Manuel Alfaro

Full-Stack web developer bilingual (English/Spanish) leveraging background in Finance to provide unique perspectives for end-users on websites and software platforms. Strengths in creativity, team building, leading, and building projects from ideation to execution.

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PROJECTS

Startifacts - An e-commerce site

Deployed Site: https://startifacts-online.herokuapp.com/ GitHub Repository: https://github.com/Mannyalfa/Startifacts.

- This application demonstrates the use of secure login, cookies, and MySQL databases.
- Tools/Languages include Handlebars.js, Bulma, MySQL, Sequelize, Node.js, Express.js and Heroku.
- My contribution to this project included project concept, all frontend, graphics and UI functionality, as well as seed data and route debugging

NetGet ISP-Finder — A search engine for internet service providers

Deployed Site: https://startifacts-online.herokuapp.com/ GitHub Repository: https://github.com/Mannyalfa/Startifacts.

- This website utilizes an Application Programming Interface (Google) to return selected data
- Tools/Languages included HTML, CSS and Jquery.
- As project lead of a Team of five student web developers, I was responsible for the overall success of this project.

EXPERIENCE

Greenlane, **LLC**, Boca Raton, FL — Corporate Credit Analyst

December 2018 - March 2020

- Conducted Credit Analysis and market conditions, for potential and current customers in US, Canada & Europe.
- Prepared collection agency referrals as well as litigation support.
- Maintained records of customer licensing and industry compliance.

Kloeckner Metals Pompano, FL — Branch Credit Manager

May 2015 – December 2018

- Managed Credit & Collections for Miami and Latin American Markets.
- Tracked & investigated chargebacks and fraudulent transactions.
- Served on the migration team for High Radius software.

TECHNICAL SKILLS

Languages: JavaScript ES6+, CSS3, HTML5, SQL, NoSQL

Applications: GitHub, MongoDB, MySQL, Insomnia

Tools: Express, React, Node, Handlebars, Query, Materialize, Bootstrap, Bulma

AWARDS

VetConnect Lead Mentor, Comcast.

Commencement Speaker, Excelsior College

Leadership in Education Award, Excelsior College

Dean's List, Central Texas College

LANGUAGES

Spanish-Fluent

Comcast Cable Sunrise, FL — *Collections Supervisor*

March 2013 – May 2015

- Trained and supervised a team of nine collections representatives.
- Coordinated subcontractor disconnection services in Florida.
- Achieved a 98% service level rate for customer service tickets

GE Capital, Miami, FL — Regional Specialist

January 2010 - September 2012

- Implemented interdepartmental bilingual (English/Spanish) support network for collections and customer service
- Negotiated lease restructures and extensions with distressed companies to maximize return on investment and customer relations.

MILITARY SERVICE

United States Army, Various Postings – Staff–Sergeant (E-6)

Served as an Aerial Intelligence Specialist, Ground Station Terminal Supervisor and Flight Operations Sergeant. Postings included U.S., Korea, Central America, and numerous deployments worldwide.

EDUCATION

University of Central Florida, Orlando, FL -Certificate in Full Stack Web Development

Air Command & Staff College, Maxwell AFB, AL-Graduate, National Security Policy Studies

Excelsior College, Albany, NY – Bachelor of Science in Business

Central Texas College, Killeen, TX – Associate in General Studies