

# **GLOBAL ACADEMY OF TECHNOLOGY**

**(Autonomous Institute, Affiliated to VTU, Accredited by NAAC with A Grade)**

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**Department of Artificial Intelligence and Machine Learning**

## **MINI PROJECT REPORT**

**On**

**DATABASE MANAGEMENT SYSTEMS**

**AML23403**

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## **PROBLEM STATEMENT-35**

**Title:** Vehicle Service Booking System

**Objective:**

Build a platform where users can book services for their vehicles and service centers can manage appointments and service records.

**System Requirements:**

- 1. Front-End:** React.js / HTML,CSS, JavaScript
- 2. Back-End:** Node.js with Express / Python /Java / PHP
- 3. Database:** MySQL / PostgreSQL / MongoDB

**Core Functionalities:**

1. User registration and login
2. Book service appointments by date, vehicle type, and service type
3. View service history and status updates
4. Admin/service center login to manage bookings, update service records

**Deliverables:**

- 1) A fully developed system demonstrating the objectives.
- 2) A detailed documentation with screenshots of input/output at each development stage.

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## Chapter – 1

### INTRODUCTION

In the modern digital age, service industries are increasingly adopting online systems to enhance customer convenience and streamline operations. The **Vehicle Service Booking System** is designed to address the inefficiencies of traditional vehicle servicing appointments, which typically involve phone calls, manual scheduling, and physical visits to service centers. These methods are not only time-consuming but also prone to miscommunication, overlapping bookings, and poor service tracking.

This web-based application aims to modernize and digitize the way vehicle services are booked and managed. The system provides a seamless interface for customers to schedule services for their vehicles — such as **Oil change, Tire change, General service** and **Specific part check** — from the comfort of their homes. It also enables service providers to maintain organized records of bookings, view service schedules, and optimize resource allocation.

#### Objectives of the System

- **Automate the service booking process:** Users can schedule appointments by selecting their desired service type, date, and time.
- **Improve user convenience:** No need to visit the service center or call for appointments — everything is available online.
- **Maintain a structured database:** All bookings are stored in an SQLite database, allowing easy retrieval and future referencing.
- **Ensure real-time interactivity:** The use of modern frontend technologies ensures a responsive and user-friendly interface.
- **Support modular development:** Designed in a scalable manner so features like user login, admin dashboard, and payment integration can be added in future.

## Chapter – 2

### SYSTEM REQUIREMENTS

#### Software Requirements

Component	Technology Used
Frontend	HTML5, CSS3, JavaScript
Backend	Python 3.x with Flask Framework
Database	SQLite
Server	Flask's built-in development server
Browser	Chrome, Firefox (modern browsers)
IDE	Visual Studio Code

#### Hardware Requirements

Resource	Minimum Specification
RAM	4 GB
Processor	Intel i3 or higher
Disk Space	200 MB (for source + DB)
Display	13" or larger, 1366x768 minimum

## Chapter – 3

### IMPLEMENTATION

The system architecture follows a **client-server model**, with the browser acting as the client and Flask as the backend server handling requests and responses.

#### 3.1 Frontend Development

The frontend is created using a combination of HTML, CSS, and JavaScript. It is fully responsive and designed for ease of use.

- **Homepage:** Includes a login and registration page in which we can register and then login. It also has a light about the servicing of vehicles
- **Booking Modal:**
  - A pop-up modal allows users to choose from predefined services:
    - Oil Change
    - Tire change
    - General service
    - Specific parts check
  - Users enter their vehicle type(Car/Bike) and their desired date.
  - After booking a popup message will show up to confirm booking and details will be reset.
- **JavaScript Integration:**
  - Handles opening and closing of the modal.
  - Uses the Fetch API to send booking data asynchronously to the backend.

#### 3.2 Backend Development

The backend is built using the **Flask** framework, which handles routing, API creation, and database interactions.

