Zunaitha Jalaludeen

Oracle Apps Senior Fusion Finance Functional Consultant
Oracle Financials Cloud: Payables 2020 Certified Implementation Specialist

Email   : zunaithaj@gmail.com
Mobile   : +916383819566

PROFILE SUMMARY

⇒ Oracle ERP experience in 12 + years , which includes Implementation, Upgradation ,Post Implementation support, Customization, Production Support issues, Enhancement request in Oracle Applications Financials Modules (AP, AR, GL,CM, FA, Treasury,) with business and functional areas.

⇒ Having been engaged on both side of the world, IT and Accounting End User Industry, has helped me to have a broader & larger understanding of an End to end Technology, Business Operations and Business life cycles.

⇒ Solution Concept to Execution - Unique competency in translating business issues into customer solutions including opportunity identification, requirements development, delivery, support, and analysis. Teaming and Collaboration - Specialize in creating cross-functional with the customer to identify, prioritize to design and support solutions for business requirements.

⇒ Creative problem solving skills and analytical mindset with precision. Strong quantitative analysis skills to lend insight to highly ambiguous and sensitive business problems.

⇒ Highly intuitive, goal-oriented, a go-getter with a positive attitude; never ending attitude for understanding and learning new technologies.

⇒ Onsite experience of USA , UK , UAE, Australia, Canada and South Africa for project assignments

⇒ Hands-on experience in preparing Design Documents after gathering client requirements

⇒ Experience in Client meetings, Discussions, Testing, and Maintenance of large applications

Skills Summary:

ERP Systems	Oracle Applications (11i/R12), Fusion ERP Cloud GL, AP, AR, Payments, iExpenses, EB-Tax, CM, FA.
ERP Integrations	Bank Integrations, POS Integrations
Testing	Conducted SIT, CRP, Performance and UAT Testing Routines; HP Quality Center/ALM/Remedy tool

Areas of Work:-

General Ledger:

➢ End to End Configuration of GL Setups of Legal Entity, Primary Ledger, Secondary Ledger, Operating Unit and Reporting Currency

➢ Created Custom ADI Templates and Integrators to load data into GL through FAH module

➢ Detailed understanding of Allocations and Configured cost pools and Mass allocations

➢ Extensively worked on the data security features by configuring Profile Options, CV Rules, and Security rules, Data Access Sets, Definition Access Sets and Responsibilities.

➢ Supported End Users with Monthly reconciliations, periodic reversal configuration, Period end procedures and Journal reclassifications.

Accounts Payables:
- ➢ Performed end to End Configurations of Oracle Payables and Payments modules from OU setup, defining Payables and Financial options, configuring approval hierarchies, Discount terms, Payment Methods, Profiles and others as per the business requirements.
- ➢ Configured I-expenses and its integration with Oracle Payables
- ➢ Have extensively worked on Support engagements resolving month end and Year end issues, analyzing and applying Data Fixes.

Accounts Receivable:
- ➢ Define Customer Profiles, System Options, Transaction Types, Sources, Accounting Rules
- ➢ Involved in setup for Auto Accounting Rules, Receipt Sources, Receipt Classes, Banks, Bank Charges, and Aging Buckets. Defined Parameters for Item Validation Organization &
- ➢ Customer Relationship in OM, System Options, Location Flex field, Auto Accounting, Transaction Sources, Transaction Types, Receivable Activities, Remittance Banks, Receipt Class, Receipt Sources, Customer & Sites, Remit to Address, System profiles
- ➢ Extensively worked on Revenue recognition and third party integrations.

Fixed Assets:
- ➢ Performed end-to-end implementation of Fixed Assets for various corporate and Tax books including and not limited to defining category, location, and asset key flex fields
- ➢ Supported users in analyzing the cost differences between General Ledger and Fixed assets system

EB-Tax:
- ➢ Implemented oracle EBTax configuring the Regime-to-Rate flows, Geography hierarchy and custom tax rules.
- ➢ Created new Tax rules and modified the existing Tax rules and Tax formulas

Projects Experience in Wipro Technologies

Currently Employed with Wipro Technologies as Senior Functional Consultant and working for Fusion Support projects and Release 12EBS Roll-Out projects

Client: Petrofac – UK, Kazak
Designation: Cloud Finance Functional Consultant.
Period   Mar-2020 TO till date
Responsibilities:

This project is rollout project for Petrofac Kazakhstan for implementing the finance modules for 12.1.3 version for Finance modules.

