

# MANONMAI PALAVALASA

An enthusiastic and organized professional having 5 years of total experience and 4 years of experience in Microsoft Dynamics AX & D365FO implementation and support projects with one-year hands-on experience in QlikSense visualizations. Commendable functional knowledge in various versions of Microsoft Dynamics ERP including AX 2012 and D365FO in the areas of designing, solutions architecting & delivery of various modules in Supply Chain Management and Basic Finance. Recognized consistently for performance excellence and contributions towards project success.

## CONTACT INFO



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[LinkedIn](#)

## EDUCATION

### **Bachelor of Technology (B.Tech)**

Andhra University (A.U),  
Visakhapatnam, India  
2013-17

## OTHER SKILLS

- JIRA and Confluence
- Azure DevOps
- Microsoft Office 365

## LANGUAGES KNOWN

- English
- Hindi
- Telugu

## PASSPORT DETAILS

- Birth date:  
06/15/1995
- ID: R2033744
- Expiry: 05/30/2027
- Country: India

## **PROFESSIONAL PRÉCIS**

- 4 years of experience in analysis, design, and delivery of Microsoft Dynamics 365 for Finance and Operations, and Microsoft Dynamics AX 2012.
- 1 year of experience in QlikSense reporting tool in data visualizations.
- Experience in all phases of the Microsoft Dynamics implementation life cycle which includes Requirement gathering, Design & development, CRP, UAT, Training of Key users, Go live and support.
- 2+ end-to-end project implementations using hybrid (waterfall and agile) methodology
- Focus on clearly understanding client business processes, project scope, and envision the solution through the best possible out-of-the-box (OOB) and low/no-code developments.
- Good functional knowledge of Procurement & sourcing, Sales & Marketing, Product Information Management, Inventory Management.
- Basic understanding and working knowledge of modules such as General Ledger, Accounts Payable, and Accounts Receivable.
- Experience in providing responses to Request for Proposal (RFP), delivering product demos and conducting due diligence workshops.
- Hands on experience in data modelling, data migrations from on-premise to cloud versions (Qlikview to QlikSense) and data visualizations.

## **Technical skills**

- Microsoft Dynamics 365 SCM & Basic Finance
- AX 2012
- QlikSense reporting tool
- Power BI

## RECENT PROJECTS

**Company:** ACS Solution Pvt. Ltd

**Period:** Nov 2021 to Jan 2023

**Project Title:** QlikSense visualizations

**Role:** Software Engineer (Project Delivery)

**Client:** An American leading manufacturer of fasteners and hardware products.

**Duration:** From Dec 2021 to Jan 2023

**Description:** An end-to-end representation of real time reports in Qlik for the machinery in Data Lake and IIoT projects.

**Responsibilities:**

- Building data models by integrating data from a variety of tables and data sources for use in Qlik apps.
- Building effective data visualizations / dashboards (Work Order Info, Good Count, Scrap Count, Performance, Availability etc.)
- Data migrations from QlikView on-premise applications to Qlik Sense Cloud.
- Enhancements – Adding additional Qlik features to the dashboards using Vizlib services
- Creating new analytical applications in QlikSense Enterprise and Qlikcloud
- Migrating apps from Enterprise to Qlik for easy access to the customers and clients
- Creating new streams and spaces within Qlik
- Creating ad hoc reports and custom reports to find the day-to-day status of machinery for different locations & multiple customers using Vizlib Self- Services.
- Leveraging JIRA and Confluence to capture Epics, Features, User stories, Backlogs and Sprints.

**Company:** Sorting Hat Technologies Private Limited

**Period:** Jan 2021 to Nov 2021

**Project Title:** Microsoft Dynamics 365FO Implementation

**Role:** Senior Consultant (SCM track)

**Client:** UAE company involved in purchase of scrap and recycled various grades of Copper, Aluminium, Zinc, Nickel alloys

**Duration:** From Jan 2021 to Nov 2021

**Description:** This is an end-to-end product implementation services project involving requirements elaboration, design, build, testing, implementation, and support with objective of having a centralized inventory and distribution ERP System with a viable business platform that can expand for supporting future business needs, and providing transformative, optimal and efficient business processes.

**Responsibilities:**

- Understanding the client business processes in detail and user requirements; and updating project related information in **Azure DevOps (Azure boards)**.
- Mapping business processes in **Dynamics 365 FO** and conducting process/product demo to key users as a part of set direction and performing fit-gap analysis.
- Creating cross functional business process flows using **Business process modeler (BPM)** in **Microsoft Dynamics Lifecycle Services (LCS)**.
- Designing holistic solution for various modules including Product information management, Procurement and sourcing, Sales and marketing, Inventory management.
- Coordinate with technical team for the development of required functionality and completion of the same as per project timelines.
- Creating test plans and performing manual/automatic testing using the **Microsoft Test Plans**.
- Performing Golden Configurations and pre-production activities; ensuring smooth go-live and hyper care support.

**Company:** Genpact

**Period:** Dec 2018 to Dec 2020

**Project Title:** Microsoft Dynamics 365FO Implementation & Support

**Role:** Consultant (SCM track)

**Client:** Danish multinational involved in supplying rotor blades to the wind industry

**Duration:** From Jun 2019 to Dec 2020

**Description:** The scope of this project is to provide AX 2012 application support and implement Microsoft Dynamics 365 to support their key business processes such as Order management, Billing, Distribution management etc.

**Responsibilities:**

- Participating in design discussions
- Preparing **FRDs & Fit-Gap document**
- Setup of various masters and configurations
- Preparing **FDDs** and **RDDs** for the gaps identified; and get them reviewed by onsite consultants
- Writing and executing test cases for the end-to-end testing
- Helping Technical team in customization & Support Task handling
- Preparing **User training documents**.
- Scheduling calls with client and closing all the bugs after UAT.
- Go-Live support.
- Post go-live support (Resolving the issues based on SLAs).

**Project Title:** Microsoft Dynamics AX2012 application support

**Role:** Consultant (SCM track)

**Client:** American global hospitality and Entertainment company

**Duration:** From Dec 2018 to May 2019

**Description:** The scope of this project is to provide AX 2012 application support for their key business.

**Responsibilities:**

- Support Task: Resolving the issues based on SLAs
- Providing or revoking user access as per the requests in Service Now
- Sending the bug report to Project manager with upcoming build releases with related to bugs.
- Writing and executing test cases for the end-to testing.

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**Company:** Concentrix IBM Dhaksh Pvt India

**Period:** Jun 2017 to Nov 2018

**Job description:** Following up with leads and fixing the appointments with relationship manager and achieving daily basis targets.

**Responsibilities:**

- Worked in Sales and Service (Voice Process) for HDFC life Insurance
- Worked in Sales and Service (Voice Process) for TATA AIG General Insurance