

Total Tickets

Total Tickets
21,129

Open Tickets

5,700

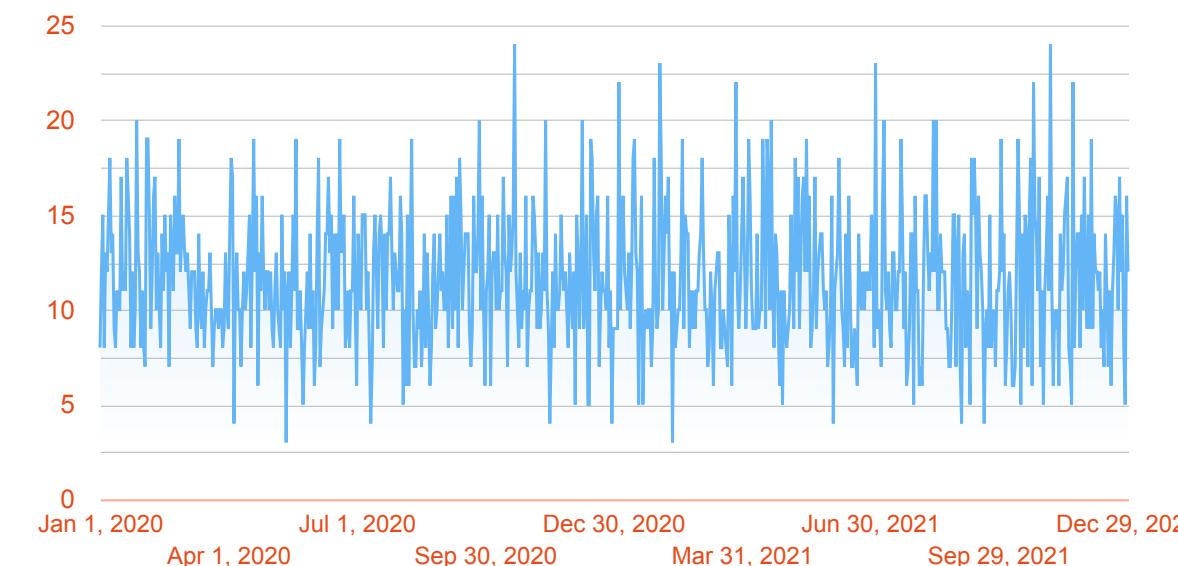
Resolved Tickets

2,769

