



RIANA
GROUP
HANOVER FORM- Q-SYS

Client Name: JACARANDA MATERNITY Branch: RUAKA Date: 17/02/2026

Item	Initial Count	Additional Count	Current Total
No. of Kiosks	1	N/A	1
No. of Counters LEDs	3	N/A	3
No. of Service Points	17	N/A	17
No. of UPS	1	N/A	1
Number of Speakers	1	N/A	1
No. of TV Screens	N/A	N/A	N/A
No. of Media Controller Devices	1	N/A	1
No. of HDMI Cables		N/A	
No. of Amplifier	1	N/A	1
No. of Feedback Tablet	N/A	N/A	N/A

Name of Counters/Service points

RECEPTION 1 & 2	PHLEBOTOMY	
CASHIER	CONSULTATION ROOM 1 - 7	
TRIAGE		
CNC		
PHARMACY		
LAB		
ULTRA SOUND		

Escalation Matrix

Level	Name	Position	Contact No.	E-Mail Id
1	Duncan Njuki	Support Engineer	254781505519	Support.qsys@riana.co
2	Emmanuel Kimindu	Field Service Specialist	254741999159	Emanuel.Kimindu@riana.co
3	Winnie Giathi	Customer success lead	254715880606	Winnie.giathi@riana.co
4	Susan Gichuhi	Technical Team Lead	254721916649	Susan.gichuhi@riana.co
5	Samuel Mutuku	Sales Executive Q-SYS	254724867835	Samuel.mutuku@riana.co

CLIENT:

Client Name: JACARANDA MATERNITY

Signature & stamp: 

RIANA INFOTECH:

Engineer Name LYNETTE KAHIU

Signature 

6th floor, Sector 105/2, Riverside Drive | Nairobi, Kenya | www.riana.co



Q-SYS
... Manage Better



SecuViz
Simplified Visitor Entry



USS
The Electronic Security Professionals