

MANOJ A

396 St. Joseph's Street, Alagappasamuthiram,
Panruti, Cuddalore-DT.

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CAREER OBJECTIVE

To acquire Technical Support Engineer position with a company that will allow me to demonstrate my skills, knowledge, and desire to grow as an individual.

WORKING EXPERIENCE

Working as a **System Administrator** in **Saveetha University Chennai**, From **February 2023 to till date**.

- Resolve technical problems and answers queries by telephone or self-service ticket in support of internal and /or outside customer hardware, software, network, systems and applications.
- Installed Microsoft windows OS 7-11.
- Installed Dual OS Ubuntu & Microsoft Windows 7-11 on Desktops and Laptops.
- Remote Access through Network or Any Desk & Team Viewer.
- Imaging desktops & Laptops.
- MS office (Excel, word, Power Point)
- Outlook Configuration.
- UTP Cable Crimping.
- Network Troubleshooting and maintenance& Remote Desktop.
- L2 Managed Switches Configuration.
- IP addressing, Sub netting and VLAN Configuration
- DHCP and DNS Configuration.
- Printer configuration and Network printer configurations.
- Upgrading, installing and configuring application software and computer hardware.
- Software installation as per requirements.
- Troubleshooting network connectivity related problem.
- Maintaining network switches and network file systems.

ACADEMIC QUALIFICATION

Degree	School/College	Year of Passing	Percentage/CGPA
M.Sc. (ComputerScience)	St.Joseph's College (Autonomous) Tiruchirapalli.	June - 2022	8.47 /10
B.Sc. (ComputerScience)	LoyolaCollegeVettavalam	May - 2019	70 %
HSC	St.Ann's Higher Secondary School, Tindivanam.	May - 2016	55 %

CERTIFICATION COURSES

- Pursuing **CCNA** Certificate course in **SANSBOUND Networking School** Chennai.
- **HARDWARE TROUBLESHOOTING** Organized by the Department of Information Technology **St. Joseph's College (Autonomous)** - Trichy

PERSONAL DETAILS

- Name : MANOJ A
- Date of Birth : 02-10-1999
- E-Mail : loyomanoj02@gmail.com
- Gender : Male
- Marital Status : Single
- Nationality : Indian

DECLARATION

I hereby declare that the above-mentioned information is accurate to the best of my Knowledge and Belief.

Date:.....

Place: -----

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