

Manish Mewara

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Career Highlights

- Led CRM for IRCTC's IPAY, enhancing processes and adept with MongoDB/MySQL.
- Integrated Railofy, Vouchagram, and others into IPAY for flexible payments.
- Excelled in DB management, insightful reporting, and KPI dashboards.

Work Experience

Software Engineer

Autope Payments Pvt. Ltd.

Jaipur, Rajasthan, India

November 2022 – Present

- Oversaw Customer Relationship Management (CRM) activities for IRCTC's payment gateway "IPAY."
 - Implemented CRM process improvements based on feedback and analysis.
 - Extracted, manipulated, and organized data for insightful decision-making processes.
 - Generated comprehensive reports using data from MongoDB and MySQL databases.
 - Worked with diverse databases, including MongoDB and MySQL, showcasing versatile database handling skills.
 - Designed visual dashboards for both acquirers and IRCTC, offering a clear representation of key performance indicators.
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- Integrated Railofy, Vouchagram, Advantage Club, and Yes Bank into IRCTC's payment gateway "IPAY."
 - Provided users with a range of payment methods for increased flexibility.
 - Ensured a smooth payment flow for all integrated methods, optimizing the user experience.
 - Collaborated with payment partners to facilitate integration and address any challenges.
 - Enhanced the overall user experience by diversifying payment options and streamlining the payment process.

Education

MASTER DEGREE IN COMPUTER APPLICATIONS

Jaipur, Rajasthan, India

Apex University, Jaipur

2023 - 2025

- Holds an advanced degree emphasizing expertise in software development and system analysis
- Demonstrates commitment to precision and innovation in navigating computer application complexities.
- Specialized in emerging technologies, bringing a cutting-edge approach to the field.

Bachelor of Computer Applications (BCA) | [CGPA 9.5]

Jaipur, Rajasthan, India

University of Rajasthan

2020 - 2023

- Holds a Bachelor's degree, establishing a strong foundation in computer applications.
- Formal education emphasizes proficiency in software development and algorithmic problem-solving.
- Demonstrates dedication to precision and excellence in the field of computer applications.

Skills and Competencies

Programming Skills: JAVA, C++

Operating Systems: LINUX, Windows

DATABASE Skills: MongoDB, MySQL

IDE: VS Code, IntelliJ

Web Development Skills: HTML, CSS, JS

Certifications: National Presentation Competition, SEO, C/C++ programming language, Java Programming, Internet of Things

Interpersonal Skills: Presentation, Critical thinking, Leadership and Initiative, Client Relationship Management, Business Development, Marketing Strategy, Languages(English, Hindi).

Links

- **LinkedIn :** www.linkedin.com/in/manish-mewara-bb9702165/
- **GitHub :** <https://github.com/ManishMewara13>
- **Website :** <https://manishmewara13.github.io/resume/>

