Real Time Analytics

MPI Core

- Payment Integrity Claim
- Eligible for xClinicalFNX or xClinicalPAR? — NO / YES
- CCode configured for 294, RTA? — 294 / RTA
- EDI, CEP, Webservice? — EDI, CEP Adjusted* / CEP New, Webservice
- Existing: Batch process to Analytics (290/294) → B
- A
- Eligible for xClinicalReview? — NO / YES
- A project is currently in progress to prevent claims which have already been to Analytics for SCORING and have no findings from routing to Analytics a second time for TRIAGE
- CCode configured for 290, RTA, UCW? — 290 / RTA / UCW
- EDI, CEP, Webservice? — EDI, CEP Adjusted* / CEP New, Webservice
- * CEP Adjusted claims will not be exchanged via the RTA connection with the initial phase
- Score <= -100? — YES → Existing: Route to CNX / NO → A
- Eligible for other products? — YES → Process claim for other products / NO
- Done Extract to Client
- Claim Edit Module: Set Reason Code/ calculate savings
- Save triage findings and closure: 'AF0', 'AF1', 'AF2', 'AF3'
- C

UCW / New Architecture

- Send to Analytics in the RTA connection: Product 'SCORING'
- Receive claim from Analytics
- Send to Analytics in the RTA connection: Product 'TRIAGE'
- Receive claim from Analytics
- Triage Eligibility Service
- Does claim have eligible factor(s)? — NO → Set closure: 'AF0' / YES
- Auto-Closure Service
- Does claim require manual triage? — NO → Set closure: 'AF0' or 'AF2' / YES
- Is CCode configured for New Triage? — NO → Route to MCM: Product 'CLAIM CORRECTION' / YES → Route to New Triage
- Is claim source EDP? — YES / UCW / NO
- Receive from MCM
- Receive from New Triage

Analytics

- Apply Analytics: SCORING product
- Apply Analytics: SCORING or TRIAGE product
- Apply Analytics: TRIAGE product

MCM / Old Triage

- B → Receive claims in 290/294 connection
- Route to Analytics: Product 'SCORING' or 'TRIAGE'
- Product is TRIAGE? — YES / NO
- Does claim have eligible factor(s)? — YES / NO
- Can claim be auto-closed? — NO → Route to Triage / YES
- Route to Triage
- Set closure: AF0, AF1, AF2, AF3
- Return claim with triage findings and closure codes
- C
- Receive claim: CLAIM CORRECTION product
- Does claim require manual triage? — YES → Save claim in MCM and route to Triage / NO → Save claim in MCM for appeal mgmt or claim search
- Return claim with triage findings and closure codes

New Triage

- Receive claim for manual triage
- Return claim with triage findings and closure codes