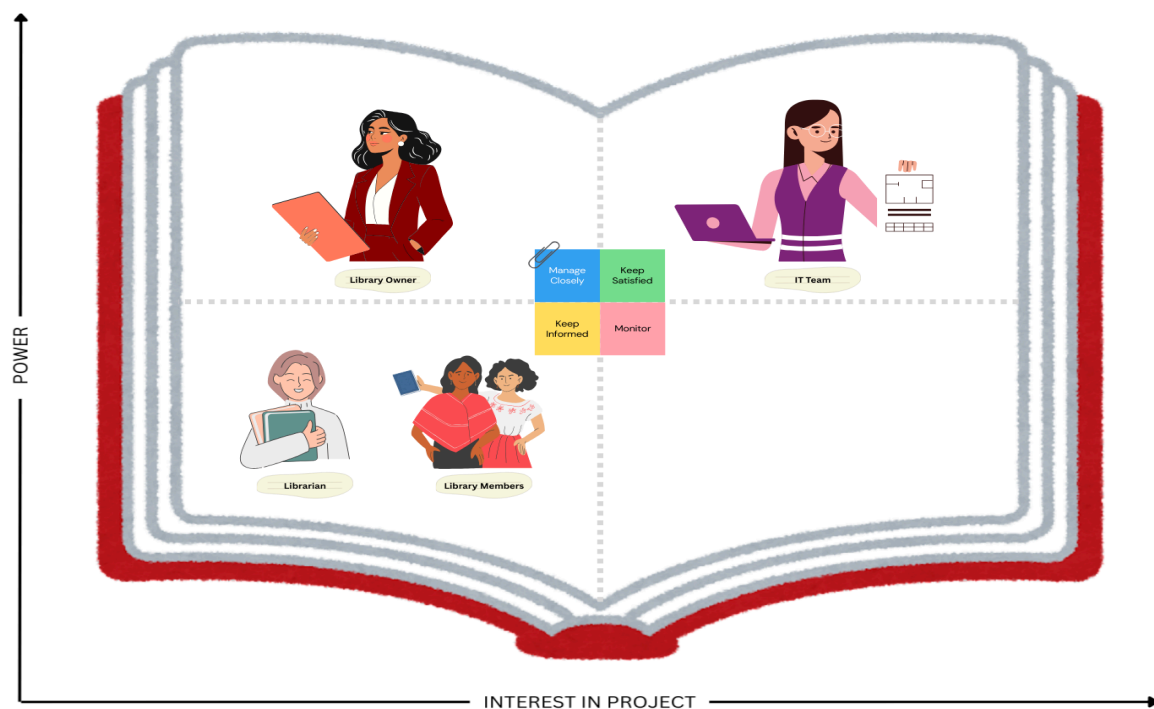


Stakeholder Analysis

Stakeholder Register

Stakeholder	Role	Internal/External	Power (1-5)	Interest (1-5)	Attitude	Requirement	Engagement Strategy
Library Owner	Sponsor/Decision maker	Internal	5	5	Supportive	Cost control, ROI	Manage Closely
IT Team	Developers	Internal	4	3	Neutral	Maintainable system	Keep Satisfied
Librarian	Daily operator	Internal	3	5	Supportive	Simple UI	Keep Informed
Library Members	End-users	External	1	5	Supportive	Easy booking	Keep Informed

Power-Interest Grid



Stakeholder Requirement Gathering

Stakeholder	Role	Key Requirements	Elicitation Technique	Reason for Technique
Library Owner	Sponsor	ROI, cost control, reports	One-on-One Interview	Owner has high power; direct discussion captures vision + constraints
IT Team	Tech Support	Easy to maintain, secure system	Workshop / Technical Meeting	Collaborative session ensures feasibility + constraints
Librarian	Daily Operator	Simple UI, fast reservation flow	Observation + Interview	Observing current workflow + asking questions uncovers real pain points
Library Members	End-users	Easy booking, mobile access	Survey / Focus Group	Many users → quick survey + small group testing gives a variety of inputs