

# Manish Shetty M

Research Fellow, Microsoft Research India

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[Google Scholar](#)

## Education

**PES University, Bangalore**

Aug'16 – May'20

B.Tech in Computer Science and Engineering (Honors) | Specialization in Data Science

Cum. GPA: 9.51/10

Dr. MRD Merit Scholarship & Prof CNR Rao Scholarship (top 2%) for academic performance. 🏆

## Work Experience

**Microsoft Research, Bangalore, India**

July'20 – Present

Research Fellow

Advisors: [Chetan Bansal](#), [Dr. Suman Nath](#), [Dr. Thomas Zimmermann](#), [Dr. Nachiappan Nagappan](#)

**Microsoft Research, Bangalore, India**

Jan'20 – June'20

Research Intern

Advisors: [Chetan Bansal](#), [Dr. Nachiappan Nagappan](#), [Dr. Thomas Zimmermann](#)

**Deloitte Touche Tohmatsu LLC, Bangalore, India**

June'19 – Aug'19

ML Research Intern

Advisor: [Dr. Vikram Venkateshwaran](#)

## Publications

**SoftNER: Mining Knowledge Graphs From Cloud Incidents** [\[pdf\]](#)

[Under Submission]

**Manish Shetty**, C. Bansal, S. Kumar, N. Rao, N. Nagappan

Preprint (15 pages)

**Neural Knowledge Extraction from Cloud Service Incidents** [\[pdf\]](#)

[ICSE 2021]

**Manish Shetty**, C. Bansal, S. Kumar, N. Rao, N. Nagappan and T. Zimmermann

43<sup>rd</sup> International Conference on Software Engineering - SEIP, 2021 (12 pages)

Acceptance Rate  $\approx$  34% | Featured in [VentureBeat](#) 🏆

Nominated for the IEEE Software Distinguished Paper Award 🏆

**A Machine Learning Understanding of Sepsis** [\[pdf\]](#)

[EMBC 2021]

**Manish Shetty**, V. Menon, P. Athri, G. Srinivasa

43<sup>rd</sup> International Conference of the IEEE Engineering in Medicine and Biology Society (5 pages)

**Exploration and Comparison of Modern AI Algorithms to Predict Drug Efficacy** [\[pdf\]](#)

[CONECCT 2020]

**Manish Shetty**, A. Kasi, R. Neil, V. Murali, P. Athri, G. Srinivasa

6<sup>th</sup> IEEE International Conference on Electronics, Computing and Communication Technologies, 2020

## Academic Service

> **Reviewer Mentee (invited)**

10<sup>th</sup> International Conference on Learning Representations 2022 [ICLR'22]

> **Shadow Program Committee**

18<sup>th</sup> Mining Software Repositories Conference 2021 [MSR'21]

> **Reviewer**

Journal of Software Engineering Research and Development [JSERD]

## Patents

**Automatic Recognition of Entities Related to Cloud Incidents** filed with the USPTO

June 19, 2020

**Automation of Troubleshooting Guides using Meta-Learning** filed with the USPTO

June 28, 2021

# Research Experience

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- **Meta-Learning for Few-Shot Command Extraction**

Nov'20 – Feb'21

Advisors: [Chetan Bansal](#), Microsoft Research

- > Formulated the the command extraction problem as a multi-class sentence classification task.
- > Worked on building a **meta-learning** approach to learn to classify from few labeled examples.

- **Mining Knowledge Graphs From Cloud Incidents**

Dec'20 – Feb'20

Advisors: [Chetan Bansal](#), Microsoft Research

- > Extended **SoftNER** by mining **binary entity relations** and scoring them using **normalized PMI**.
- > Used entities and relations to construct an incident **knowledge-graph**.
- > Used a combination of clustering and a **novel path based score** to identify entity-incident relevance.
- > Under submission at *Empirical Software Engineering* journal

- **Neural Knowledge Extraction from Cloud Service Incidents**

Jan'20 – Aug'20

Advisors: [Chetan Bansal](#), [Dr. Nachiappan Nagappan](#), and [Dr. Thomas Zimmermann](#), Microsoft Research

- > Designed & built **SoftNER**– a framework for weak-supervised knowledge extraction from service incident reports.
- > Framed the problem as a domain agnostic and extensible **named-entity recognition** task.
- > Proposed a **type-aware Multi-task neural architecture** for knowledge extraction.
- > **SoftNER** is now integrated into Microsoft's ICM system and has enriched over 9K+ incidents.
- > This work was accepted at **ICSE 2021**(Acceptance Rate  $\approx 34\%$ ) and featured on [VentureBeat](#).

- **A Machine Learning Understanding of Sepsis**

Jan'20 – Jun'20

Advisors: [Dr. Gowri Srinivasa](#), PES University

- > Proposed an approach to predict two outcomes in sepsis patients - **Sepsis Severity** and **Comorbidity Severity**.
- > Used **local interpretable model-agnostic explanations** and other methods to analyze models.
- > Harmonized consistencies/contradictions about Sepsis, between expert human knowledge and that of a model.
- > This work was accepted at **IEEE EMBC 2021**.

- **Exploration and Comparison of Modern AI Algorithms to Predict Drug Efficacy**

Sept'19 – Feb'20

Advisors: [Dr. Gowri Srinivasa](#), PES University

- > Worked on improving the critic in **ReLeaSE - Reinforcement learning framework for de-novo drug design**.
- > Improved learning using path-context based encoding and data-augmentation for canonical SMILES.
- > Showed simpler classifiers like random-forest can be better critics than the original LSTM in ReLeaSE.
- > This work was accepted at **IEEE CONNECT 2020**.

- **Denoising and Segmentation of Epigraphs**

Sept'18 – May'19

Advisors: [Dr. Mamatha H R](#), PES University

- > Proposed algorithms utilizing noise templates to denoising engraved inscriptions.
- > Work on fixed prior noise template-matching was published in *Springer's AISC 2020* [\[pdf\]](#).
- > Work on inferring noise as a factor of character area was published in *Elsevier's PCS 2020* [\[pdf\]](#).

# Relevant Courses

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Deep Learning • Machine Learning + Practicum • Natural Language Processing • Linear Algebra • Software Engineering • Research Methodology • Data Science • Data Analytics • Discrete Math and Logic • Algorithms + Practicum • Advanced Algorithms • Engg Math I & II