- **App Initialization:**
  - The app.py script sets up the web server and routes.
  - Includes a database initializer that creates the bookings table if it doesn't exist.

- **Flask Routes:**
  - `/`: Home route, renders frontend.
  - `/api/book`: Accepts POST requests with booking data.
  - `/api/bookings`: Returns a list of all bookings in JSON format.
- **APIs:**
  - **POST `/api/book`:**
    - Validates JSON payload.
    - Inserts data into the SQLite database.
    - Returns confirmation message.
  - **GET `/api/bookings`:**
    - Retrieves all booking entries.
    - Returns them as a JSON array.

### 3.3 Database Integration

- **Database Used:** SQLite
- **File:** database.db
- **Advantages:**
  - Lightweight, file-based database suitable for mini projects.
  - Easy integration with Python using sqlite3 module.

## Chapter – 4

### SCREENSHOTS SCREENSHOTS

Fig 1: Homepage

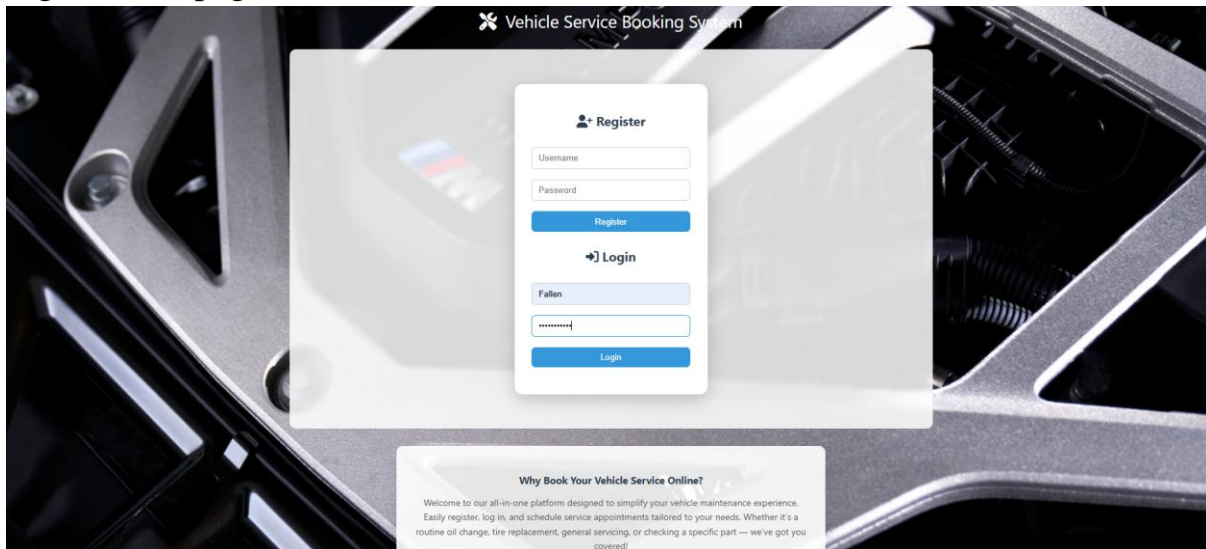


