

Software Requirement Specification for

Franchise operating system

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1) Introduction

1.1 Background

Our project is going to develop the "Franchise (Telecom) Operating System" to automate routine tasks such as inventory tracking and updating sales, updating all managers' and employees' details, updating the location of each branch, viewing furniture and product details in each branch, salary updates & and provide transparency in inventory and sales data for both Sri LankaTelecom and it's all branches.

1.20verview

SLT will give its trade name and provide SLT product items to the registered branches under the SLT. There are several branches under the SLT, and each branch assigns one owner (manager) and has employees.

SLT give the form to the owner of the Franchise, Then owner can fill the registration form and register the Franchise branch. Owner can assign the employees by filling the assign form. Owners an employees can change their username and password. When a owner (manager) leaves the branch should mention the resignation date because every owner (manager) should be responsible for all products in the relevant branch. SLT Company provides the same amount of furniture (tables, chairs) to all branches across the country.

The SLT company,owner(manager), and employee (in each branch) are the main actors in this System. In addition, SLT Company will pay salaries to each branch after that manager pays salaries to employees but does not mention the salary amount of each one salary in the system. salary will be given generally to each branch. From excel sheet uploading function, Admin can add excel file to system, After importing the excel sheet into the system, Admin can read the excel sheet from the system, after that Admin can filter the data and find the average. At the end admin can see the count and the total. This is an overview of client requirements, and we will include above mention all requirements through developing the project.

1.2 Proposal

The proposal for developing a franchise operating system is to use a web-based system rather than using Excel files in a traditional way.

1.4 Objectives

The purpose of the described system is to streamline and automate various aspects of Sri Lanka Telecom's Franchise Operating System, sales tracking, and salary payments. The system aims to achieve the following objectives,

- Efficient Franchise Operating System
 - Ensure an equal distribution of items across all branches.
 - Track the inventory levels of items provided by Sri Lanka Telecom.
 - Categorize items to facilitate organized management.
- Sales Tracking
 - Enable branches to monitor the number of items sold.
 - Provide a consolidated view for Sri Lanka Telecom to analyze sales performance across all branches.
 - User Access Control
 - Implement role-based access control to restrict data access based on user roles.
 - Allow Sri Lanka Telecom to view and manage data across all branches while restricting branch admins to their respective branch data.
- Salary Management
 - Store employee information, including roles, salaries, and related details.
- Automation
 - Automate routine tasks such as inventory tracking, sales updates, and employee service payment to reduce manual effort and errors.
- Transparency and Accountability
 - Provide transparency in inventory and sales data for both Sri Lanka Telecom and its

branches.

• Maintain audit trails to log user activities for accountability and tracking purposes.

Overall, the system is designed to enhance operational efficiency and ensure accurate and timely management of inventory, sales, and employee-related information within the context of branches.

1.5 Scope of the software system

The scope of this system encompasses various functional and technical aspects to fulfill the requirements of *Franchise Operating System*, sales tracking, and salary payment processes. Here's an overview of the scope:

• Franchise Operating Management

- Equal Distribution: Ensure an equal distribution of items across all branches.
- Item Categorization: Implement a system for categorizing items to facilitate organized management.
- Inventory Tracking: Track the quantity of items provided to each branch and maintain overall inventory levels.

Sales Tracking

- Branch-Specific Sales Reports: Allow each branch to view and track the number of items sold.
- Consolidated Sales Report: Enable Sri Lanka Telecom to access a consolidated view of sales data across all branches.
- Real-time Updates: Provide real-time updates on sales transactions.

User Roles and Access Control

- Sri Lanka Telecom Admin: Full access to all branches' details, inventory information
- Branch Admins: Limited access to their respective branch details, inventory, and sales data.

Employee Service Payment

- Employee Information: Store details of employees, including roles, and salaries.
- The scope of the system is designed to address the specific needs of managing its

inventory, sales, and salary-related processes, with an emphasis on efficiency, accuracy, and user accessibility.

1.6 Product Perspective

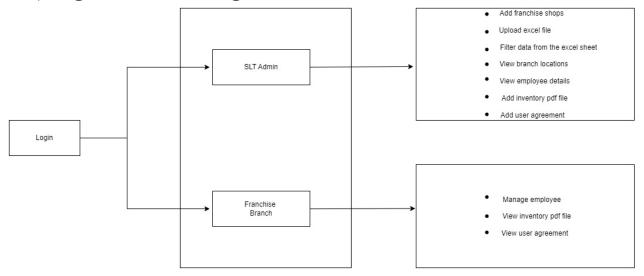
System Components:

- Franchise operating System Module: This component deals with the equal distribution of items, categorization, and tracking of inventory levels.
- Sales Tracking Module: Monitors and records sales transactions, providing insights intothe performance of each branch and the organization.

