

# Manuel Marin III

Experienced IT Technician with a Bachelor's in Computer Information Technology

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## Relevant Experience

### Web Engineer/Developer, **Limited Edition Group** April 2025 – Present

- Developed product sales web pages supporting online transactions
- Connected web pages to backend databases for inventory management
- Implemented secure payment processing methods
- Integrated accounting systems with QuickBooks
- Integrated third-party SaaS tools for traffic and conversion tracking

### IT Help Desk, **Fralock** January 2023 – August 2023

- Documented completed tasks, ongoing issues, and action items
- Reviewed prior shift notes to ensure continuity and awareness of system status
- Attended change control meetings and provided updates on current projects, reviewing proposed changes, and communicated the status of new initiatives
- Handled and resolved frontline tickets as requests as needed promptly as requested
- Escalated tickets to tier 2 and tier 3 support as needed for user satisfaction

### IT Technical Support Internship, **CSUN** January 2019 – March 2020

- Provided on-site technical support for students, teachers, and administrative staff
- Set up, configured, and troubleshooted desktops, laptops, printers, and classroom technology
- Installed and updated operating systems and educational software on school devices
- Assisted with user account management, password resets, and access permissions
- Troubleshoot basic network and connectivity issues, including Wi-Fi and Ethernet
- Documented technical issues and resolutions
- Escalated complex problems to senior IT staff

## Skills

### Strengths

Troubleshooting, Networking, Web Development, Hardware Support, Software Support

### Programming Languages

TypeScript, HTML, CSS, JavaScript, Angular

### Tools & Platforms

CLI, AWS, Git, GitHub, Visual Studio, Word, Excel, WordPress, Docker, Slack, Microsoft Teams

## Education

### California State University, Northridge

Bachelor of Science in Computer Information Technology (Graduated May 2025)

## Projects

### Luca Charlize Clothing Store

Sells made in-house clothing

### Topanga Quality Honey

Sells Honey

### [www.manuelmarin3.com](http://www.manuelmarin3.com)

Personal website built with HTML and CSS, hosted via GITHUB

### Themed Weather Web Application

Takes local location data to give weather information

## Interests

Reading, Sports, Weightlifting, Muay Thai, Hiking