Manuel Fernandez

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Education

California State Polytechnic University, Pomona, California

Business Administration – Marketing Management Career Track: Professional Sales/Sales Management

Expected Graduation: Spring 2026

San Bernardino Valley College, San Bernardino, California

 $Associate\ in\ Science\ for\ Transfer\ in\ Business\ Administration$

Graduated: Spring 2024

GPA: 2.0

Experience

Mobile Experts, San Bernardino, CA

Assistant Manager

June~2022-August~2024

- Managed daily operations including opening/closing, cash handling, and inventory management.
- Independently ran the shop multiple days per week, ensuring smooth operations in the owner's absence.
- Provided excellent customer service and resolved client inquiries and issues.
- Handled scheduling, vendor communications, and kept a clean store environment.
- Processed transactions, balanced registers, and maintained financial records.

Internship Experience

Making Hope Happen Foundation, San Bernardino, California

Marketing Intern

January 2020 - June 2020

- Created a professional presentation to showcase the foundation's mission and impact.
- Ensured branding consistency and contributed to compelling storytelling.
- Designed appealing slides and persuasive content to attract investor interest.
- Gained hands-on experience in nonprofit fundraising and stakeholder communications.

Skills

- Customer Service & Communication
- Sales & Marketing
- Inventory Management
- Presentation & Public Speaking

Relevant Coursework

- Professional Selling
- Consumer Behavior
- Principles of Marketing Management
- Operations Management
- Business Analytics
- Business Calculus
- Market Analysis and Control
- Management Information Systems
- Principles of Management