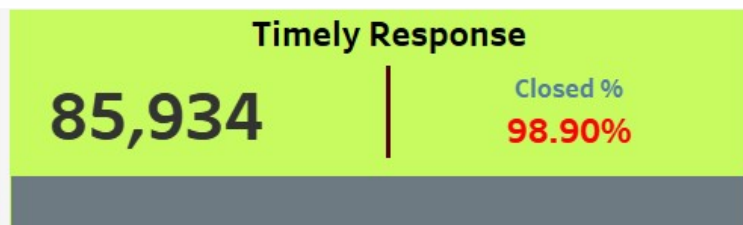


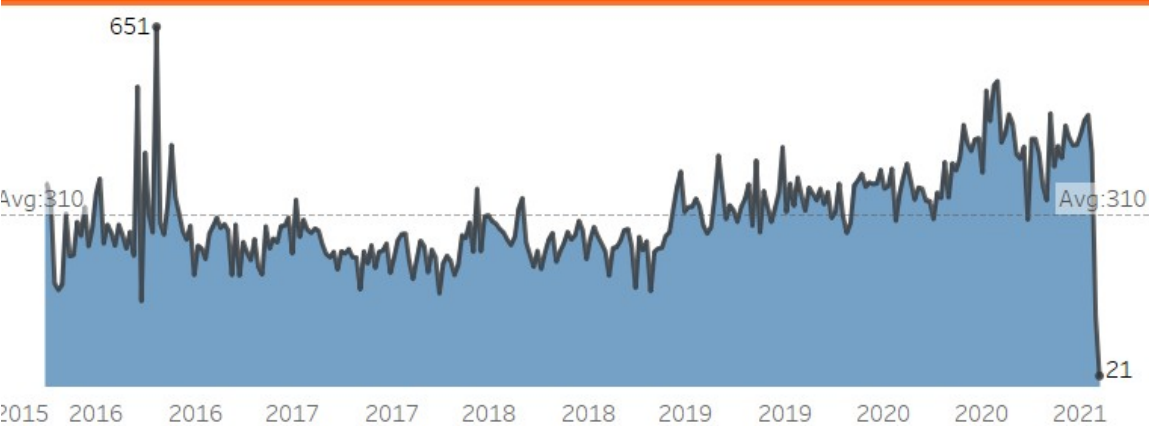


CREDIT CARD COMPLAINTS DASHBOOBOARD



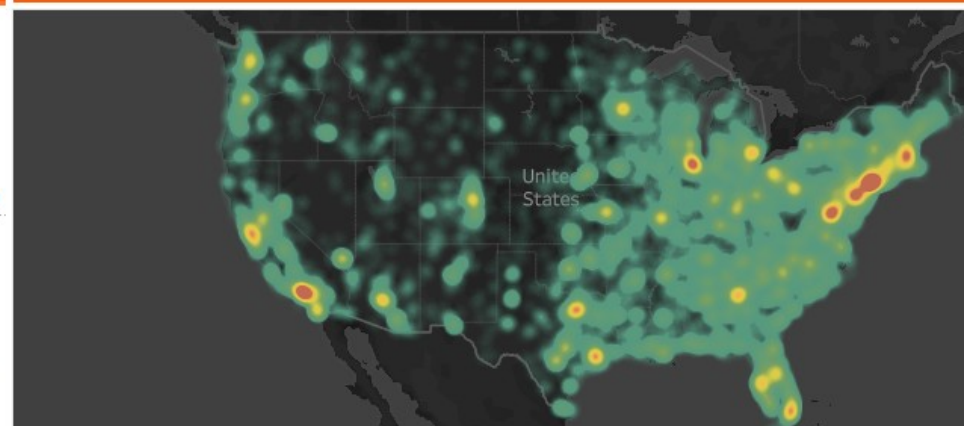
Weekly Trend

Trend



State Wise Complaints

Select Map



Top Issues

Billing disputes	14,688
Other	9,049
Identity theft / Fraud / ..	8,244
Closing/Cancelling acco..	6,230
APR or interest rate	5,426
Late fee	3,550
Customer service / Cust..	3,424
Delinquent account	3,135
Credit determination	2,976
Advertising and market..	2,861

Company Response

Closed with explana..	51,873	59.92%
Closed with moneta..	17,942	20.73%
Closed with non-mo..	9,215	10.65%
Closed without relief	4,246	4.91%
Closed with relief	2,500	2.89%
Closed	649	0.75%
Untimely response	139	0.16%

Daily Complaints

May 2017

S	M	T	W	T	F
	1	2	3	4	
7	8	9	10	11	
14	15	16	17	18	
21	22	23	24	25	
28	29	30	31		

