

Policy Selection Skill

Application Name: policy selection skill bot

Version 001

Peg Range

☐ 00300-00399

Supported Languages

☐ en-US

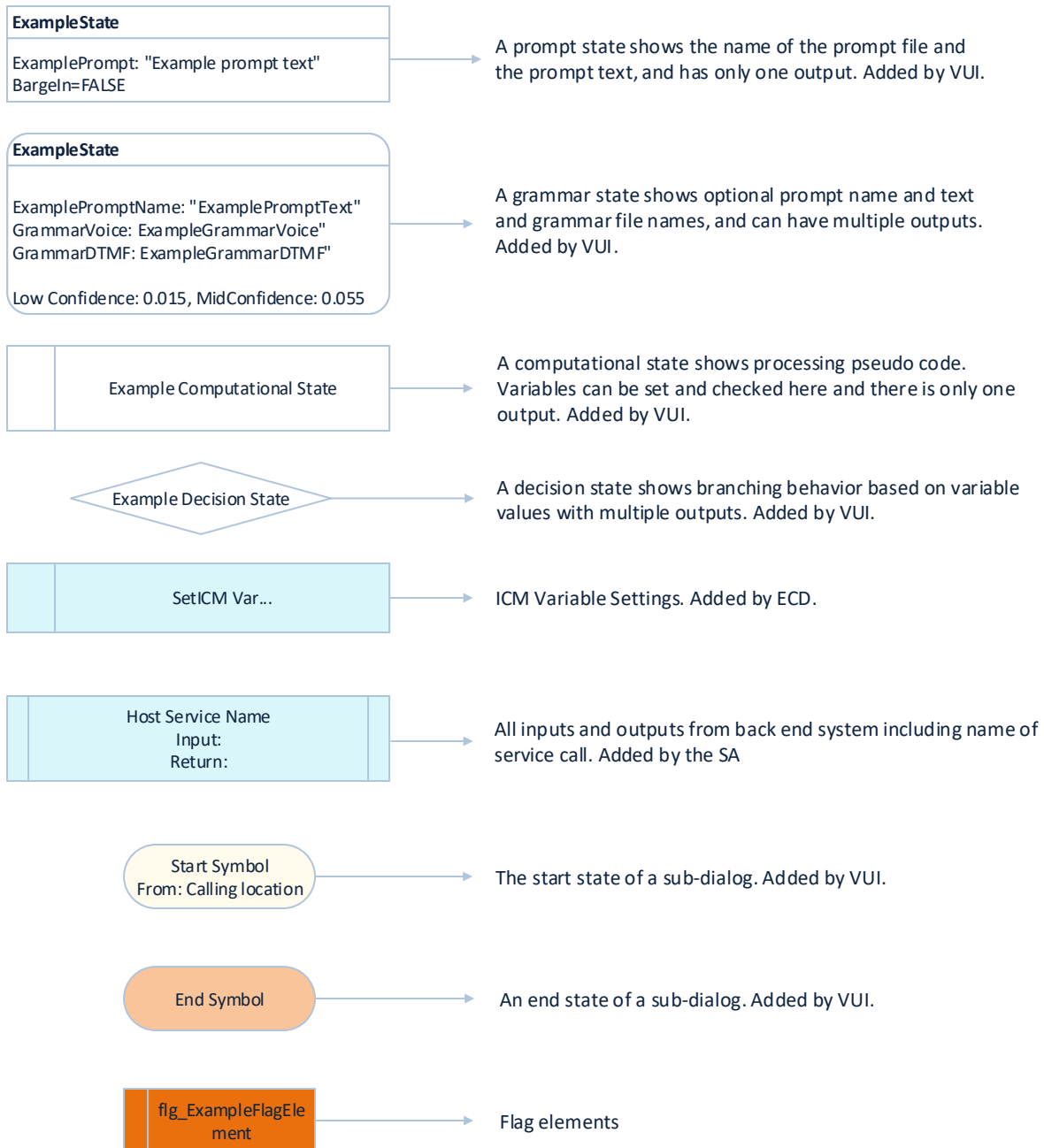
Supported Voice Talents

☐ Ashton

- Purpose** – to select the membership associated with the user
- Dependency** – requires memberAuthentication to be called prior. User information is cached in Middleware and retrievable by sessionID

Document History

APPName and Doc Version	<u>Date</u>	Changes by: Name
MemberPolicyIAI001	1/27/2023	Harold Johnson – Initial Design Creation
dateOfService = <mw_idauth_DOS>added to		MWAUTH03 Joseph Suskin
PolicyIAI_V2	2/22/2024	Antonio Garcia – Dual coverage logic improvement
PolicyIAI_V3	4/30/2024	Antonio Garcia – Adding the global suppress toggle
PolicyIAI_V3	2/28/2025	Antonio Garcia – Modification on Dual Coverage selection for LTC coverages
PolicyIAI_V4	4/22/2025	Hussain Khan – Modification on 7 – CoverageLkup for AARP MR Policies check- US8430540
PolicyIAI_V4	7/29/2025	Hussain Khan – Modification on 6 – StartPolicyRetrival for AARP DE1140423
PolicyIAI_V4	8/07/2025	Marianna Doroshuk – Add Get Initial Data & ReturnToRoot Tabs to align with GCP



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Global Behavior

