

SURYA MANOJ

Visakhapatnam, Andhra Pradesh

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SUMMARY

Motivated software engineer with 2+ years of experience, specializing in Java and Spring Boot development. Adept at designing and implementing robust, scalable backend systems and contributing to full-stack development projects. Proficient in integrating cloud services and managing CRM systems, with a strong commitment to continuous learning and growth in the software development industry. Eager to apply technical expertise in a dynamic Java development role.

SKILLS

Programming Languages: Java, JavaScript

Frameworks: Spring Boot, ReactJS

Web Technologies: HTML5, CSS3

Cloud Platforms: Microsoft Azure

CRM Software: Dynamics 365 CRM

EXPERIENCE

FEBRUARY 2022 - PRESENT

Infosys, Hyderabad – *Senior Systems Engineer*

- Developed and maintained backend services using Java and Spring Boot, contributing to critical business applications.
- Customized and enhanced COSMIC, a CRM-based ticket management tool, to improve user experience and workflow efficiency.
- Integrated and configured various application settings in Dynamics 365 CRM, optimizing service level agreements, routing configurations, and user management.
- Designed and deployed basic CRUD applications using Spring Boot and React, streamlining internal processes and reducing manual workload.

- Collaborated with cross-functional teams to analyze business requirements and deliver custom solutions aligned with organizational goals.
- Utilized Microsoft Azure for application insights, trace logs, and server management, ensuring high availability and performance.
- Served as Subject Matter Expert (SME) for CRM systems, leading critical month-end and quarter-end periods to ensure seamless operations.
- Developed and maintained technical documentation, including deployment guides, user training manuals, and knowledge base articles.

EDUCATION

MARCH 2020 - DECEMBER 2022

JNTUK University College of Engineering, Vizianagaram– *M.Tech, Thermal Engineering*

C.G.P.A: 8.3

MARCH 2015 - MARCH 2019

Anil Neerukonda Institute of Technology and Sciences, Visakhapatnam– *B.Tech, Mechanical Engineering*

C.G.P.A: 9.0

CERTIFICATIONS

- Microsoft Certified: Azure Fundamentals (AZ-900)
- Microsoft Certified: Azure Administrator Associate (AZ-104)
- Azure Solutions Architect Expert (AZ-305)
- Microsoft Certified: Dynamics 365 Fundamentals (CRM)
- Microsoft Certified: Power Platform Fundamentals (PL-900)

LANGUAGES

- English (Fluent)
- Telugu (Native)
- Hindi (Intermediate)