

Team 11 Beta Testing Summary and Review (7 testers)

Overall we had 7 participants beta test the application. In all cases, the users were not guided and were left to their own devices to use the website as they wanted without any involvement from the people administering the testing.

Most of the participants enjoyed the retro aesthetic of the website. They mentioned how the design helped give an aesthetic of “nostalgia”. One mentioned how it would appeal to the Generation X users. However some users noticed that there was not a consistent amount of work done on all of the parts of the website. One user specifically mentioned lacking work on the home page—saying specifically it was “lacking a feature that really pulls you into the webpage”—while two others specifically mentioned lacking work on the view page. Some users commented they wanted an easier way to read the titles of a cassette without clicking on it directly. Four of the seven participants needed some form of help navigating the website.

For the cassette making webpage, several users would have liked more guidance on how to make a cassette. Two users in particular found adding the genres to be unintuitive and wanted additional information in the error message upon submitting an invalid cassette. Other users praised the UI layout saying that the navigation was intuitive. One user pointed out how impressed they were with the song search selection and how easy adding and deleting songs was. However another user wished there was an easier way to undo a deletion of a song off of a cassette.

Most users found the skeuomorphisms implemented in the cassette player made it easier and more intuitive to use. Most used the cassette player without trouble. However some found the player confusing. Two users mentioned specific confusion around the functioning of the share button. In addition most users found the AI confusing and unintuitive—one noting that the use of a question mark as an icon as a partially poor symbol. In addition users mentioned that the AI did not recommend good cassettes. However this is due to how new the website is and would be fixed upon more use.

When asked about new features, the users gave suggestions on what they would want to see in future sprints. Two users requested some form of moderation for comments left on cassettes. Two users also mentioned wanting to be able to have some form of visibility options on cassettes where cassettes could be made either private or only shared among trusted individuals. One user wanted the ability to remove animations. Another user wished for progress to be shown via tape winding instead of a single progress bar. Lastly another user wished that they had some way of skipping through the cassette even faster.

Despite the criticism, all users enjoyed using the website, making cassettes, and playing cassettes. All users said they would use the product if/when it was made accessible to the public.