





## Bus Ticket - Pune to Mumbai on Fri, 28 Jun 2019 and Rate Your Experience

1 message


**Paytm** <no-reply@paytm.com>  
To: mkumar37967@gmail.com

Fri, 28 Jun 2019 at 12:10 pm


**0120 4880880**  
24X7 Bus Helpline


PNR <b>96410940</b>	Ticket ID <b>PUB16J</b>	Order ID <b>8607916704</b>
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Departure  
**PUNE**  
5:00 PM  
Fri, 28 Jun 2019





Arrival  
**MUMBAI**  
10:00 PM  
Fri, 28 Jun 2019


**Bus Operator Name**  
**Neeta Tours and Travels**  
2 X 1(36) A/C SLEEPER BENZ

**Boarding Point**  
HINJEWADI – NEETA TRAVELS–NEAR HINJEWADI BRIDGE, NEAR RAJYOG HOTEL ()

**Dropping Point**  
Vashi–(W) Center One Mall, Highway

**Reporting Time**  
5:45 PM

**Boarding Time**  
6:00 PM

**Operator Contact Number**  
8652222756

☐ **TRAVELLER DETAILS**

Name	Gender	Seat No
<input type="radio"/> <b>Manish Kumar</b>	Male	D1

○ FARE & PAYMENT DETAILS

Total Fare

₹ 400

Promo Applied

RIDEFREE

How likely is it that you would recommend Paytm to a friend or a colleague?

Very Unlikely

0 1 2 3 4 5 6 7 8 9 10

Very Likely

0 1 2 3 4 5 6 7 8 9 10

Submit



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worth of flight vouchers

Book Your Bus Tickets Now ▶

T&C Apply

For Last Minute Plans  
Book Hotels on Paytm & Get  
Up to ₹10,000 Cashback

T&C Apply



Cancellation Policy:

- Refund policy mentioned above is indicative. The actual cancellation charges are determined by bus operators and bus providers at the actual time of cancellation. Paytm has no role in governing cancellation charges.
- Cancellation charges are calculated on the actual fare of the ticket, if any discount coupons are used while purchasing the ticket, the discounted value would be used to calculate the refund amount when a ticket is cancelled.
- Partial cancellation of tickets in the same order is not allowed.

Hours before Departure	Refund percentage
Between 4 Hrs. to 8 Hrs.	50%
Between 8 Hrs. to 12 Hrs.	25%

Hours before Departure	Refund percentage
After 12 Hrs.	10%

**Terms and Conditions:**

Paytm is only a bus ticket booking platform. It does not operate bus services of its own. In order to provide a comprehensive choice of bus operators, departure times and prices to customers, it has tied up with many bus operators and service providers. Paytm's advice to customers is to choose bus operators they are aware of and whose service they are comfortable with. This site is for consumer use only. Any travel agent/tour operator/consolidator/aggregator should not use this site for individual/ group bookings. In the event of bookings by any travel agent/tour operator/consolidator/aggregator through the Site are detected, the Company reserves the right, including without limitation, to cancel such bookings immediately without any notice to such travel agent/tour operator/aggregator/consolidator and/or to withhold payments/commissions thereto. The various discounts and offers mentioned on the Site are applicable to the Consumer for the purposes of end use only.

**Paytm is responsible for:**

- a. Issuing a valid ticket (a ticket that will be accepted by the bus operator) for it's network of bus operators.
- b. Providing refund and support in the event of cancellation.
- c. Providing customer support and information in case of any delays / inconvenience.

**Paytm is not responsible for:**

- a. The bus operator's bus seats etc not being up to the customer's expectation.
- b. The bus operator canceling the trip due to unavoidable reasons.
- c. The baggage of the customer getting lost / stolen / damaged.
- d. The bus operator changing a customer's seat at the last minute to accommodate a lady / child.