

# Manish Shetty M

Research Fellow, Microsoft Research India

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## Education

- **PES University, Bangalore** Aug'16 – May'20  
B.Tech in Computer Science and Engineering (*Honors*) — *Specialization in Data Science*  
Cum. GPA: **9.51/10**  
Dr. MRD Merit Scholarship & Prof CNR Rao Scholarship (top 2%) for academic performance. 🏆

## Work Experience

- **Microsoft Research, Bangalore, India** July'20 – Present  
*Research Fellow*  
Advisor: [Chetan Bansal](#), [Dr. Nachiappan Nagappan](#), and [Dr. Thomas Zimmermann](#)  
Topics - Machine Learning, NLP, Information Extraction, Meta-Learning, ML4SE, AIOps
- **Microsoft Research, Bangalore, India** Jan'20 – June'20  
*Research Intern*  
Advisor: [Chetan Bansal](#), [Dr. Nachiappan Nagappan](#), and [Dr. Thomas Zimmermann](#)  
Topics - Machine Learning for Software Engineering, Deep Learning, Multi-Task Learning
- **Deloitte Touche Tohmatsu LLC, Bangalore, India** June'19 – Aug'19  
*ML Research Intern*  
Advisor: [Dr. Vikram Venkateshwaran](#)  
Topics - Machine Learning, Unsupervised Learning, Security

## Academic Service

- **Shadow Program Committee** 🏆 Mining Software Repositories [MSR'21]
- **Reviewer** Journal of Software Engineering Research and Development [JSERD]

## Publications

### A Machine Learning Understanding of Sepsis 🔗

Manish Shetty, V. Menon, P. Athri, G. Srinivasa

Preprint (5 pages)

[Under Submission]

### SoftNER: Mining Knowledge Graphs From Cloud Incidents 🔗

Manish Shetty, C. Bansal, S. Kumar, N. Rao, N. Nagappan

Preprint (15 pages)

[Under Submission]

### Neural Knowledge Extraction from Cloud Service Incidents 🔗

Manish Shetty, C. Bansal, S. Kumar, N. Rao, N. Nagappan and T. Zimmermann

43<sup>rd</sup> International Conference on Software Engineering - SEIP, 2021 (12 pages)

[ICSE'21]

Acceptance Rate  $\approx$  34% | Featured in [VentureBeat](#) 🏆

Nominated for the IEEE Software Distinguished Paper Award 🏆

### Exploration and Comparison of Modern AI Algorithms to Predict Drug Efficacy 🔗

Manish Shetty, A. Kasi, R. Neil, V. Murali, P. Athri, G. Srinivasa

IEEE 6<sup>th</sup> International Conference on Electronics, Computing and Communication Technologies

[CONECCT'20]

\* – equal contributions

## Patents

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- **Automatic Recognition of Entities Related to Cloud Incidents** filed with the USPTO *June 19, 2020*  
Manish Shetty, Chetan Bansal, Sumit Kumar, Nikitha Rao, Nachiappan Nagappan, and Thomas Zimmermann
- **Automation of Troubleshooting Guides using Meta-Learning** filed with the USPTO *April 24, 2021*  
Manish Shetty, Chetan Bansal, Puneet Kapoor, Tarun Sharma, Rahul Mittal, and Abhilekh Malhotra

## Research Experience

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- **Meta-Learning for Few-Shot Command Extraction** *Nov'20 – Present*  
*Advisors:* Chetan Bansal, Microsoft Research
  - > Formulated the the command extraction problem as a multi-class sentence classification task.
  - > Working on using a meta-learning approach to learn to classify from few weakly labeled examples.
- **SoftNER: Mining Knowledge Graphs From Cloud Incidents** *Dec'20 – Feb'20*  
*Advisors:* Chetan Bansal, Microsoft Research
  - > Extended *SoftNER* by mined **binary entity relations** and scoring them using **normalized PMI**.
  - > Used entities and relations to construct an incident **knowledge-graph**.
  - > Used a combination of **clustering** and a novel **path based score** to identify entity-incident relevance.
  - > Under submission at *Empirical Software Engineering* journal
- **Neural Knowledge Extraction from Cloud Service Incidents** *Jan'20 – Aug'20*  
*Advisors:* Chetan Bansal, Dr. Nachiappan Nagappan, and Dr. Thomas Zimmermann, Microsoft Research
  - > Designed & built *SoftNER*– a framework for weak-supervised knowledge extraction from service incident reports.
  - > Framed the problem as a domain agnostic and extensible **named-entity recognition** task.
  - > Proposed a **Multi-task Bi-LSTM-CRF** model with attention mechanism.
  - > *SoftNER* is now integrated into Microsoft ICM system and has enriched over 9K+ incidents.
  - > This work was accepted at *ICSE 2021* (Acceptance Rate  $\approx 34\%$ ) and featured on *VentureBeat*.
- **A Machine Learning Understanding of Sepsis** *Jan'20 – Jun'20*  
*Advisors:* Dr. Gowri Srinivasa, PES University
  - > Proposed an approach to predict two outcomes in sepsis patients - **Sepsis Severity** and **Comorbidity Severity**.
  - > Used **local interpretable model-agnostic explanations** and other methods to analyze models.
  - > Harmonized consistencies/contradictions about Sepsis, between expert human knowledge and that of a model.
  - > Under submission at *Engineering in Medicine and Biology Society*
- **Exploration and Comparison of Modern AI Algorithms to Predict Drug Efficacy** *Sept'19 – Feb'20*  
*Advisors:* Dr. Gowri Srinivasa, PES University
  - > Worked on improving the critic in **ReLeaSE - Reinforcement learning framework for de-novo drug design**.
  - > Improved learning using path-context based encoding and data-augmentation for canonical SMILES.
  - > Showed simpler classifiers like random-forest can be better critics than the original LSTM in ReLeaSE.
  - > This work was accepted at *IEEE CONNECT 2020*.
- **Denoising and Segmentation of Epigraphs** *Sept'18 – May'19*  
*Advisors:* Dr. Mamatha H R, PES University
  - > Proposed algorithms utilizing noise templates to denoising engraved inscriptions.
  - > Work on fixed prior noise template-matching was published in *Springer's AISC 2020* [🔗](#).
  - > Work on inferring noise as a factor of character area was published in *Elsevier's PCS 2020* [🔗](#).

## Relevant Courses

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Deep Learning • Machine Learning + Practicum • Natural Language Processing • Linear Algebra • Research Methodology • Introduction to Data Science • Data Analytics • Discrete Mathematics and Logic • Algorithms + Practicum • Advanced Algorithms • Engineering Mathematics I • Engineering Mathematics II