, Decision Making, Time Management, Abstract Thinking.

WORK EXPERIENCE

The Poly Post

Technology Consultant

01/2024 - present Cal Poly Pomona

- Revitalize business processes and workflows using **Lean Six Sigma** methodologies to reduce process cycle times, resulting in faster project turnaround times.
- Engage in 20+ meetings and brainstorming sessions to contribute innovative ideas, enhancing project outcomes and driving customer satisfaction by implementing **client feedback** effectively.

Karnataka State Forest Department

Technical Associate

08/2022 - 08/2023 Bengaluru, India

08/2021 - 08/2022

Bengaluru, India

- Compiled and cleaned large datasets from multiple sources using Microsoft Excel and Python to ensure data accuracy and reliability, improving the quality of analysis.
- Generated 10+ detailed reports and dashboards using **Tableau** to monitor **business performance**, providing real-time insights on operational efficiency and enabled proactive issue resolution.
- Led cross-functional teams to understand business objectives and deliver data-driven recommendations, facilitating 5 strategic planning sessions and improvement in project alignment.

Krypt India Private Limited

Business Analyst

- Optimized business processes using **BPMN** to reduce operational costs by \$100,000 annually and increase efficiency, streamlining workflow and enhancing resource allocation.
- Identified significant trends and patterns in data using R to provide insights that informed business strategies, leading to a market share by accurately **predicting** customer preferences.
- Produced over 15 detailed reports and dashboards using Power BI to provide KPIs and business insights, enabling management to make informed decisions quickly, increasing response time to market changes.
- Pioneered extensive market research and competitive analysis to support strategic planning efforts, helping the company to launch 2 successful product lines that generated an additional \$1.5 million in revenue.

ACADEMIC PROJECTS & CERTIFICATIONS

Data-Driven Marketing Strategy Implementation

Skills & Tools: Python (Pandas, NumPy), SQL, Tableau, Microsoft Excel

10/2023 - 12/2023

- Architected a data analysis **pipeline** to improve the effectiveness of marketing campaigns by developing detailed reports and dashboards using Tableau.
- Achieved a 20% increase in campaign ROI by effectively targeting identified segments to implement datadriven strategies.

Operational Efficiency Improvement Project

Skills & Tools: BPMN, Lean Six Sigma, Microsoft Excel

04/2023 - 06/2023

- Mapped and analyzed existing business processes using BPMN to identify inefficiencies by implementing Lean Six Sigma methodologies to streamline workflows.
- Created Excel-based tools to track and report process improvements, enhancing data accuracy by 25%.

AWS Certfied Cloud Practitioner, Entry Certificate in Business Analysis (International Institute of Business Analysis), Machine Learning Specialization (Coursera), Mastering Data Structures & Algorithms (Udemy), Google Data Analytics with R (Coursera).

LEADERSHIP EXPERIENCE

- Co-founded the Business & Analytical Technology Society in 2023, promoting interdisciplinary collaboration in technology and analytics.
- Served as Vice President of the Rotaract Club at BIT, 2019-2020, leading community and professional development initiatives.