DATE	VERSION NUMBER	REMARKS	APPROVED BY
28/04/2023	Initial Draft - 1	Document prepared based on Google review and Narcotics discussion 21/04/2023	

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PROJECT SCOPE

1. GOOGLE REVIEW REPORTS:

S.NO	MENU	DESCRIPTION
1.	Dash Board	Google review is to maintain the MIS reports and capture the reports, rate, review by Google reviews and it will comparable based on the month. − Dashboard should display o Total no of Google review, o Google rating, o No of negative Google review, o Category wise Google rating, o Google negative rating gap analysis, o Employee wise Google rating, o Category wise negative Google reviews, o Best review for employee.
2.	Total no of Google review	− Based on the data reports of customer comments and feedback need to derive the count wise Google reviews for each unit and it should be display in dashboard and for all the month the count will be compared.
3.	Google Rating	− Based on the rating in data reports the Google rating should be derived in count wise and it must be display as total Google rating in dashboard. Monthly wise total average rating should be derived and display.
4.	No of negative Google review	− The total number of negative Google reviews should be derive from the feed back in data reports and it should display as count wise of total negative Google review for each unit. It also need to shown as day wise, week wise and month wise.
5.	Category wise Google rating	− After negative review, the negative feedback should be split up for category wise fetch from the data report for each unit should display in count wise.
6.	Google negative rating gap analysis	− The customer's negative rating should analysis and display the customer comment briefly should show in category wise. Categories like service, price and saloon.

7.	Employee wise Google rating	− Employee wise Google review for each employee should fetch from the data report need to display the employee name and their particular negative and positive feedback should display based on count wise and total number of Google review for particular employee also need to display in dashboard.
8.	Category wise negative Google reviews.	− Based on the negative feedback of employee the category wise should review the negative Google reviews. For particular employee need to show the category wise reviews in count wise should be display.
9.	Best review for employee	− After negative review, best review also should display derived from data report in count wise and should display.

2. NARCOTIC AUDIT REPORT

S.NO	MENU	DESCRIPTION

1.	Dash Board	For particular unit it needs to follow the respective parameters along with adherence percentage and violation remarks. Based on this the stock count and average percentage of the adherence should be Display in dashboard based on month wise.
		− The dashboard should display,
		   o Narcotic stock adherence percentage
		   o Narcotic process adherence percentage
		   o violation data

2.	Narcotic stock adherence percentage	− Only for narcotic stock the adherence percentage should be derived from the data report and need to show for a particular unit in count wise. The narcotic stock should display in dashboard based on month wise.
3.	Narcotic Process Adherence Percentage	− Over all narcotic process adherence percentage should be fetch from the data base and need to show the average percentage wise report for particular unit in dashboard.
4.	violation data	− The violation data also should display in dashboard as count wise based on the data report for particular unit. How much violation for unit wise should display based on the data report.