#### EMANUEL KIMINDU

ICT Specialist |Network Engineer| Full Stack Developer | Research Lead |

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### PROFESSIONAL SUMMARY

A versatile and results-driven Computer Scientist with expertise in network administration, Windows Server management, software development, IT support, and data analysis. Skilled in designing, configuring, and optimizing LAN/WAN networks, managing Windows Server environments, and ensuring seamless connectivity, security, and performance across IT infrastructures. Adept at developing robust and scalable web applications, translating business requirements into user-friendly solutions, and implementing cybersecurity best practices. Proficient in Microsoft 365 administration and IT security, with a passion for leveraging technology to enhance business efficiency and innovation. A problem solver and collaborative team player, dedicated to optimizing IT operations, strengthening network systems, and delivering reliable technical support in dynamic environments.

### **KEY SKILLS AND COMPETENCIES**

- **Network Engineering:** Cisco-certified in LAN/WAN management, VPNs, DNS, DHCP, and network infrastructure design, device configuration, and performance optimization.
- Web Development: Proficient in full-stack technologies (HTML, CSS, JavaScript, Python, PHP, React,
  Git, REST APIs) with experience in scalable web and desktop applications.
- Windows Server Administration: Skilled in Windows Server 2022, Active Directory, Domain Services, Group Policies, and enterprise IT management.
- Database Management: Experienced in MySQL, Advanced Excel, Kobo Collect, and data visualization.
- Microsoft 365 Administration & ICT Support: Proficient in Office 365 tools, system troubleshooting (CompTIA A+), and Windows/UNIX environments Fundamentals.
- Graphics Design: Skilled in Photoshop, Illustrator, Canva, and branding materials.
- Training & Empowerment: Experienced in ICT training and Ajira digital skills programs.
- Soft Skills: Strong communication, problem-solving, leadership, and adaptability

### **WORK EXPERIENCE**

Information Technology Officer -Lifecare Hospitals - Makindu | November 2024 - April 2025

- Network Infrastructure Set-up & Administration: Designed, built, and managed LAN/WAN networks, ensuring 30% improved connectivity. Configured routers, switches, access points, fiber & Ethernet cabling, and SOPHOS firewalls.
- **System Performance & Troubleshooting:** Conducted system checks, resolved hardware/software issues, and provided first-line technical support across departments reducing downtime by 40%.

- Microsoft Office 365 Administration: Managed Outlook, Teams, OneDrive, and other Office 365 applications to improve workflow.
- IT Security Management: Implemented firewalls, antivirus software, biometric access systems, and IT security controls to safeguard hospital data.
- **Documentation & Asset Management:** Maintained **IT asset records**, liaised with vendors, and ensured compliance with IT policies.
- QMS, PMIS & HMIS Setup and Administration: Configured and managed Queue Management, Patient Systems, and Health Information Systems, improving service delivery by 25%.
- Customer Feedback System Management: Analysed user feedback to enhance customer satisfaction and process improvement.
- CCTV Management & Monitoring: Installed, configured, and monitored CCTV systems, improving security by 30%.

### Assistant Centre Manager - Ajira Volunteer Champion

# Ajira Youth Empowerment Centre (AYEC), Kibwezi West | June 2024 - October 2024

- Delivered ICT training to over 300 youth on Web Development, Data Analysis, Graphics Design, and Programming.
- Managed centre operations and mentored attachés for professional growth.
- Provided LAN setup, hardware/software configurations, and technical support.
- Led data analysis & reporting, improving program efficiency.
- Developed ICT curriculum and digital empowerment strategies
- Leveraged data insights from training sessions to refine program strategies and enhance effectiveness.

# ICT Officer- NG-CDF Kibwezi West Headquarters | May 2023 – July 2023

- Configured and maintained computer hardware, network devices, and software applications.
- Managed and analysed large datasets for bursary allocations and tenders, ensuring accuracy.
- Conducted system checks and troubleshooting, minimizing downtime.
- Installed and managed LAN infrastructure, improving network efficiency.

# <u>Independent Electoral and Boundaries Commission of Kenya – Administrative Clerk / August 2022</u>

• Operated biometric systems kits for voter identification and verification during general elections

# TEAM LEAD – NACOSTI Licensed Research Project | June 2025 | Egerton University – Makueni County. Research Title: <u>Castor Farming Adoption and Its Effect on Household Income among Small-Scale Farmers</u>

- Led a research team under a NACOSTI license, ensuring full compliance with national research ethics and protocols.
- Designed digital data collection tools using Kobo Toolbox/Kobo Collect to enhance data accuracy and efficiency.

- Trained and supervised a team of field enumerators on data validity, integrity, and ethical research practices.
- Coordinated enumerator deployment across multiple sub-counties, ensuring smooth field operations.
- Reviewed daily data submissions to ensure consistency, completeness, and quality.
- Analyzed research data using appropriate tools to extract insights for policy and academic reporting.

### **EDUCATION**

**Egerton University** (2020 – 2024) **-BSc. Computer Science** | Second Class Honours (Upper Division) **Dawamu School** (2019) - KCSE: B+ (73 Points)

### **KEY PROJECTS**

### **CDF Mkononi Desktop Application**

- Description: A desktop platform for accessing Constituency Development Fund services, including bursary, job, and tender applications. Promotes transparency, accountability, and citizen participation through real-time tracking.
- Technologies: HTML, CSS, JavaScript, PHP, SQL, Bootstrap, REST APIs.
- GitHub: https://github.com/Mannuh77/cdfmkononi\_site.git

# Kibwezi West Constituency Bursary Application System

- **Description:** A web-based system to streamline bursary applications, enabling residents to register, apply, and track statuses online. Enhances transparency and operational efficiency.
- Technologies: HTML, CSS, JavaScript, PHP, SQL, REST APIs.
- GitHub: <a href="https://github.com/Mannuh77/BursaryApplicationSystem.git">https://github.com/Mannuh77/BursaryApplicationSystem.git</a>

 $Personal\ Profile\ Websites - \underline{https://emanuelkimindu.netlify.app/}\ |$ 

# **CERTIFICATIONS**

- Cisco Certified: Support Networking Technician, Network Addressing & Routing, Device's configuration, Data Science.
- Ajira Digital Program Kenya: Digital Marketing, Cybersecurity, Graphics Design.
- Udemy: Advanced Data Analysis with Excel.
- USAID: Business Administration.
- Alison Academy CompTIA A+ 1000
- Brighter Monday Kenya- Soft Skills

# REFERENCES

Mr. Daniel Muia
Centre Manager, Ajira Youth Empowerment Centre Kibwezi West
Chairperson – Ajira Digital Program, Makueni County, KENYA.
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