



RIANA
GROUP
HANOVER FORM- Q-SYS

Client Name: JACARANDA Branch: NGONG ROAD Date: 17/02/2026

Item	Initial Count	Additional Count	Current Total
No. of Kiosks	1	N/A	1
No. of Counters LEDs	4	N/A	4
No. of Service Points	13	N/A	13
No. of UPS	1	N/A	1
Number of Speakers	1	N/A	1
No. of TV Screens	N/A	N/A	N/A
No. of Media Controller Devices	1	N/A	1
No. of HDMI Cables	1	N/A	N/A
No. of Amplifier	1	N/A	1
No. of Feedback Tablet	N/A	N/A	N/A

Name of Counters/Service points

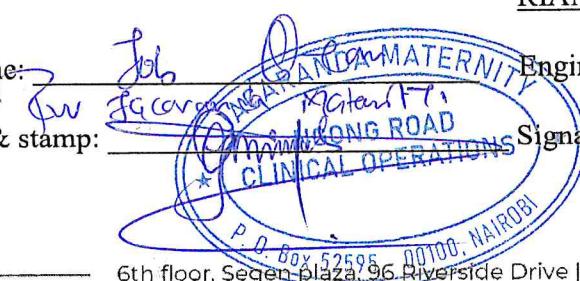
<u>RECEPTION 1 & 2</u>	<u>CNC ROOM</u>	
<u>CASHIER</u>	<u>CONSULTATION ROOM 1-3</u>	
<u>PHARMACY</u>	<u>LABORATORY</u>	
<u>ULTRA SOUND</u>		
<u>TRIAGE</u>		
<u>PHLEBOTOMY</u>		
<u>ANC ROOM</u>		

Escalation Matrix

Level	Name	Position	Contact No.	E-Mail Id
1	Duncan Njuki	Support Engineer	254781505519	Support.qsys@riana.co
2	Emmanuel Kimindu	Field Service Specialist	254741999159	Emanuel.Kimindu@riana.co
3	Winnie Giathi	Customer success lead	254715880606	Winnie.giathi@riana.co
4	Susan Gichuhi	Technical Team Lead	254721916649	Susan.gichuhi@riana.co
5	Samuel Mutuku	Sales Executive Q-SYS	254724867835	Samuel.mutuku@riana.co

CLIENT:

Client Name:



Signature & stamp:

RIANA INFOTECH:

Engineer Name:

Evans Kimani

Signature:

True

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