

## **To Whom It May Concern**

I am glad to have the opportunity to write this recommendation letter for Mr. Shubham Goyal who is applying for admission to Master's program at your esteemed university. I have known him for around 17 months in this organization and his performance has been exemplary. I am confident in recommending him to your institution. I believe he would contribute greatly in enhancing any environment he is placed in as he has innovative ideas and an originality that seeks to bring a change.

In my capacity as his mentor, I monitored Shubham's growth in our Manufacturing and Logistics Department for one of our client American Manufacturing company and found him to be disciplined, displaying strong work ethics. His learning curve reflects a strong technical hold with an open-mindedness to absorb more which is the primary quality that we look for. Not a procrastinator, he proved his ability of thought and skills quickly in the areas of Data Analytics, programming and process improvement. He proved his proficiency at analyzing facts and showcasing problem-solving techniques which demonstrated his good-decision making and judgement. Shubham houses in depth knowledge in analysis, design and development in Python, VBA, MS Excel as well as backend development in C#, MS SQL Server. His strong fundamental base in mathematics and logical thinking helped him immensely in the technical projects. Seeing his efforts, I also nominated him for organization-led Machine Learning training. That training helped him to build a service – the Predictive Incident Analytics - which predicted the best resolution for an incident by taking into account the past incident troubleshooting details. This helped all the team members to take the best approach based on the results.

Shubham's particular inclination to turn his deliverables with utmost diligence and earnestness were noteworthy. He worked extensively on improving business-client interaction and was involved in outreach programs to teach underprivileged children. Shubham showed extreme dedication to any work assigned to him and quickly emerged as a dependable resource. Shubham has undertaken key responsibilities since the beginning. He has automated bunch of modules and reports in our project, built up numerous KPIs for the project and took part in building multiple RFPs (Request for Proposal). He has also taken the responsibility of mentoring new resources in the team and is highly admired for his efforts.

Shubham's personal qualities are as impressive as his intellectual accomplishments. His qualities will help him move forward with grit and determination during his academic endeavor at your institution. He has the ability to take independent charge of activities. Congenial and positive, his energy is infectious in the team. It is my faith in his potential that I very strongly ask for a favorable outcome of this letter of recommendation. If I can provide you with any more information, please do not hesitate to contact me.

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