

# James Smith

## PHP Developer

Phone @ jamessmith131377@gmail.com github.com/usernamepaw  
Austin, TX

### SUMMARY

Passionate Software Engineer with 6 years of experience in developing web applications and backend systems. Skilled at writing clear, concise code that is easy to maintain and troubleshoot. Experienced in working with both small and large teams across multiple projects and companies. Able to work independently of remote locations or in office environments as needed by the company.

### PROFESSIONAL EXPERIENCE

#### Senior Software Engineer

2017 - 2021

##### Wayfair

Austin, TX

- Moved the automation solution into a commercial software (\$60k/year)
- Designed and developed reusable software components which used in 3 different project with reducing development effort by 50%
- Re-engineered critical modules within a sprint to rely on a centralized library to optimize performance by 68%
- Rated with the best annual performance rating for all the years during my stint; given to top ~5% employees

#### Software Developer

2015 - 2017

##### Target

Austin, TX

- Helped to increase the accuracy of the reporting systems by 4%
- Delivered configuration management tools to track server settings for performance testing which saved 25% of initial machine setup
- Developed monitor reports that are using in-memory cache, updating the data shown to the user every 1 second
- Optimized customer resources and reduce turnaround time by 20%
- Performed root cause analysis for more than 10 issues to identify bugs and rolled out fixes to production within 24 hours

#### Junior Software Engineer

2013 - 2015

##### Redfin

Austin, TX

- Fueled additional revenue stream through responsive customer support, generating \$18k in new license sales within first three weeks of new release
- Improved user interfaces by updating menus to be more intuitive, increasing sales by 5%
- Reduced the time by 75% to process 70,000 to 1, 00,000 instruments from 16+ seconds to less than 4 seconds by redesigning the algorithm
- Wrote optimized scripts for data-heavy & processing heavy task automation
- Spearheaded the revamp of tech stack which resulted in 40% decrease in server costs

### EDUCATION

#### Executive MBA, Engineering Management

2010 - 2011

##### The University of Arizona

Tucson, AZ

#### Bachelor of Science, Computer Science

2006 - 2009

##### North Carolina Wesleyan College

Rocky Mount, NC

### ACHIEVEMENTS

#### Spearheaded a \$12M software project

from design to distribution as a senior software engineer in a 12-people team

#### 30% improved query efficiency

by designing and fully revising the two largest MySQL databases

#### Coordinated a year-long release of a six-part platform project

with marketing, BA, QA, and sales department.

#### Chatbot implementation

Developed a chatbot which helped customer to reduce costs by 240% in their customer service department

### SKILLS

#### Tools

Java · PHP · C++ · Python · Perl · MySQL · ASP.NET

#### Operating Systems

Unix · Solaris · Linux · Windows

### STRENGTHS

#### ★ Gold Medalist

Was awarded a gold medal for 5 years of consecutive excellence in academics (2005-2010)

#### ★ Corporate Social Responsibility

Volunteered in the CSR team for Amadeus, organized tuition platforms for the underprivileged. Designed confluence page for book drives, etc.