



MANJUSHA MANKER IT PROFESSIONAL

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EDUCATION

MBA – Global Banking & Finance

EU Business School, Munich

BACHELOR OF ENGINEERING INFORMATION TECHNOLOGY

DIPLOMA IN ELECTRONICS & TELECOMMUNICATIONS

PG DIPLOMA IN BUSINESS MANAGEMENT

Kingston University, Singapore

IT SKILLS

- Full Stack Development
- Sale Activity Management
- Front End Coding
- Sun Certification
- Project Management

SOFT SKILLS

- Strong Communication
- Problem-Solving
- Conflict resolution
- Agile Mindset
- Initiative driven
- Collaborative
- Relationship Management
- Customer focused

LANGUAGES

- German A2 level
- English B1 proficiency
- Hindi Native language

Advanced level IT project manager with 15 years' experience who can perform under nominal direction to implement new technology applications, new program initiatives or special one-time-only projects. This will include coordinating project scheduling, budgeting and performing administrative tasks associated with project management functions.

WORK EXPERIENCE

PROJECT MANAGER

06/2022 – 05/2023

Samdock Gmph, Munich

- Communicated with clients to understand their needs.
- Implement the agile methodology in a CRM project.
- Management using Agile framework. Moreover, lead generation, lead management and customer care are the focus.

OPERATIONS DIRECTOR

2018 - 2022

Arsonic International Pvt Ltd , India

- Managing IT projects as well as day to day management including sales, marketing, operation and business development activities.
- Saved the client 9% on a project by optimizing the material costs. Managed a project with the budget of 500,00 USD that resulted in to a 32% profit increase for the client.

IT MANAGER

2017 - 2018

Emerent World ,Dubai ,United Arab Emirates

- Worked on multiple projects simultaneously by assisting the projects managers to develop project scopes ,timeline, and budgets.

SOFTWARE CONSULTANT

2011 - 2017

Qatar Insurance Company Doha ,Qatar

- Analysis, design, development ,testing and commissioning of Insurance platform where client buy his Home , Travel and Motor insurance at one place.
- Tracked the project delivery schedules and prepared reports.

IT EXECUTIVE

2010 - 2011

Engirev Technology Dubai

- Database administration and website design.
- Built the logic for a streamlined ad-serving platform that scaled.

SOFTWARE DEVELOPER

2007 - 2009

Seeinfobiz Pvt Ltd, India

- Developed business Intelligence software for Indian banks (AXIS, HDFC, HSBC, ICICI etc).

APPLICATION DEVELOPER

2006 - 2007

Amplify Mindeare Pvt Ltd, India

- Implemented tables, functions and procedures and custom PL/SQL packages.