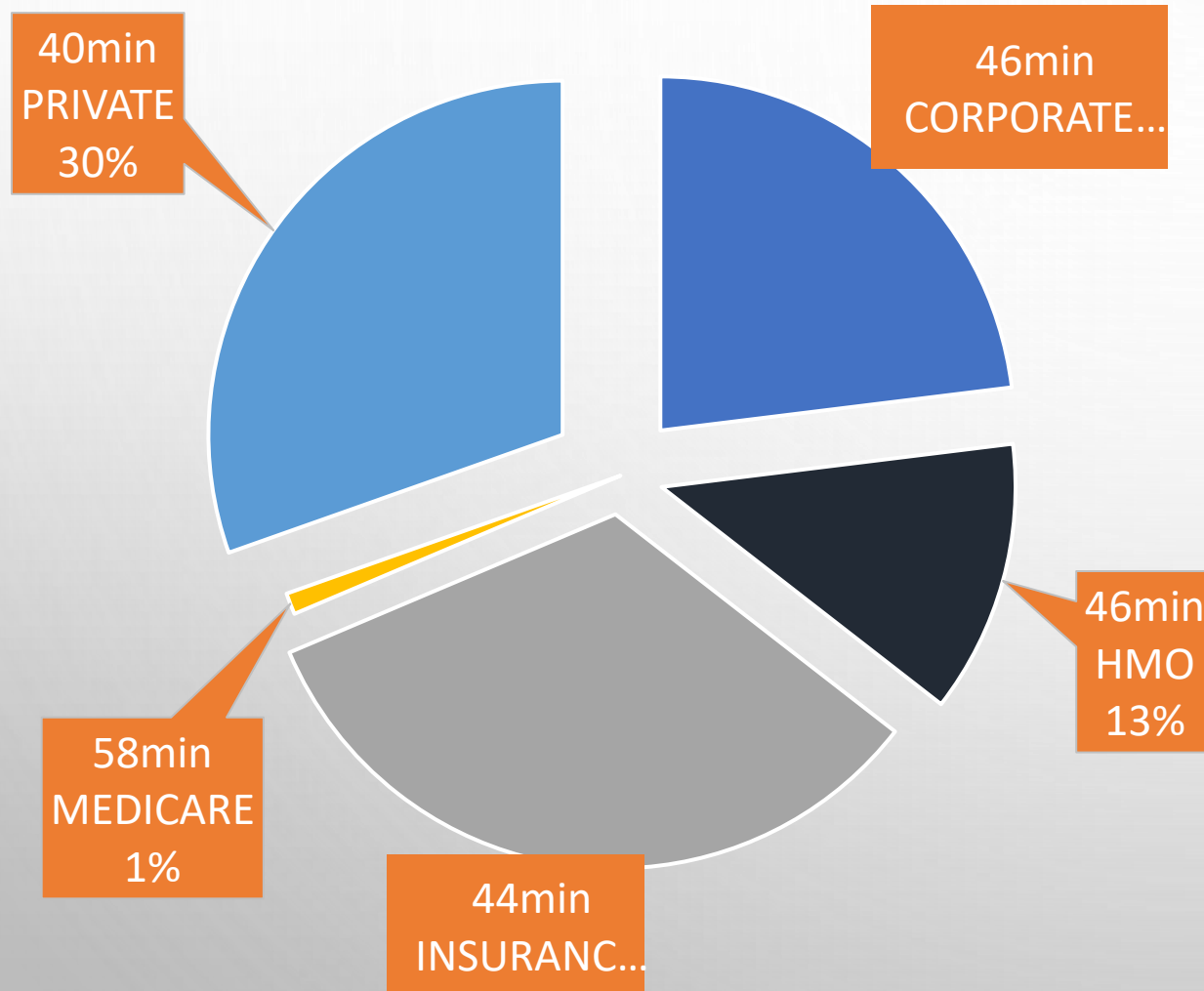




A HOSPITAL WAIT TIME ANALYSIS REPORT PRESENTED