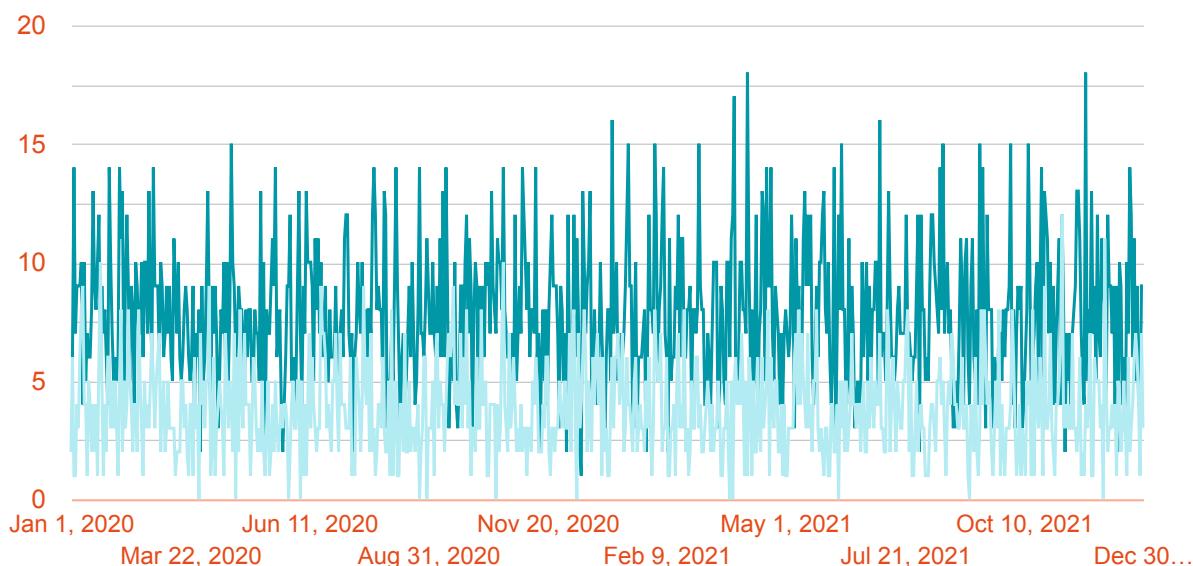
Resolution Rate

32.70%

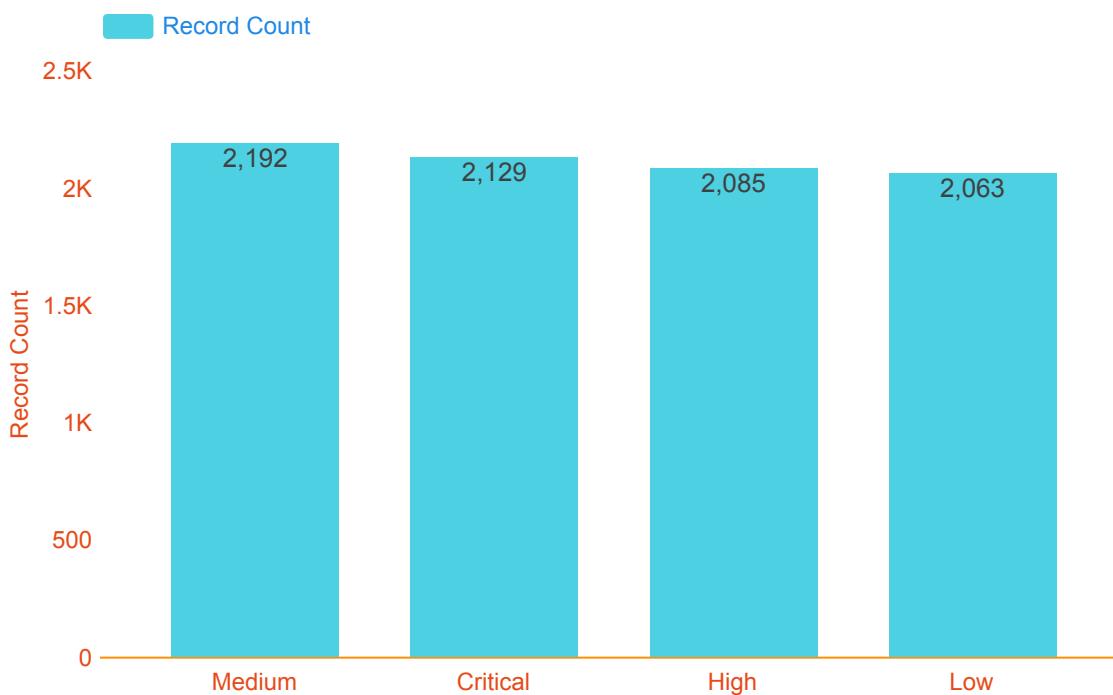
Tickets Over Time



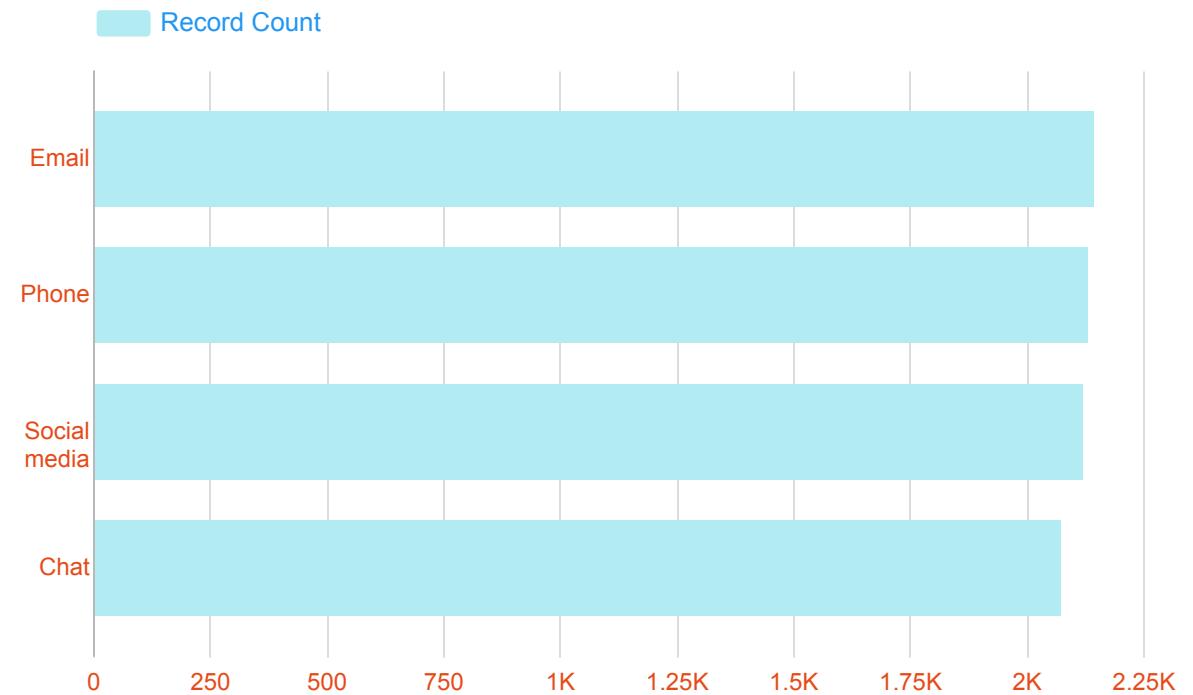
