EMANUEL KIMINDU

ICT Specialist |Network Engineer| Full Stack Developer | Data Analyst |

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PROFESSIONAL SUMMARY

A versatile and results-driven Computer Scientist with expertise in network administration, Windows Server management, software development, IT support, and data analysis. Skilled in designing, configuring, and optimizing LAN/WAN networks, managing Windows Server environments, and ensuring seamless connectivity, security, and performance across IT infrastructures. Adept at developing robust and scalable web applications, translating business requirements into user-friendly solutions, and implementing cybersecurity best practices. Proficient in Microsoft 365 administration and IT security, with a passion for leveraging technology to enhance business efficiency and innovation. A problem solver and collaborative team player, dedicated to optimizing IT operations, strengthening network systems, and delivering reliable technical support in dynamic environments.

KEY SKILLS AND COMPETENCIES

- Network Engineering: Cisco-certified in LAN/WAN management, VPNs, DNS, DHCP, and network
 infrastructure design, device configuration, and performance optimization.
- **Web Development:** Proficient in full-stack technologies (HTML, CSS, JavaScript, Python, PHP, React, Git, REST APIs) with experience in scalable web and desktop applications.
- Windows Server Administration: Skilled in Windows Server 2022, Active Directory, Domain Services, Group Policies, and enterprise IT management.
- Database Management: Experienced in MySQL, Advanced Excel, Kobo Collect, and data visualization.
- Microsoft 365 Administration & ICT Support: Proficient in Office 365 tools, system troubleshooting (CompTIA A+), and Windows/UNIX environments Fundamentals.
- Graphics Design: Skilled in Photoshop, Illustrator, Canva, and branding materials.
- Training & Empowerment: Experienced in ICT training and Ajira digital skills programs.
- Soft Skills: Strong communication, problem-solving, leadership, and adaptability

WORK EXPERIENCE

Information Technology Officer -Lifecare Hospitals - Makindu | November 2024 - April 2025

- Network Infrastructure Set-up & Administration: Designed, built, and managed LAN/WAN networks, ensuring 30% improved connectivity. Configured routers, switches, access points, fiber & Ethernet cabling, and SOPHOS firewalls.
- System Performance & Troubleshooting: Conducted system checks, resolved hardware/software issues, and provided first-line technical support across departments reducing downtime by 40%.

- Microsoft Office 365 Administration: Managed Outlook, Teams, OneDrive, and other Office 365 applications to improve workflow.
- IT Security Management: Implemented firewalls, antivirus software, biometric access systems, and IT security controls to safeguard hospital data.
- Documentation & Asset Management: Maintained IT asset records, liaised with vendors, and ensured
 compliance with IT policies.
- QMS, PMIS & HMIS Setup and Administration: Configured and managed Queue Management, Patient Systems, and Health Information Systems, improving service delivery by 25%.
- Customer Feedback System Management: Analysed user feedback to enhance customer satisfaction and process improvement.
- CCTV Management & Monitoring: Installed, configured, and monitored CCTV systems, improving security by 30%.

Assistant Centre Manager - Ajira Volunteer Champion

Ajira Youth Empowerment Centre (AYEC), Kibwezi West | June 2024 – October 2024

- Delivered ICT training to over 300 youth on Web Development, Data Analysis, Graphics Design, and Programming.
- Managed centre operations and mentored attachés for professional growth.
- Provided LAN setup, hardware/software configurations, and technical support.
- Led data analysis & reporting, improving program efficiency.
- Developed ICT curriculum and digital empowerment strategies
- Leveraged data insights from training sessions to refine program strategies and enhance effectiveness.

ICT Officer- NG-CDF Kibwezi West Headquarters | May 2023 – July 2023

- Configured and maintained computer hardware, network devices, and software applications.
- Managed and analysed large datasets for bursary allocations and tenders, ensuring accuracy.
- Conducted system checks and troubleshooting, minimizing downtime.
- Installed and managed LAN infrastructure, improving network efficiency.

<u>Independent Electoral and Boundaries Commission of Kenya – Administrative Clerk / August 2022</u>

• Operated biometric systems kits for voter identification and verification during general elections

EDUCATION

Egerton University (2020 – 2024) -BSc. Computer Science | Second Class Honours (Upper Division)

KEY PROJECTS

CDF Mkononi Desktop Application

- Description: A desktop platform for accessing Constituency Development Fund services, including bursary, job, and tender applications. Promotes transparency, accountability, and citizen participation through real-time tracking.
- Technologies: HTML, CSS, JavaScript, PHP, SQL, Bootstrap, REST APIs.
- GitHub: https://github.com/Mannuh77/cdfmkononi site.git

Kibwezi West Constituency Bursary Application System

- **Description:** A web-based system to streamline bursary applications, enabling residents to register, apply, and track statuses online. Enhances transparency and operational efficiency.
- Technologies: HTML, CSS, JavaScript, PHP, SQL, REST APIs.
- GitHub: https://github.com/Mannuh77/BursaryApplicationSystem.git

Personal Profile Websites - https://emanuelkimindu.netlify.app/ |

CERTIFICATIONS

- Cisco Certified: Support Networking Technician, Network Addressing & Routing, Device's configuration, Data Science.
- Ajira Digital Program Kenya: Digital Marketing, Cybersecurity, Graphics Design.
- Udemy: Advanced Data Analysis with Excel.
- USAID: Business Administration.
- Alison Academy CompTIA A+ 1000
- Brighter Monday Kenya- Soft Skills

References

• Mr. Daniel Muia

Centre Manager, Ajira Youth Empowerment Centre Kibwezi West Chairperson – Ajira Digital Program, Makueni County, KENYA.

• Mr. Japheth Ngui

Fund Account Manager & Officer-in-Charge, NG-CDF Kibwezi West, KENYA.

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• Mr. Collins Amdany

ICT Officer-in-Charge, LIFECARE HOSPITALS KENYA.

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