Fig 2:Booking page

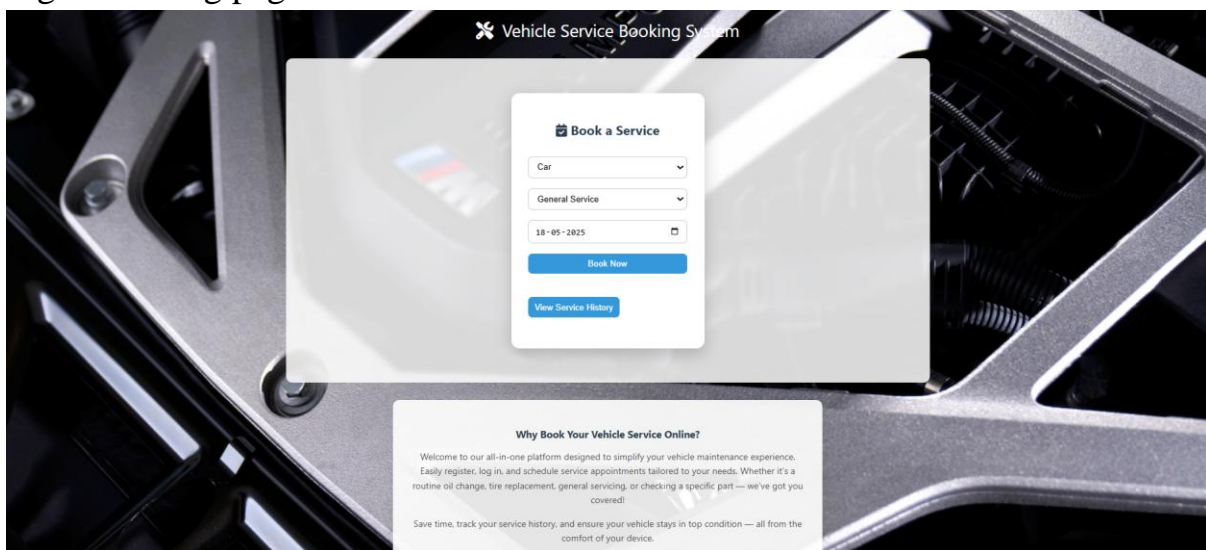




Fig 3:Confirmation

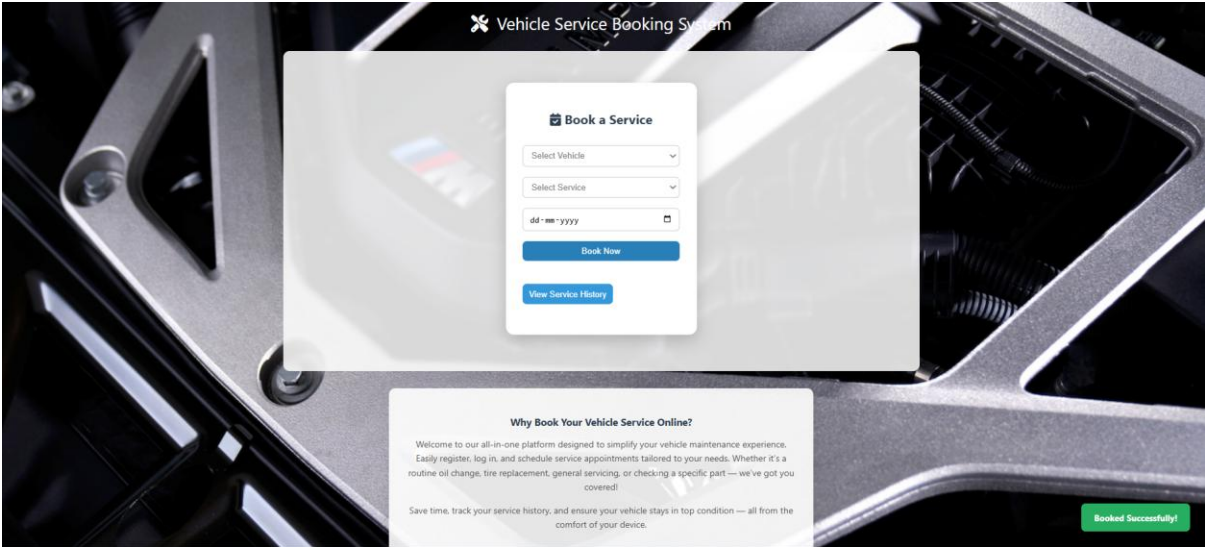


Fig 4:Service History

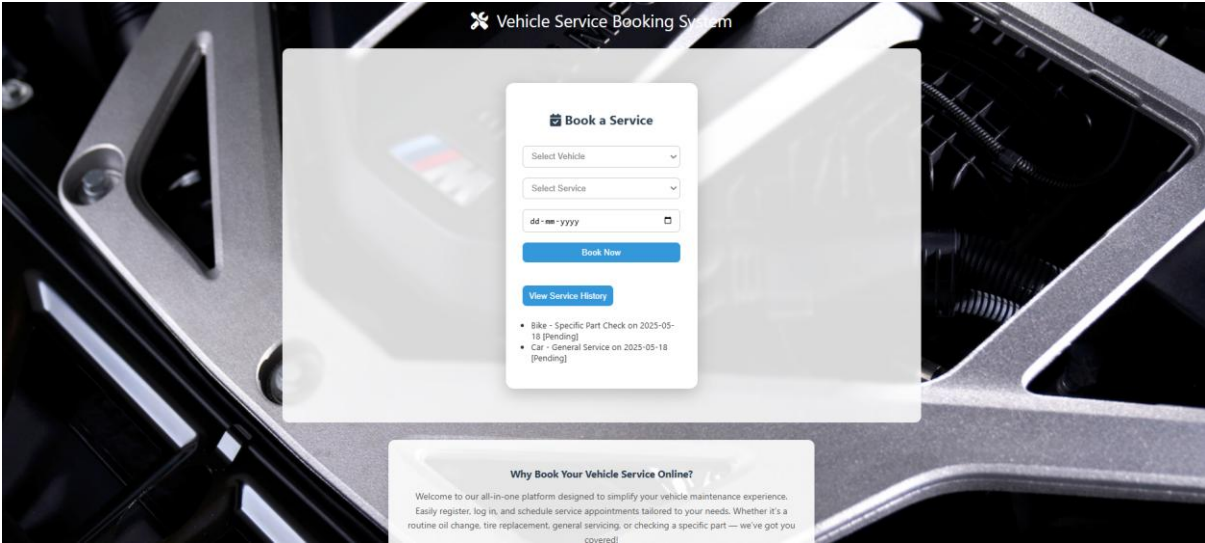


Fig 5:Database

	id 🔑 # ⚙️	user_id # ⚙️	vehicle_ty... # ⚙️	service_type # ⚙️	service_d... # ⚙️	status # ⚙️
	Filter 📄 🔍 ⚙️	Filter 📄 🔍 ⚙️	Filter 📄 🔍 ⚙️	Filter 📄 🔍 ⚙️	Filter 📄 🔍 ⚙️	Filter 📄 🔍 ⚙️
	1	1	Bike	Specific Part Check	2025-05-18	Pending
	2	2	Car	General Service	2025-05-18	Pending
+	3					

## Chapter – 5

### CONCLUSION AND FUTURE SCOPE

#### Conclusion

This project showcases a complete mini web application implementing end-to-end CRUD functionality. It provides a modern, fast, and intuitive interface for booking vehicle services and storing service data persistently. The use of Flask and SQLite makes it an efficient and lightweight solution suitable for small to mid-scale service centers.

Key Features Implemented:

- Dynamic frontend with JavaScript interaction
- RESTful API with Flask
- SQLite database integration
- Booking confirmation and validation

#### Future Scope

The current system can be enhanced further with the following features:

Feature	Description
<b>Authentication System</b>	Implement user login/register functionality for security and personalization.
<b>Admin Panel</b>	Allow service center admins to manage bookings, approve/reject requests, and view statistics.
<b>Service History Page</b>	Enable users to view and manage their past and upcoming bookings.
<b>Notification System</b>	Send booking confirmations and reminders via email/SMS.
<b>Payment Gateway</b>	Integrate online payment options such as Razorpay or Stripe.
<b>Mobile App</b>	Extend the system to Android/iOS platforms using React Native or Flutter.
<b>Feedback System</b>	Collect and display user feedback for service centers.

\*\*\*\*\*END\*\*\*\*\*