Backlog vs Resolved Over Time



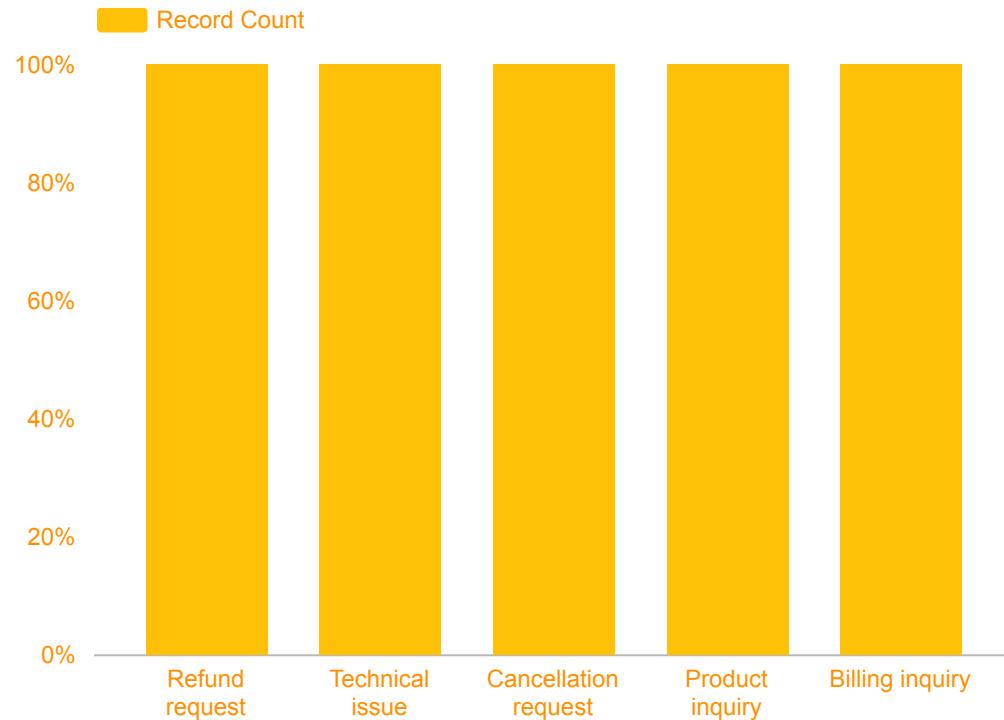
Tickets By Priority



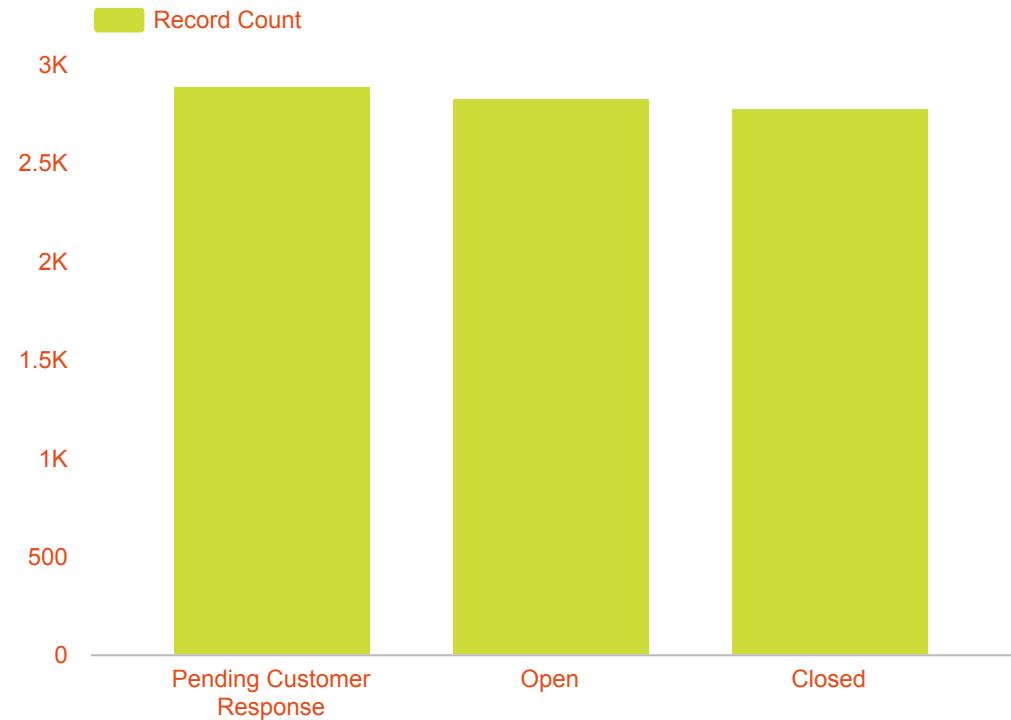