As a Part of Cloud support consultant for UK region, will be responsible for supporting the issues in Oracle Cloud Application. As a support project consultant, issues in all Finance Modules, (GL, AP, AR, CM and I expenses) providing the solution with in the period.

 For quarterly updates patches for cloud application used to analyze the new functionalities and if it matches the Petrofac business process, providing them the session.

- Modified and analyzed various Process flow diagrams to incorporate business logic for the quarterly updates new functionalities.
- Responsible for FX load data periodically in fusion application.
- Enabled Configured and Defined Offerings, Options and Features for Oracle Fusion Financials and involved in Fusion Functional Setup Manager (FSM).
- Configuration of New tax codes /Rates as per country specific requirements.
- Creation of Custom role and assigned roles to the users as per BU/Data Access set/Ledger.
- Involved in making the detailed Oracle Financials Test Plan regarding the scope and focus of the testing.
- Conducted session for the new fusion enhances functionalities to training the users.
- Effectively worked with Oracle support team to resolve product related issues and bugs.
- Track and update production support issues in Service now tool.
- Coordinating with other team members for quick issue resolutions.
- Solving daily and month end issues for all Finance relates issues.
- Helped the business in the month end closing process, closing and opening of new periods.
- Proactively monitoring and working for the MEC and reconciliation issues

Previous Project Experience:-

Client: Evraz – Canada, AHB, UAE
Designation: Finance Functional Consultant. Onsite Role
Period   May-2019 TO Feb-2020

This is an EBS upgrade project and I will be responsible for Finance Functional Consulting role.

This project is upgrade from 12.1.3 to 12 .2.9 and implementation of some new functionality as per the business requirement.
Contribution:-Discussions with the Client about the business requirement for new modules implementation (I-Expenses) and analyze the same with the application features.   Do the setup for the test environment and get the desired output. Taking sessions on the business users   and explain them about the new features whatever is applicable to their business requirement.

Client: Haven Power - UK
Designation : Cloud Finance Functional Consultant.
Period   Jul-2018 TO Apr-2019
Responsibilities:

- Created functional requirements as an input for application design.
- Configured the Cloud financials Application based on client requirements.
- Configured fusion Payables - Create Payment Term, manage invoice options and payment options.
- Configured fusion payments - payables - Payments Activities, Payment System, Payments and submitting a payment process request.
- Modified and analyzed various Process flow diagrams to incorporate business logic for the newly implemented Oracle Fusion financials.
- Responsible for data conversion in fusion application.
- Enabled Configured and Defined Offerings, Options and Features for Oracle Fusion Financials and involved in Fusion Functional Setup Manager (FSM).
- Configured common options for Payables &iProcurement and configured Invoice Options and Payment Options as per the design.
- Performed data mapping for various conversions and prepared spreadsheets for uploading data.
- Involved in user and project creation and assigned roles and projects to the users.
- Involved in making the detailed Oracle Financials Test Plan regarding the scope and focus of the testing.
- Conducted Workshops for the new fusion instance training users.
- Providing post production support to the business users.

- Effectively worked with Oracle support team to resolve product related issues and bugs.
- Track and update production support issues in Service now tool.
- Coordinating with other team members for quick issue resolutions.
- Solving daily and month end issues in Procure-to-Pay cycle, GL and Integrations
- Helped the business in the month end closing process, closing and opening of new periods.
- Proactively monitoring and working for the MEC and reconciliation issues

Client: MTN Telecommunications - South Africa
Designation: EBS Functional Lead Consultant. (Onsite Role)
Period :   Dec-2013 TO June-2018
Responsibilities:

- Rich experience in areas of Oracle R12 Finance & Accounting and Implementation, Production Support and Roll out of ERP Applications. Ability to produce innovative and effective designs, work as a team player, and meet deadlines, together with attention to detail, have contributed to successes till june 2018.

