

# Mantek Singh Kaura

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## Work Experience

- **Analyst, IT Support** Deloitte (02/2024 - Present)
  - Ranked 1<sup>st</sup> as per Metrics/Performance in Canada, Chile, USI (India) - Globally, usually in the Top 3.
  - Resolved an average of 400+ issues per month with 100% CSAT (Customer Satisfaction) and in accordance with SLA.
  - Working on projects for upcoming IT changes in Deloitte CA/CL with Senior Managers (Discussion for Ideas, Implementation, Testing) while assisting in ticket queues.
  - Assisted in resolving 5+ major incidents within SLA.
  - Reported 3+ technical flaws in implemented technologies to relevant stakeholders.
  - Independently managed all AV and Meeting room technology for the Halifax office.
  - Solely managed all IT assets (laptops, phones, ...) for the Halifax office.

## Education

- **Computer Engineering Technology** Seneca Polytechnic (01/2020 - 08/2022)
  - President's Honour List (4 GPA) - Awarded

## Achievements

- Achieved a weekly ranking in the Top 20 globally on LeetCode.
- Targeting the Top 1% globally on TryHackMe (THM) and Hack The Box (HTB).

## Certifications

- CompTIA PenTest+
- CompTIA Security+
- OSCP - Offensive Security Certified Professional
- Certified Ethical Hacker (CEH)
- ISC2 CC - Certified in Cybersecurity
- AWS Certified Solutions Architect - Associate

## Technical Skills

**Spoken Languages:** English, French.

**Programming & Scripting:** Python, C/C++, JavaScript, PHP, Bash/Shell, PowerShell.

**Tools & Technologies:** Metasploit, Burp Suite, Nmap/Zenmap, Zmap, Wireshark, OWASP ZAP, Nikto, Aircrack-ng, SQLMap, John the Ripper, Gobuster, Hydra, Xray, Hashcat.

**Operating Systems:** Kali Linux, Parrot Security OS, BlackArch, Windows, IOS, Android.

**AWS Cloud:** EC2, S3, RDS, VPC, IAM, Lambda, CloudFormation, CloudWatch, Elastic Beanstalk, API Gateways.

**Azure Cloud:** Azure VM, Azure Blob Storage, Azure SQL Database, Azure Functions, Azure Active Directory, Azure Kubernetes Service, Azure Virtual Network, Azure DevOps.

**DevOps:** Docker, Kubernetes, Jenkins, Terraform, Git.