

# Manuel Alfaro

Full-Stack web developer bilingual (English/Spanish) leveraging background in Finance to provide unique perspectives for end-users on websites and software platforms. Strengths in creativity, team building, leading, and building projects from concept to execution.

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nnys-react-Portfolio

## PROJECTS

### Castle, Cottage or Cave-A real estate search site

Deployed Site: <https://damp-inlet-70422.herokuapp.com>

GitHub Repository: <https://github.com/Mannyalfa/castle-cottage-or-cave>

- Summary: a full-stack MERN application that searches for rental properties using select parameters
- Role: Team Lead
- This application demonstrates the use of secure login cookies and MongoDB
- Tools: React.js Bootstrap, MongoDB, Mongo-Atlas GraphQL Express.js and Heroku.

### Startifacts- An e-commerce site

Deployed Site: <https://startifacts-online.herokuapp.com/>

GitHub Repository: <https://github.com/Mannyalfa/Startifacts>.

- This application demonstrates the use of secure login, cookies, and MySQL databases.
- Role: Project Concept front end, seed data and route debugging
- Project incorporates Handlebars.js, Bulma, MySQL, Sequelize, Node.js, Express.js and Heroku.

### NetGet ISP-Finder — A search engine for internet service providers

Deployed Site: <https://startifacts-online.herokuapp.com/>

GitHub Repository: <https://github.com/Mannyalfa/Startifacts>.

- This website utilizes an Application Programming Interface (Google) to return selected data
- Tools/Languages included HTML, CSS and JQuery.
- As project lead of a Team of five student web developers, I was responsible for the overall success of this project.

## EXPERIENCE

### Greenlane, LLC, Boca Raton, FL — Corporate Credit Analyst

December 2018 – March 2020

- Conducted credit and market analysis for customers in US & Canada
- Prepared collection agency referrals as well as litigation support.
- Maintained records of customer licensing and industry compliance.

## TECHNICAL SKILLS

**Languages:** JavaScript ES6+, CSS3, HTML5, SQL, NoSQL

**Applications:** GitHub, MongoDB, MySQL, Insomnia

**Tools:** Express, React, Node, Handlebars, Query, Materialize, Bootstrap, Bulma

## AWARDS

VetConnect Lead Mentor,  
Comcast.

Commencement Speaker,  
Excelsior College

Leadership in Education Award,  
Excelsior College

Dean's List, Central Texas  
College

## LANGUAGES

Spanish-Fluent

**Kloeckner Metals Pompano, FL — Branch Credit Manager**

May 2015 – December 2018

- Managed Credit & Collections for Miami and Latin American Markets.
- Tracked & investigated chargebacks and fraudulent transactions.
- Served on the migration team for High Radius software.

**Comcast Cable Sunrise, FL — Collections Supervisor**

March 2013 – May 2015

- Trained and supervised a team of nine collections representatives.
- Coordinated subcontractor disconnection services in Florida.
- Achieved a 98% service level rate for customer service tickets

**GE Capital, Miami, FL — Regional Specialist**

January 2010 – September 2012

- Implemented interdepartmental bilingual (English/Spanish) support network for collections and customer service
- Negotiated lease restructures and extensions with distressed companies to maximize return on investment and customer relations.

## **MILITARY SERVICE**

**United States Army, Various Postings –Staff-Sergeant (E-6)**

Served as an Aerial Intelligence Specialist, Ground Station Terminal Supervisor and Flight Operations Sergeant. Postings included U.S., Korea, Central America, and numerous deployments worldwide.

## **EDUCATION**

**University of Central Florida, Orlando, FL –Certificate in Full Stack Web Development**

**Air Command & Staff College, Maxwell AFB, AL–Graduate, National Security Policy Studies**

**Excelsior College, Albany, NY – Bachelor of Science in Business**