BY MANN UGORJI

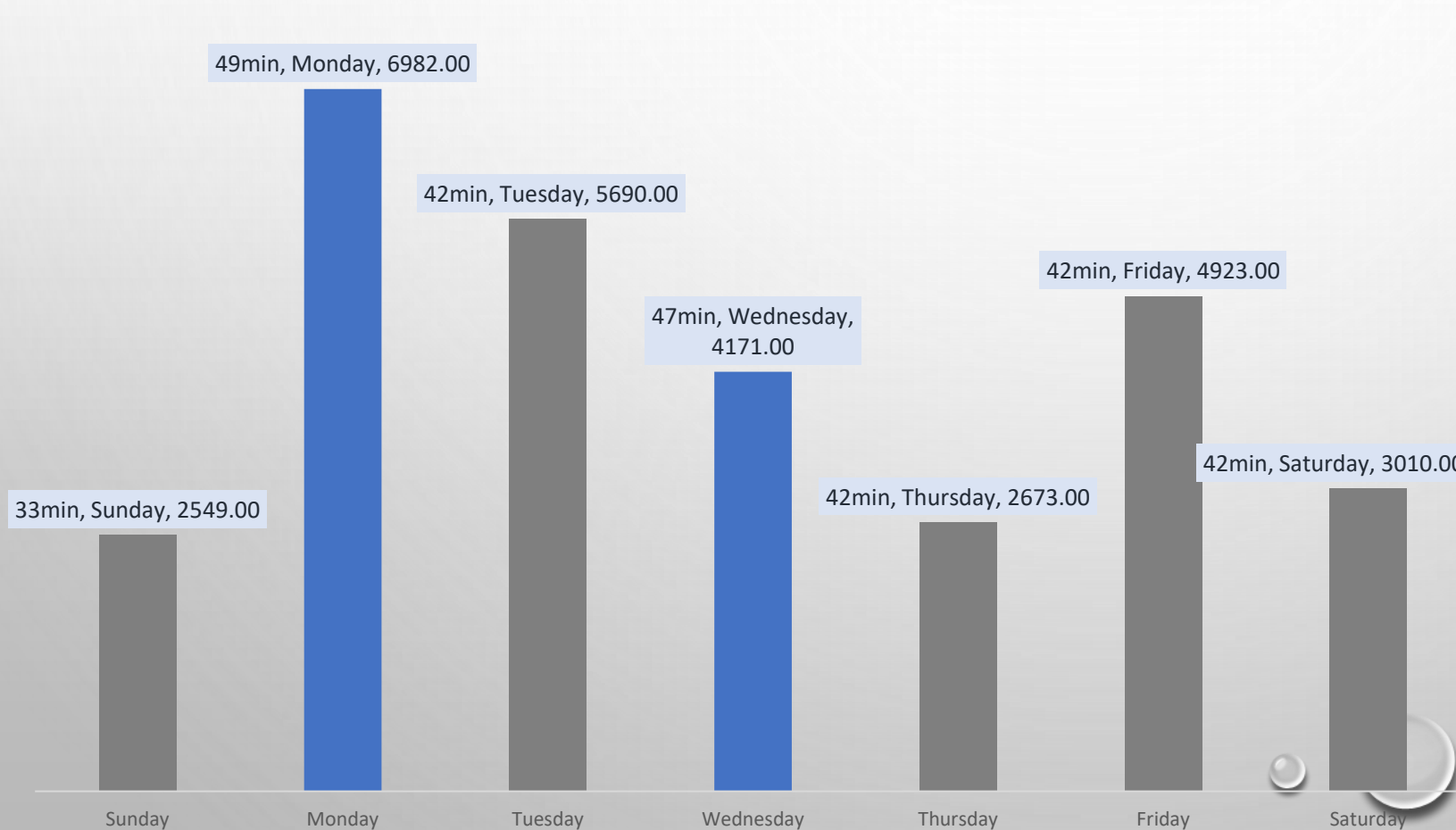
WHO IS WAITING THE LONGEST?



