

Manuel Marin III

Experienced IT Technician with a Bachelor's in Computer Information Technology

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Relevant Experience

Web Engineer/Developer, **Limited Edition Group** April 2025 – Present

- Developed product sales web pages supporting online transactions
- Connected web pages to backend databases for inventory management
- Implemented secure payment processing methods
- Integrated accounting systems with QuickBooks
- Integrated third-party SaaS tools for traffic and conversion tracking

IT Help Desk, **Fralock** January 2023 – August 2023

- Documented completed tasks, ongoing issues, and action items
- Reviewed prior shift notes to ensure continuity and awareness of system status
- Attended change control meetings and provided updates on current projects, reviewing proposed changes, and communicated the status of new initiatives
- Handled and resolved frontline tickets as requests as needed promptly as requested
- Escalated tickets to tier 2 and tier 3 support as needed for user satisfaction

IT Technical Support Internship, **CSUN** January 2019 – March 2020

- Provided on-site technical support for students, teachers, and administrative staff
- Set up, configured, and troubleshooted desktops, laptops, printers, and classroom technology
- Installed and updated operating systems and educational software on school devices
- Assisted with user account management, password resets, and access permissions
- Troubleshooted basic network and connectivity issues, including Wi-Fi and Ethernet
- Documented technical issues and resolutions
- Escalated complex problems to senior IT staff

Skills

Strengths

Troubleshooting, Networking, Web Development, Hardware Support, Software Support

Programming Languages

Typescript, HTML, CSS, JavaScript, Angular

Tools & Platforms

CLI, AWS, Git, GitHub, Visual Studio, Word, Excel, WordPress, Docker, Slack, Microsoft Teams

Education

California State University, Northridge

Bachelor of Science in Computer Information Technology (Graduated May 2025)

Projects

Luca Charlize Clothing Store

Sells made in-house clothing

Topanga Quality Honey

Sells Honey

www.manuelmarin3.com

Personal website built with HTML and CSS, hosted via GITHUB

Themed Weather Web Application

Takes local location data to give weather information

Interests

Reading, Sports, Weightlifting, Muay Thai, Hiking