

# Manish Shetty M

Research Fellow, Microsoft Research India

@ [manish.shetty.m@outlook.com](mailto:manish.shetty.m@outlook.com)

🏠 <https://manishshettym.github.io>

🔗 [github.com/manishshettym](https://github.com/manishshettym)

🎓 Google Scholar

## Education

**PES University, Bangalore**

B.Tech in Computer Science and Engineering (Honors) | Specialization in Data Science

Aug'16 – May'20

Cum. GPA: 9.51/10.0 (3.98/4.0)

6X recipient of **Prof CNR Rao Scholarship**, Computer Science, PES University 🏆

1X recipient of **Dr. MRD Merit Scholarship**, Computer Science, PES University 🏆

## Work Experience

**Microsoft Research, Bangalore, India**

Research Fellow

July'20 – Present

Domains: Software Engineering, Machine Learning, Systems

Advisors: [Chetan Bansal](#), [Dr. Suman Nath](#), [Dr. Thomas Zimmermann](#), [Dr. Nachiappan Nagappan](#)

**Microsoft Research, Bangalore, India**

Research Intern

Jan'20 – June'20

Domains: Software Engineering, Machine Learning, NLP

Advisors: [Chetan Bansal](#), [Dr. Nachiappan Nagappan](#), [Dr. Thomas Zimmermann](#)

**Deloitte Touche Tohmatsu LLC, Bangalore, India**

ML Research Intern

June'19 – Aug'19

Domains: Cyber Security, Data Science, Machine Learning

Advisor: [Dr. Vikram Venkateshwaran](#)

## Publications

**Large-scale Crash Localization using Multi-Task Learning** [\[preprint\]](#)

[Under Review]

Manish Shetty, C. Bansal, S. Nath, S. Bowles, H. Wang, O. Arman, S. Ahari

Preprint (12 pages)

**SoftNER: Mining Knowledge Graphs From Cloud Incidents** [\[preprint\]](#)

[Under Review]

Manish Shetty, C. Bansal, S. Kumar, N. Rao, N. Nagappan

Preprint (15 pages)

**Neural Knowledge Extraction from Cloud Service Incidents** [\[pdf\]](#) [\[talk\]](#)

[ICSE 2021]

Manish Shetty, C. Bansal, S. Kumar, N. Rao, N. Nagappan and T. Zimmermann

43<sup>rd</sup> International Conference on Software Engineering - SEIP, 2021 (12 pages)

Acceptance Rate  $\approx$  33.8% (41/121)

Nominated for the IEEE Software Distinguished Paper Award (5/41) 🏆

Featured in VentureBeat: "Microsoft's SoftNER AI uses unsupervised learning to help triage cloud service outages" 🏆

**A Machine Learning Understanding of Sepsis** [\[pdf\]](#)

[EMBC 2021]

Manish Shetty, V. Menon, P. Athri, G. Srinivasa

43<sup>rd</sup> International Conference of the IEEE Engineering in Medicine and Biology Society (5 pages)

**Exploration and Comparison of Modern AI Algorithms to Predict Drug Efficacy** [\[pdf\]](#)

[CONECCT 2020]

Manish Shetty, A. Kasi, R. Neil, V. Murali, P. Athri, G. Srinivasa

6<sup>th</sup> IEEE International Conference on Electronics, Computing and Communication Technologies, 2020 (5 pages)

## Academic Service

> **Reviewer Mentee** [\[invited\]](#)

International Conference on Learning Representations 2022 [ICLR '22]

> **Shadow Program Committee** 🏆

Mining Software Repositories Conference 2021 [MSR '21]

> **Reviewer**

Journal of Software Engineering Research and Development [JSERD]

## Patents

---

1. Automatic Recognition of Entities Related to Cloud Incidents (USPTO) June 19, 2020
2. Automation of Troubleshooting Guides using Meta-Learning (USPTO) June 28, 2021
3. Performing Quality-Based Action(s) Regarding Engineer-Generated Documentation Associated with Code and/or Application Programming Interface (USPTO) Aug 26, 2021
4. Crash Localization using Crash Frame Sequence Labeling (USPTO) Sep 24, 2021

