

MANJARI DAS

PRODUCT MANAGER

Over 10 years of work experience in Agile Product Management, Business Analysis and Software Development at major consulting and technology companies handling multiple Fortune 500 clients.

Experience in end-to-end product development and release cycles. An effective communicator with strong interpersonal skills, problem solving and organizational abilities. Certified Product owner and AWS Cloud practitioner.



PERSONAL PROFILE

I am motivated to work in a collaborative and diverse environment where performance and efficiency are the key driving factors. I am passionate about product strategy, competitor analysis, agile methodologies and RPA.

CONTACT ME AT

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SKILLS SUMMARY

FUNCTIONAL

- Product Management
- Project Management
- Business Analysis
- Agile/Kanban Methodologies
- AWS instances – EC2, RDS,S3
- Lean Six Sigma
- Cloud/AWS UI/UX Wireframe
- Docker Container PostgreSQL
- SQL/Power Query/ OData

TECHNICAL

- Cloud/AWS
- UI/UX Wireframe
- Docker Container
- PostgreSQL
- SQL
- Power Query
- OData
- Revenue Modelling

OTHER

- JIRA
- Confluence Portfolio
- Adv. Microsoft Excel MS Project/Office
- Service-Now Asset
- Knowledge Management
- MS Teams
- Financial Analysis
- Revenue Projections
- Competitor Analysis

SUMMARY

- Clear and concise vision of product roadmaps, defining and prioritization of MVPs and defining KPIs and OKRs.
- Owning the product backlog and breaking the roadmap into epics, user stories, tasks and sub-tasks
- Defining the acceptance criteria, definition of Done (DoD), conducting API testing, QA to ensure acceptance criteria is met.
- Facilitate collaboration and channel for communication between leadership, business and technical teams to address gaps/blocks for projects.
- In-depth knowledge of SDLC with all phases of Agile – Scrum, Kanban and Lean Six Sigma methodologies for performance improvements.

Master in Engineering Management

September 2021 - Jan 2023

St Cloud State University, Minnesota, USA

Product Manager / Product management

May 2019 - August

2021 Tangent Labs, Toronto, Canada

- Created a product roadmap with different versions, features and epics.
- Own, define, and prioritize user -stories in the backlog, establish acceptance criteria, drive prioritization in the backlog, and obtain customer validation that the product meets customer and program priorities while maintaining technical integrity.
- Participate in roadmap development of new ideas, and present these concepts for approval to various stakeholders, including customers and internal management Collaborate with our Agile teams to actively manage and prioritize the backlog, attend agile ceremonies as a key stakeholder, and drive the product forward.
- Collaborate with other Product Owners, scrum masters in sprint planning to ensure alignment across related products & features, validating plans align to customer, program, and business goals.
- Engage with end users both directly (face-to-face) and indirectly (API, user testing & data) to observe and understand end users.
- Scope and prioritize work considering existing resource constraints and the need to create a sustainable platform.
- Effectively prioritize new features and product development based on competitive analysis, industry trends, customer feedback, and company vision

Product Manager

Sep 2018 - May 2019

Ledelse, Minnesota, USA

Client: UNFI (United Natural Foods Inc)

- Managed the planning, development, and closure of multiple Identity and Access Management (IAM) projects for more than 2000 users.
- Reduced more than 500 hours of manual provisioning efforts by emphasizing and prioritizing automation tasks over manual.
- Managed the team to roll out an SOP for performance testing for peak volume fulfillment. Broke down high-level business cases into technical and functional requirements. Collaborated with Operations Management to remove blockers in ongoing projects and escalated issues when necessary.
- Defined and managed project schedules, project resources, WBS tracking and delivery commitments.
- Escalated issues and managed conflicts whenever necessary so that the project was prioritized by all the teams.
- Managed the team to roll out an SOP for performance testing for peak volume fulfillment.

Process Analyst Lead
Medtronic Plc, Minnesota, USA

Jan 2018 - July 2018

- Led an Engineering team to design process improvement initiatives by utilizing Statistical Analysis, Heijunka, Kaizen, Kanban, 5-S, Cycle time and Ergonomics for a manufacturing unit.
- Conducted value stream mapping and time study along with the team to propose solutions to increase efficiency.
- Improved the cycle time (55 minutes to 26 minutes), proposed a one in one out layout without backtracking of products.

Senior Business Analyst
Tata Consultancy Services (TCS), Bangalore, India

Sep 2014 – Jan'2018

- Managed the development of the Guidewire Application (Claim & Policy Center) which would be rolled out across the board.
- Engaged in requirement elicitation techniques including but not limited to document analysis, brainstorming and interviews to ensure effective requirement gathering.
- Created user stories from business requirements to ensure change is clearly articulated and testable. Conducted Sprint sessions with 3-week iterations.
- Developed functional spec documents to translate the requirements to stakeholders.
- Conducted routine activities such as splitting themes into user stories, updating and grooming backlog in Jira and attending sprint ceremonies.
- Improved efficiencies and cost reduction by proposing to move lower environments to cloud (AWS) without impacting any of the underlying business constraints.

Software Engineering Analyst
Accenture, Bangalore, India

May'2012 – Sep'2014

- Developer for retail back-office and inventory management applications. Retrofit legacy applications to support rollout of Multi-channel fulfillment
- Worked on designing new applications, enhancements and automation of routine tasks and components in ERP applications.
- Analyzed requirements and developed multiple interfaces for custom built legacy Sales audit application (Retail back-office applications).
- Created Knowledge articles for the known issues, worked on creating detailed documentation for new interfaces. Worked on Incident, Problem and Change management for bug resolution.