Tickets By Channel



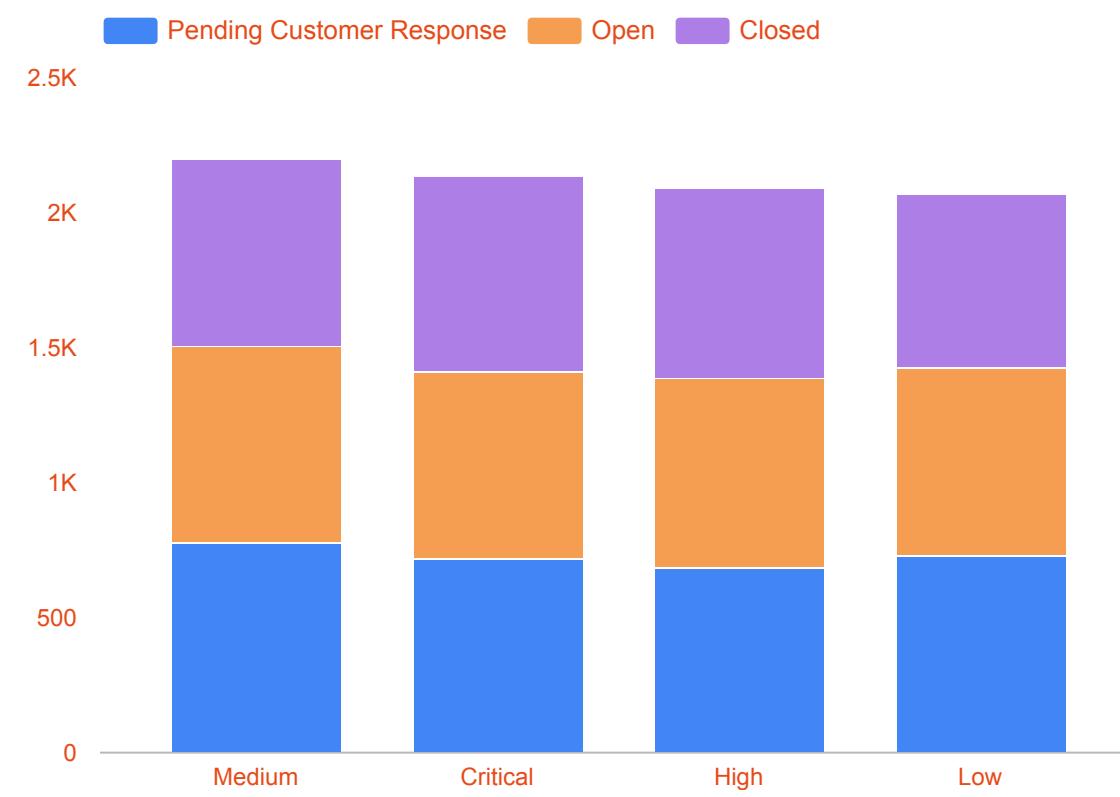
Tickets by Type



Tickets by Status



Ticket Status by Priority



Tickets by Product