## Research Experience

---

### ● Learning to Localize Crashes at Scale Feb'21 – present

Advisors: [Chetan Bansal](#), [Dr. Suman Nath](#), Microsoft Research

- Designed and developed **DeepAnalyze** - a deep learning based solution to localize crashing faults from crash stacks.
- Empirically analyzed the complexity and heterogeneity of large-scale crashes.
- Conceptualized a **novel sequence labeling formulation** utilizing both semantic and context stack information.
- Showed the effectiveness of **transfer learning** to build models for **cross-application** scenarios with minimal data.
- Working on deploying an online-learning pipeline for continuously improving DeepAnalyze in the wild.
- Working on creating a library of tools for related tasks like faulty thread localization, problem bucketization, etc.
- This work is *Under Review*.

### ● Mining Knowledge Graphs From Cloud Incidents Dec'20 – Feb'21

Advisors: [Chetan Bansal](#), Microsoft Research

- Extended SoftNER by mining **binary entity relations** and scoring them using **normalized PMI**.
- Used entities and relations to construct an incident **knowledge-graph**.
- Used a combination of clustering and a **novel path based score** to identify entity-incident relevance.
- This work is *Under Review*

### ● Neural Knowledge Extraction from Cloud Service Incidents Jan'20 – Aug'20

Advisors: [Chetan Bansal](#), [Dr. Nachiappan Nagappan](#), and [Dr. Thomas Zimmermann](#), Microsoft Research

- Designed & built **SoftNER** - a framework for weak-supervised knowledge extraction from service incident reports.
- Framed the problem as a domain agnostic and extensible **named-entity recognition** task.
- Proposed a **type-aware Multi-task neural architecture** for knowledge extraction.
- SoftNER is now integrated into Microsoft's ICM system and has enriched over 9K+ incidents.
- This work was accepted at **ICSE 2021** and featured on [VentureBeat](#).

### ● A Machine Learning Understanding of Sepsis Jan'20 – Jun'20

Advisors: [Dr. Gowri Srinivasa](#), PES University

- Proposed an approach to predict two outcomes in sepsis patients - **Sepsis Severity** and **Comorbidity Severity**.
- Used **local interpretable model-agnostic explanations** and other methods to analyze models.
- Harmonized consistencies/contradictions about Sepsis, between expert human knowledge and that of a model.
- This work was accepted at **IEEE EMBC 2021**.

### ● Exploration and Comparison of Modern AI Algorithms to Predict Drug Efficacy Sept'19 – Feb'20

Advisors: [Dr. Gowri Srinivasa](#), PES University

- Worked on improving the critic in **ReLeaSE - Reinforcement learning framework for de-novo drug design**.
- Improved learning using path-context based encoding and data-augmentation for canonical SMILES.
- This work was accepted at **IEEE CONNECT 2020**.

### ● Denoising and Segmentation of Epigraphs Sept'18 – May'19

Advisors: [Dr. Mamatha H R](#), PES University

- Proposed algorithms utilizing noise templates to denoising engraved inscriptions.
- Work on fixed prior noise template-matching was published in **Springer's AISC 2020** [\[pdf\]](#).
- Work on inferring noise as a factor of character area was published in **Elsevier's PCS 2020** [\[pdf\]](#).

## References

---

- Chetan Bansal Principal Research SDE, Microsoft Research, Redmond [\[🔗\]](#)
- Dr. Nachiappan Nagappan IEEE & ACM Fellow, Software Engineer, Facebook, Redmond [\[🔗\]](#)
- Dr. Thomas Zimmermann IEEE Fellow, Sr. Principal Researcher, Microsoft Research, Redmond [\[🔗\]](#)
- Dr. Suman Nath Partner Research Manager, Microsoft Research, Redmond [\[🔗\]](#)
- Dr. Gowri Srinivasa Professor, PES University, Bangalore [\[🔗\]](#)