# Manuel Almodovar

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Driven Software Engineer with over 5 years of experience in web design and full stack development. Equipped for delivering innovative solutions that align with business goals and enhance user experience. Adept at building robust databases, crafting intuitive user interfaces, debugging complex issues, problem solving, and integrating user-focused features based on feedback. A results-oriented professional with a passion for solving problems and driving technological advancements.

Key Experience	Key Communication and Training Skills
Design and Documentation	Technical Documentation
Plan Development and Scoping	Risk and Impact Communication
Responsive Web Development	Client Training and Support
UI/UX Design	Team Collaboration
API Integration	Presentation Skills
Performance Optimization	Feedback and Revision

#### **WORK EXPERIENCE**

Owner/Lead Software Developer, Rush Hour, December 2022 – Present

- Designed visually engaging and user-friendly interfaces utilizing HTML, CSS, and JavaScript, increasing user engagement and retention rates by 150% based on analytics.
- Documented technical and design specifications to facilitate seamless communication between design, development, and product teams.
- Conducted usability testing and user research, leveraging findings to refine designs and improve user experience.
- Led a cross-functional team to develop and launch a community of dedicated gaming
  professionals from scratch, expanding its membership from nothing to over 15,000 concurrent
  active members by building partnerships with social media influencers and streamers to expand
  community reach. We also leveraged Jira for our ticketing solution, while following Agile
  methodologies.
- Mentored junior developers, fostering skill growth and improving team productivity by 25%, including modeling, vehicle, and software development.
- Addressed various community challenges by facilitating corporate-level town hall meetings, ensuring open communication, promoting transparency, and gathering actionable feedback while organizing and executing social media campaigns to increase engagement.
- Handled and resolved approximately 20,000 support tickets, providing timely assistance and addressing community needs with a focus on efficiency and satisfaction.

Software Developer, Soul Runner, May 2023 – January 2024

- Developed wireframes, prototypes, and style guides to streamline the development process and ensure design consistency.
- Led a team directly responsible for growth strategies in reference to increasing the Soul Runner apparel brand's visibility and engagement by over 100% in the first quarter.

- Conducted major development advances on the CFX platform by creating modern UI/UX designs
  utilizing HTML, CSS, and JavaScript. In conjunction to that, we wrote proficient and readable
  code in Lua to tie most client data to our UI designs.
- Administer the full lifecycle of software development for 6 critical projects I was a part of with 100% on-time delivery.
- Optimized front-end performance by implementing responsive design principles, reducing UI load times by 30% and improving user experience.
- Collaborated with cross-functional teams to identify user requirements, resulting in the development of innovative features that enhanced platform functionality and user engagement.

## Software Developer, Fourth Frame Studios, May 2022 - October 2022

- Ensured high-quality UX/UI in HTML, CSS, and JavaScript, by leveraging tools like Figma and Adobe XD for prototyping and front-end implementation.
- Wrote clean, maintainable, and testable code while following best practices and version control using Git/GitHub.
- Debugged and resolved issues across our UI/UX designs, reducing reported bugs by 75%.
- Delivered 5+ projects successfully, adhering to timelines and client expectations.
- Analyzed traffic data to identify growth opportunities, improving platform performance and user acquisition strategies.
- Redesigned promotional advertisements, sponsor materials, and logo templates using Photoshop aligning with the CFX platform, driving a 10% growth in Rowdy Energy Drink sponsorship.
- Facilitated meetings with corporate stakeholders at Rowdy Energy to strategize and discuss growth opportunities.
- Optimized client-side and server-side code to improve the platform's speed and scalability, reducing load times, latency, and packet loss by 35%.

## Software Developer, FaZe, June 2021 – January 2023

- Directed a development team to iterate on a live service mod and game server using Jira and Agile methodologies. Enhanced server stability for a high-traffic environment, reducing downtime by 25% and supporting over 88,000 daily visitors.
- Regularly interfaced with prominent content creators and influencers to align features and updates with community interests and expectations.
- Spearheaded community outreach initiatives, leading to 10% growth in user engagement and platform adoption.
- Facilitated strategic planning meetings with project leadership to align development milestones with company goals.
- Developed and deployed a live service mod on Windows Server 2019, integrating DataDog to generate real-time statistical graphs and insights.
- Designed and implemented an environmental database using XAMPP and phpMyAdmin for efficient data management and accessibility.
- Developed basic fundamental front-end designs using HTML and CSS to create user-friendly interfaces.

- Built and sustained an active gaming community of over 5,000 active users, fostering collaboration and inclusivity.
- Recruited, trained, and led a team of 10 developers while building and managing a 24/7 support platform staffed by 25 members to ensure seamless operations and user satisfaction.
- Successfully managed and resolved approximately 54,000+ support tickets, addressed
  development bug fixes, and implemented technological updates throughout the life cycle of Five
  Life maintaining consistently high user satisfaction with a 95% positive feedback rate. This level
  of user satisfaction improved our platform resulting in a 20% increase in positive player reviews.
- Created engaging marketing content, including trailers and promotional videos, to enhance community visibility by 50%, and drive growth throughout all social media platforms, garnering over 8,000 supporters.
- Oversaw day-to-day operations, monitored server performance and statistics, managed projects from conception to completion, and ensured efficient team collaboration and timely delivery of objectives.

#### **TECHNICAL PROFICIENCIES**

HTML, CSS, JavaScript, jQuery, React.js, Webpack, Node.js, MongoDB, Lua, SQL, GIT, GitHub, Chrome DevTools, BEM, WordPress, Figma, Prettier, JIRA, Agile, Windows Powershell, Windows Server and Server Manager, Nginx

### **SOFT SKILLS**

Teamwork, Problem Solving, Time Management, Project Management, Adaptability, Interpersonal Skills, Innovation, Public Speaking, Data Analytics, Design, Microsoft Outlook, Inventory Control, Cloud Computing, Communication, Customer Service, Analytical Skills, Customer Retention and Satisfaction

### **CERTIFICATIONS**

- CIW Internet Business Associate, 2019
- Software Engineering Bootcamp, Triple Ten, 2024 Present