- Designing project documents viz., Project Scope Definition, Requirement Gathering, Solution Design, Conversion Strategy, test scripts, user training documents, etc. Functional consultant for the implementation GL, AP, AR, I expenses, Cash Management modules

- Analysis of the Ledger – chart of accounts structuring

- Designing and mapping the accounting flex fields, Security rules, Cross-validation Rules Manage the development of the modules.

- As-Is and to-be process study and mapping of the processes with Oracle R12. Documentation of all the processes.

- Identify current financial and operating structure, Mapping the current business practice to Oracle Financials

- Gather requirements for Reports and manage of the same.

- Gather requirements for the interfaces from the external system and mapping them to OA.

- In-depth study of the existing legacy system.

- Preparation of documents for UPK's and Test cases for CRP and UAT for GL, AP, AR, I expenses and Cash Management.

- Raising and Co-coordinating TARs (Technical Assistance Requests) with Oracle

- Confirm that the setups are correct & best for the practices being followed in businesses. System audit.

- Conference room piloting (CRP) user acceptance testing (UAT) and Cut over planning.

- Worked extensive on month end closure processes and Enhancement requests.
- All 3 countries (Benin, Ghana, Cameroon) onsite implementation Production support activities.

Client   : NRMA Motoring and Services.
Role   : Functional Lead Consultant (Support)- Onsite
Period : May-2013 To Dec-2013
Applications   : Oracle Payable, General ledger, Cash Management, Oracle Receivables, Fixed Asset., Purchasing, I-procurement. This is newly R12.1.3 implemented project.
Contribution:- Involved in the Post verification testing and production support
- Post Upgrade Support and resolving the functional queries by the end users in R 12
- Documentation of the fixes and migrating to Production as per the process with the client.
- Coordinating with the Users for UAT for the bug fixes provided by Oracle.
- Resolving the Period closure issues.
- Providing the solution for the issues to on day to day basis
- Provided training to the business users for their day to today activities.
- Analyzing the Enhancement and change request to meet the business needs and provided the

required action for completing the same.

Client : Emerson - Robin Upgrade
Role : Associate Consultant -Offshore
Period : Dec-2012 To April-2013
Applications : Oracle Payable General ledger, IExpenses , Cash Management, Oracle Receivables, Fixed Asset. This project is an upgrade project from 11.5.10 to 12.1.3

Contribution: - Involved in the SIT & UAT phase of the project. Conducted the user's training and explain the new functionalities of R12. Preparation of User Manuals for finance modules. Provide the appropriate and timely solutions for SIT Issues. Analyze the Root cause for the issue and same implemented during the UAT Phase. Mainly helped the users during their testing and reconciliation, process between the subledgers and completed the task within the short time. Directly interacting with client Users to resolve the issues and Coordinating with Technical Team in the process of giving solutions. For challenging issues. Raise the Service Requests and follow up and give the required inputs, demonstrate the issue in the test instance get solutions for the issue.

Client : 7-Eleven Inc (Upgrade & Implementation) (Onsite &Offshore)
Role : Associate Consultant
Period: Jun-2012 to Dec-2012
Applications : Oracle Payable, General ledger, IExpenses , Cash Management, Isupplier, Purchasing-R12. This project is upgrade from 11.5.10.1 to 12.1.3 and implementation of some new modules in R12

Contribution:-Discussions with the Client about the business requirement for new modules implementation (I-Expenses) and analyze the same with the application features. Do the setup for the test environment and get the desired output. Taking sessions on the business users and explain them about the new features whatever is applicable to their business requirement.
On the Implementation (I-Expenses, E Business Tax) modules, doing the configuration as per the requirement and preparation of BR-100 for all the modules. Complete the setup and do the testing. Raising the SR and working with the Oracle for the business requirement and some of the issues in the products.

Client : LEVEL3_GC_ERP_UAT (Onsite/Offshore)
Role : Associate Consultant
Period: Jan-2012 to Jun-2012
Applications : Oracle Payable, Receivable General ledger, Fixed Assets, IExpenses , projects -11i.This project is based on the User Acceptance Testing. So according the business requirement and scenarios, we tested the oracle functionalities in GL, AP, AR, FA, PO I-proc.

