

Comments :

Landing Page:

1. While filling out the form, I noticed that all text is in uppercase. It would be more user-friendly if you could change it to a mix of normal lower and upper case.
2. I did not receive an SMS notification.

Checkout Process:

1. The checkout and download process appears to be somewhat lengthy. Ideally, the aim should be to complete a purchase in just a few clicks.
2. After placing an order, there was no email acknowledging "Thank you for your purchase."
3. We received transaction details.
4. We reviewed the order.
5. Next, we encountered a window that caused confusion.
- G. Finally, we were able to access the download.

How can we simplify the process with fewer steps? LANDING PAGE:

1. While filling out the Form I noticed it's all uppercase: That's questionable, can you set to normal lower and upper case[**Done**]
2. THERE WAS NO SMS TEXT![**Working on it**]

THE CHECK OUT PROCESS

1. The Checkout and download process seems a bit a long process. The Idea should be I to get a purchase in a few clicks.[**We already discuss this in our meeting**]

Once placed the order, There was no Thank you for your Purchase Email .[**we are getting mail on span working on it**]

Order received

Thank you for your payment. Your transaction has been completed, and a receipt for your purchase has been emailed to you. Log into your PayPal account to view transaction details.

ORDER NUMBER:

4367

DATE:

July 9, 2024

EMAIL:

skidigital@yahoo.com

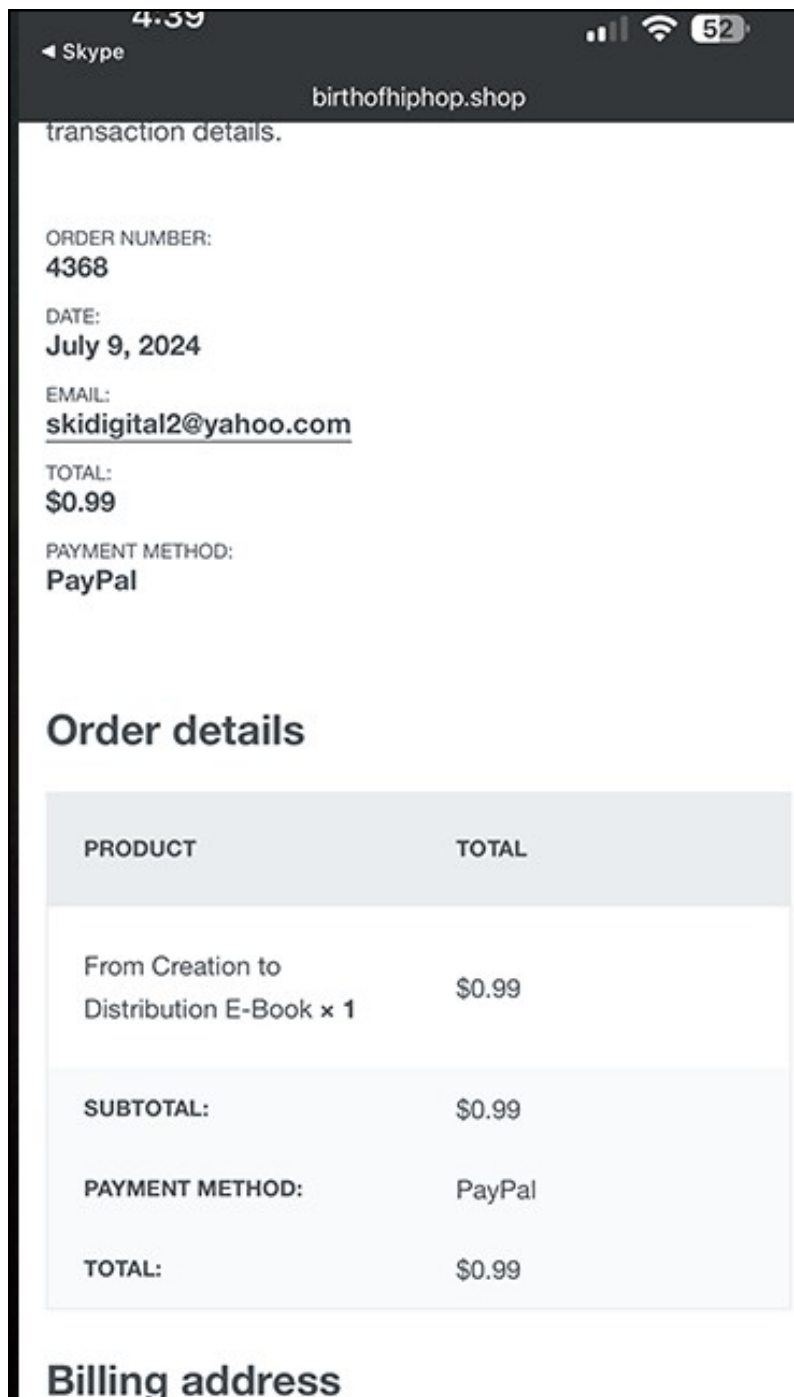
TOTAL:

\$0.99

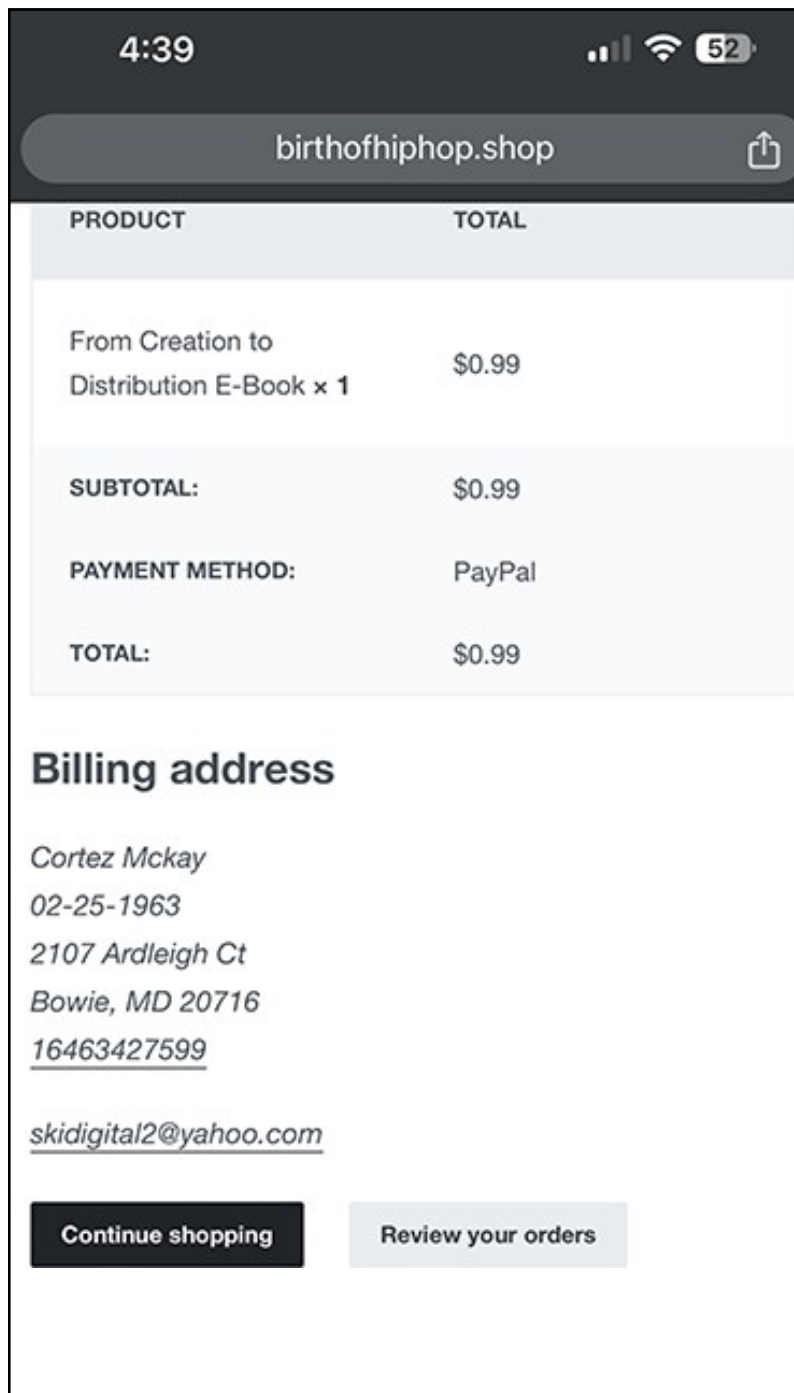
PAYMENT METHOD:

PayPal

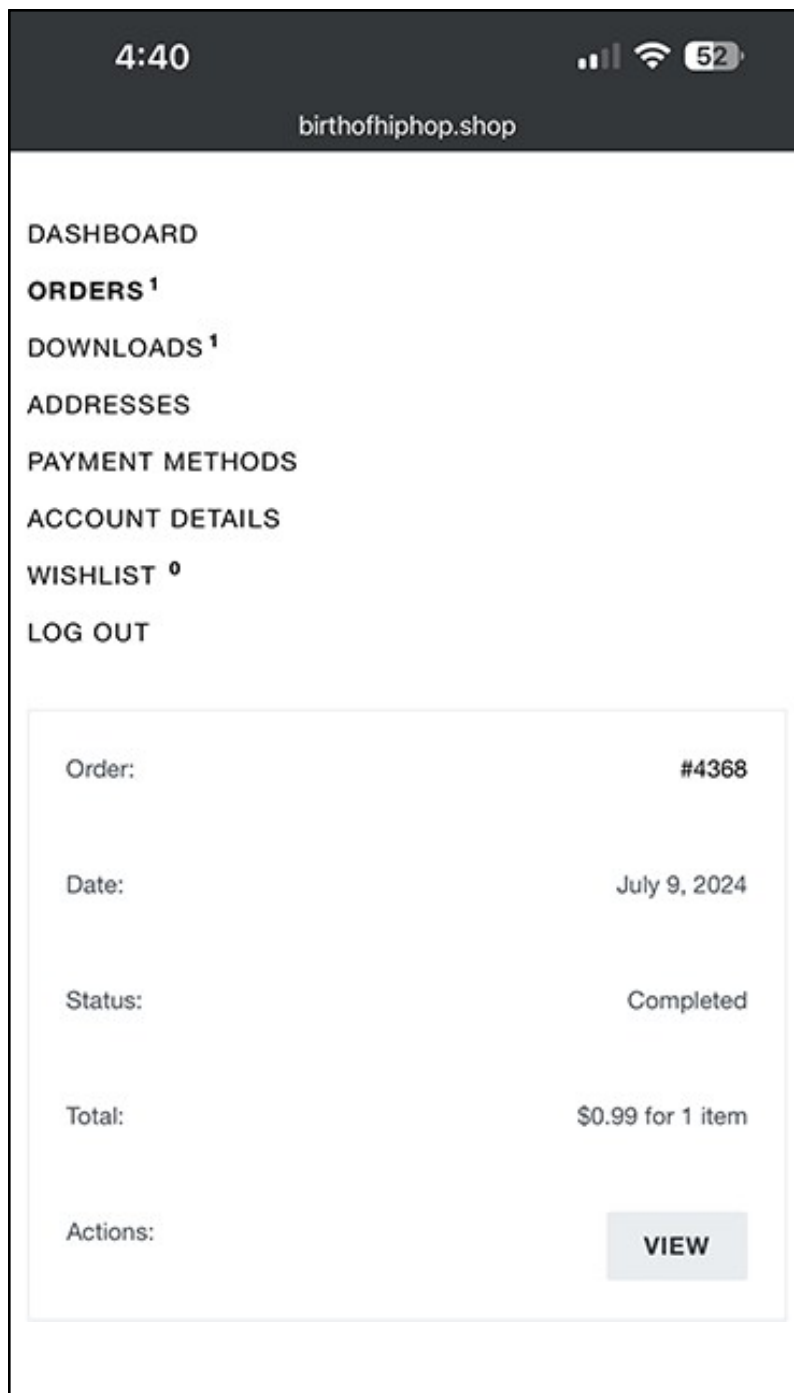
2. We get a transaction details



3. We Review the order



4. Then We View (Actually this window confused me)



5. Then Finally we see the download

Order # 4368 was placed on July 9, 2024 and is currently Completed .

DOWNLOADS

Product: From Creation to Distribution E-Book

Downloads remaining: 1

Expires: Never

Download: **FROM CREATION TO DISTRIBUTION**

ORDER DETAILS

| PRODUCT | TOTAL |
|---|--------|
| From Creation to Distribution E-Book x 1 | \$0.99 |
| SUBTOTAL: | \$0.99 |
| PAYMENT METHOD: | PayPal |