- **FINANCIAL CLASS**

- FROM THE ANALYSIS, FINANCIAL CLASS DOES NOT SIGNIFICANTLY CHANGE WAIT TIMES. ALTHOUGH IT SEEMS MEDICARE TAKES THE LONGEST PROCESS TIME, WE DO NOT HAVE ENOUGH PATIENTS TO PROPERLY CONCLUDE THAT THIS IS A MAJOR FACTOR.

What Days Of The Week Are Affected?



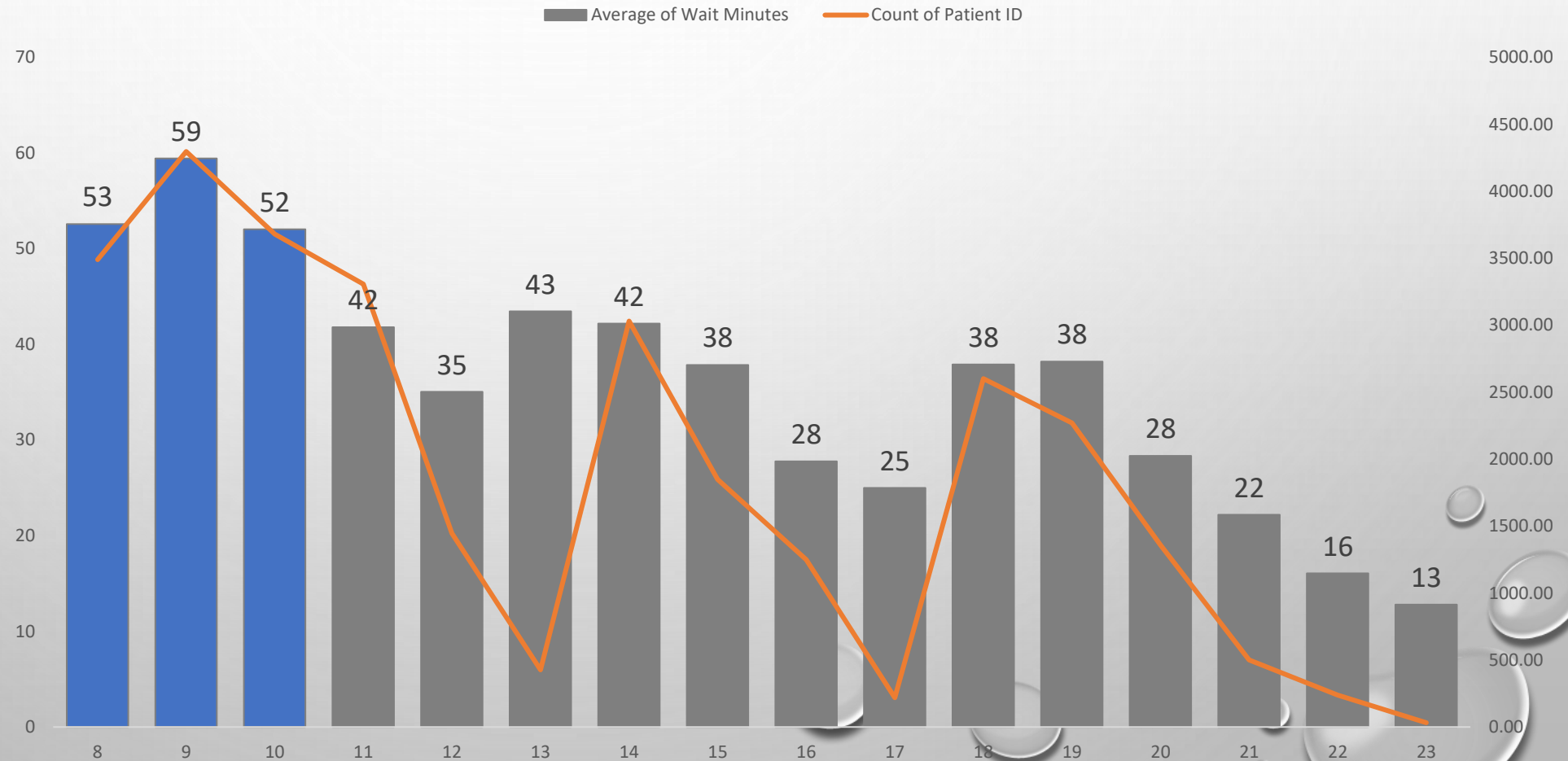
44
minutes

• AVERAGE WAIT TIME

ARE WAIT TIMES ASSOCIATED WITH BUSY PERIODS?

