

Vusumuzi Manqoba Mavimbela

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Junior Software Developer

Passionate Junior Developer with experience in SQL, database management, and application support. Eager to leverage strong troubleshooting abilities, programming knowledge, and analytical skills in a software development environment. Known for a collaborative approach and a commitment to quality, I'm ready to contribute effectively to a development team focused on innovation and efficiency.

WORK EXPERIENCE

BETSoftware - Durban, KwaZulu-Natal

Senior Application Support Analyst

Oct 2024 – Present

Collaborated with development teams to troubleshoot complex issues, modifying code to address bugs and conducting thorough testing before deployment.

Supported software deployments and rollbacks, performing impact analysis for software changes.

Developed documentation and shared technical knowledge with team members, improving support processes and quality.

Mr Price Group -Durban, Kwa-Zulu Natal

2022 - Current

Senior Support Engineer

- Worked closely with SQL development teams to write and optimize SQL queries, contributing to efficient reporting and data management.
- Facilitated software deployments and provided user training, ensuring smooth transitions to new versions and best practices.
- Managed data extraction and analysis using SQL, supporting inventory and sales reporting.
- Collaborate with developers and other teams to resolve complex technical issues and escalate when necessary.
- Maintain documentation of support processes, procedures, and troubleshooting steps for future reference.
- Perform software installations, upgrades, and patches as required.
- Refer the alert/incident/issue to the relevant party.
- Conduct user training sessions to educate users on application features and best practices.
- Respond to user inquiries and support tickets in a timely and professional manner.
- Analyze and report on application usage and performance metrics to inform decision-making.

Manqoba Mavimbela

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- Implement and maintain monitoring tools to proactively identify and address potential issues.
- resolving issues.
- Stay current with industry trends and best practices in application support and troubleshooting.
- Act as a liaison between users and development teams, conveying user feedback and enhancement requests.
- Collaborate with cross-functional teams to ensure smooth deployment and integration of new applications.
- Contribute to continuous improvement initiatives to enhance the reliability and efficiency of application support processes.
- Help in optimizing SQL queries, stored procedures, and reports under the guidance of the Senior SQL Developer.
- With the use of Oracle Apex database ensure data is uploading proficiently.
- providing the business with accurate management information reports to ensure that informed management decisions can be made.
- Performing SQL Scripts to extract sales information and generating reports, analyzing sales data, and managing inventory.
- Assisting with bring stores up due to database crash using SQL Server with backed up data.
- Assisting Technicians on-site with Database back ups for replacement of till points.

Mix Telematics - Durban, Kwa-Zulu Natal

2019-2022

Bureau Analyst

Conducted data analysis and reporting for client insights, using SQL for accuracy in report generation.

Coordinated report automation efforts, improving efficiency and data accuracy for clients.

EDUCATION

Durban University of Technology -Durban, Kwa-Zulu Natal

National Diploma – Software Development, 2016

PROFESSIONAL SKILLS

- SQL Proficiency
- Database Design and Optimization
- Data Engineering and Management
- Business Intelligence Tools
- Analytical and Problem-Solving Skills
- Communication and Collaboration
- Development Knowledge
- Knowledge of ITIL

CERTIFICATIONS

- Java Programming
- Oracle SQL Server
- Advanced SQL Server
- Azure
- C#
- Software Testing

LANGUAGE COMPETENCIES

- IsiZulu: native language
- English
- Xhosa: Intermediate (speaking, reading, writing)

References

- BETSoftware
- Senior Application Support Analyst
- lunganis@betsoftware.com
- 063 366 6994
- Mix Telematics
- Supervisor Bureau Analyst
- Nobuhle.Dlamini@mixtelematics.com
- 078 865 7282
- Mr Price Group
- Senior Application Support Tech
- kmfeka@mrpricegroup.com
- 078 421 0599

CERTIFICATIONS



Certificate no: UC-4d0f1dc9-d6b9-4f73-bf60-7026e72160da
Certificate url: ude.my/UC-4d0f1dc9-d6b9-4f73-bf60-7026e72160da
Reference Number: 0004

CERTIFICATE OF COMPLETION

Learn Java Programming |



Certificate no: UC-e2d7a2a4-12a4-47a4-9d82-76f505ae8871
Certificate url: ude.my/UC-e2d7a2a4-12a4-47a4-9d82-76f505ae8871
Reference Number: 0004

CERTIFICATE OF COMPLETION

The Advanced SQL Course

Instructors **Malvik Vaghadia**

Vusumuzi

Date **April 12, 2024**

Length **6.5 total hours**



CERTIFICATE OF COMPLETION

Presented to

Manqoba Mavimbela

For successfully completing a free online course

Java Programming

Provided by

Great Learning Academy

(On March 2024)



CERTIFICATE OF COMPLETION

Presented to

Manqoba Mavimbela

For successfully completing a free online course
Software Testing Tutorial

Provided by

Great Learning Academy

(On February 2024)



CERTIFICATE OF COMPLETION

Presented to

Manqoba Mavimbela

For successfully completing a free online course
Azure Course

Provided by

Great Learning Academy

(On April 2024)



Certificate no: UC-d6b2a978-288c-4fcd-8240-8e9ce7a219c0
Certificate url: ude.my/UC-d6b2a978-288c-4fcd-8240-8e9ce7a219c0
Reference Number: 0004

CERTIFICATE OF COMPLETION

PowerShell 7.5: Beginner To Advanced

Instructors **Fettah Ben**

Vusumuzi

Date **June 12, 2024**

Length **12.5 total hours**



SQL Tips and Tricks for Data Science

Course completed by Manqoba Mavimbela
Jun 23, 2024 at 07:16AM UTC • 59 minutes

Top skills covered

SQL

Dan Poslony
Head of Global Content, Learning



Certificate ID: d8ef46ba22ec6b9fe648a4dfc6f073bc5506af44ca5130ac01184de75a147fde



SQL: Data Reporting and Analysis (2016)

Course completed by Manqoba Mavimbela
Jul 07, 2024 at 01:54PM UTC • 2 hours 16 minutes

Top skills covered

Data Analysis

SQL

A stylized, handwritten signature in blue ink that reads "David Reynolds".

Head of Global Content, Learning



Certificate ID: 3261ce1199e771529665eefc2993fdabdf3e44692b98a1389e92eba94307e0fb



Software Development Life Cycle (SDLC)

Course completed by Manqoba Mavimbela
Jul 07, 2024 at 12:36PM UTC • 1 hour 34 minutes

Top skills covered

Software Development Life Cycle (SDLC)

Head of Global Content, Learning



Certificate ID: 729a6ef32a42255f3275e1a0ee19c5672b47af145bb1275a04d61880c0498135



Introduction to Transact-SQL

Course completed by Manqoba Mavimbela
Jun 12, 2024 at 07:55PM UTC • 1 hour 3 minutes

Top skills covered

Transact-SQL (T-SQL)

SQL

A stylized, handwritten signature in black ink, reading "Dan Berntsen".

Head of Global Content, Learning



Certificate ID: a45a8d18adeca211340bda381122678311e7f41ade09d0d1cd047e53ecf48ad0