- Comparison Migrated data from the feeder system to oracle application by running the specific reports.
- Testing of Opening Balance for all the modules.
- According to user needs, we created the transactions and tested the business requirement in Po and I-proc Modules.
- Testing of Supplier and Customer Master Details.
- Whenever the users facing the issue tried to resolve the same.
- Interact with the users regarding the testing scenarios

Client : AVAGO-R12UPGRADE-PROGRAM
Role : Associate Consultant
Period : Oct-2011 to Jan-2012
Applications : Oracle Payable , Receivable General ledger- R12&11i
Contribution: AVAGO_R12_UPGRADE project from 11i [11.5.10]to R12 [12.1.3].The is an upgrade project for 11i to R12 and the upgradation involved in General ledger, Accounts Receivable, Accounts payables, Cash Management .

Client : Mattel Inc
Role : Associate Consultant -Offshore
Period : Aug-2011 to Oct-2011
Applications : Oracle Payable ,Receivable General ledger- R12&11i
Contribution:

MATTEL_ORA_R12_UPGRADE project from 11i [11.5.10]to R12 [12.1.3].The is an upgrade project for technical part and this upgradation involved in General ledger, Accounts Receivable, Accounts payables, Purchasing ,Cash Management and Projects.

- Assisting the technical team for Unit Test Processing.
- Explaining the functional process to the technical team for retro fitment.
- Service Request Creation/Updating to get effective solutions from Oracle
- Testing the business requirements in the development instance for the enhanced features for release
- Assisting the technical team for report development.
- Set ups for Oracle receivable for the new features.
- Testing of Reports and provide the suggestion according to the business requirement.
- Coordinating with technical team regarding functional part.
- Provide the solution within the time boundaries based on the Severity,
- Report to Management on the status of issues.

Organization: E-APPS MANTRA SOFTWARE SOLUTION LIMITED.
Designation: Associate Consultant.
Period: June-2010 to July-2011

Client   : ADITYA BIRLA RETAIL LTD, MUMBAI (More Retail shop)
Role   : Functional Consultant (Support)
Applications   : Oracle Payable, Receivable Cash Management, General ledger- R12

Contribution:
- Day to Day issues solving in the production instance.
- Involved in preparation of User training manual for the Key and End-users for Oracle Receivables, Accounts Payable, Cash Management and General ledger modules.
- Conducting User Training sessions for parallel run sites.
- Service Request Creation/Updating to get effective solutions from Oracle.
- Testing new business requirements in the Test Instance and validating the same in Production,
- Directly interacting with client Users from offshore to resolve the issues and Coordinating with Technical Team in the process of giving solutions.
- Involved in Period-End process for Oracle Receivables and Oracle Payable.
- Coordinating with technical team regarding functional part.
- Solving the issues within the time boundaries based on the Severity,
- Setting up of Banks, assigning the security rules.
- Involved in Setting up of New Operating Units
- Involved in Reconciliation From AP to GL, AR to GL and CM to GL.
- Involved in of implementation of upgradation version R12- from 12.0.6 to 12.1.2
- Report to Management on the status of issues.

Organization: Data Software Research Company Pvt Limited
Designation; Junior Functional Faculty
Period: Dec- 2008 to June-2010
Job Responsibilities:
Member of the Faculty imparting training to students on Oracle Payables, Oracle Receivables. Oracle General Ledger, Oracle Fixed Assets and Cash Management.

PROFESSIONAL EXPERIENCE SUMMARY

SL.No.	Organization	Designation	Duration
1.	Wipro Technologies	Senior Consultant	Aug-2011 to till date
2.	E-Apps Mantra Software Solution Limited	Associate Consultant	June-2010 to July-2011
3.	Data Software Research Company Pvt Limited	Junior Functional Faculty	Dec- 2008 to June-2010
4	i9 Info com Pvt Limited	Assistance Manager	July- -2008 to Dec-2008
5	Interlace India Pvt Ltd	Accounts Manager	March - 2008 to April – 2008
6	Shri Shanthinath Group of Companies	Accounts Manager	Dec-1995 to Feb-2008

EDUCATIONAL & PROFESSIONAL CREDENTIALS

M.B.M – Master of Banking Management

B.B.M – Bachelors' of Banking Management