• Lack of staffing

- From the existing data, it seems that staffing is not sufficient. However, we may want to look at ensuring adequate staffing at the appropriate hours.

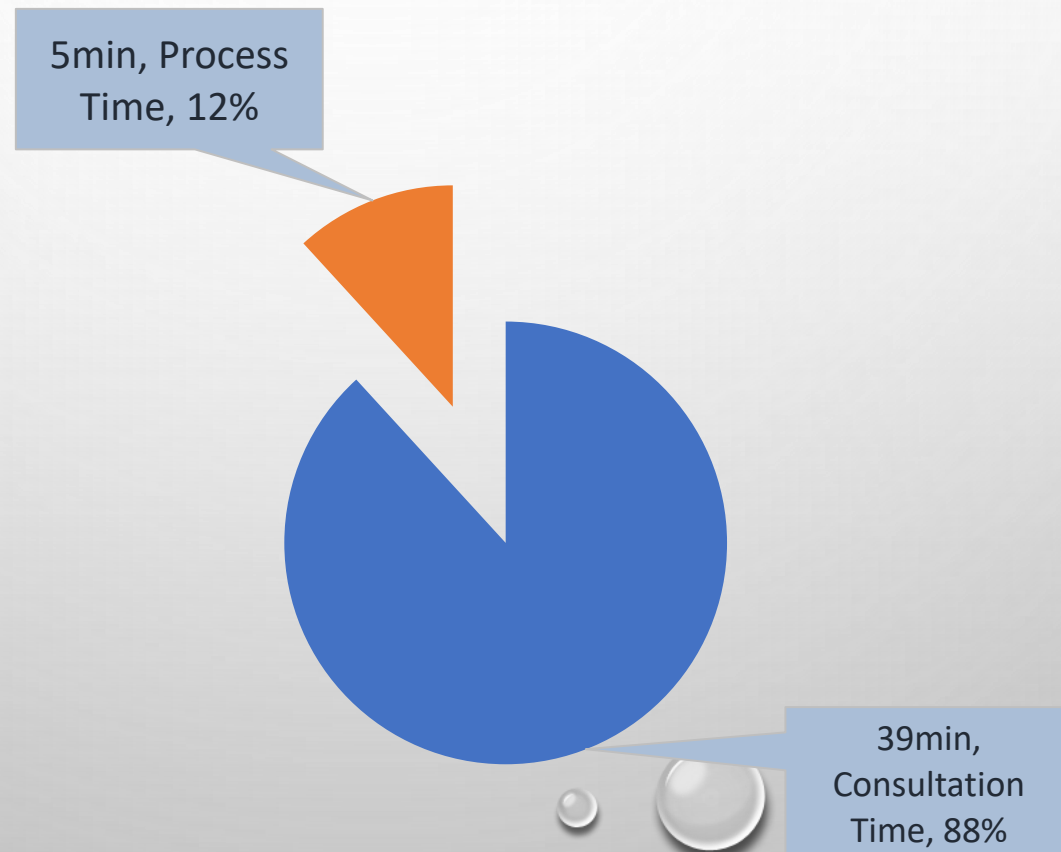


WHERE DO WE NEED STAFF?

- **Staff**

Breakdown

- We should focus our efforts on the medical staff because we are assuming the time to wait to see the doctor is limited by the number of doctors



SUMMARY

- BASED ON THE ANALYSIS, THERE MAY BE A POSSIBILITY TO ADD MORE MEDICAL STAFF DURING THE MORNING RUSH HOURS.