Product functions:

- The system encompasses various functions to fulfill its objectives of Franchise Operating System, sales tracking, and salary administration. Here are the key product functions,
- Franchise Operating System Functions:
- Equal Distribution: Ensures an equal distribution of items across all branches.
- Item Categorization: Allows categorization of items for organized management.
- Inventory Tracking: Monitors and tracks the quantity of items provided to each branch and maintains overall inventory levels.
- Sales Tracking Functions:
- Branch-Specific Sales Reports: Enables each branch to view and track the number of items sold.
- Consolidated Sales Report: Provides Sri Lanka Telecom Admin with a consolidated view of sales data across all branches.
- Real-time Updates: Offers real-time updates on sales transactions.
- Salary Management Functions:
- Employee Information Management: Stores details of employees, including roles, salaries, and related information.

2) High level Flow Diagram



3) Functional Requirements

3.1)

- The Franchise Operating System should be able to enter the details of all managers assigned to each branch.
- The system should be able to update the new manager's details.
- The managers can enter the resignation date into the system when they leave from branch.
- The System should give the amount of furniture details related to each branch. (Number oftables and chairs given to each branch.)
- The system Should be able to enter the salary amount and If SLT company pays Salary to eachbranch, the system should enter "tick/ $\sqrt{}$ " with the date of the given salary.
- The system should be able to enter the number of products given to each branch from SLT.[Routers, charges, cables, etc.]
- The system will show the location of each branch.
- Each branch ability enter into the system the number of sold items during the month.
- The Franchise Operating System should be able to access SLT Company to see all sold items details of each branch.
- Managers can add salesmen to the system.

- Managers can update and view the store.
- Salesmen can log in to the system and update daily sales.
- Managers can generate monthly report.

3.2) List of Functions

List of Functions (Admin)

1. Registration

| Function | Registration |
|-------------|--|
| Description | - Create a new profile under the system. |

2. Login

| Function | Login |
|-------------|-----------------------------------|
| Description | - Login to the system as a admin. |

3. Upload excel file to the system

| Function | Uploading excel file |
|-------------|--|
| Description | - Can add excel file to system, After importing the excel sheet into the system, read the excel sheet from the system. |

4. Search data from the excel file

| Function | Search data |
|-------------|-------------------------------------|
| Description | - Can search any data of the system |

5. Filter data and find the average using drop down menu

| Function | Filter Data |
|-------------|---|
| Description | - Filter the data and find the average. At the end see the count and the total. |

6. View Location

| Function | View location |
|-------------|---|
| Description | View franchise branch locations from the system |

7. Add inventory items

| Function | Add Inventory |
|-------------|---|
| Description | - Add franchise branch inventory items. |

8. View inventory items

| Function | V View Inventory |
|-------------|--|
| Description | - View franchise branch inventory items. |

9. Add and view owner (manager) details

| Function | Add and view owner data |
|-------------|----------------------------------|
| Description | - Add owners and view their data |

10. Change user name and password

| Function | Change user name and password |
|-------------|------------------------------------|
| Description | - Change the username and password |

11 Send Email

| Function | Send email |
|-------------|-----------------------------------|
| Description | - Admin can send emails to users. |
| | |

List of Functions (Franchise Owner)

1. Registration

| Function | Registration |
|-------------|--|
| Description | - Create a new profile under the system. |
| | |

2. Login

| Function | Login |
|-------------|----------------------------------|
| Description | - Login to the system as a user. |
| | |

3. Add employees to the system.

| Function | Add employees |
|-------------|-----------------------------------|
| Description | - Add new employees to the system |
| | |

4. Change the active status.

| Function | Change status |
|-------------|---|
| Description | - Change employee status (active or inactive) |

5. View Inventory

| Function | View inventory |
|-------------|--|
| Description | - View inventory pdf send by the SLT admin |

6. View user agreement

| Function | View user agreement |
|-------------|--|
| Description | - View user agreement, send by the SLT admin |
| | |

4) Non-Functional Requirements

• Efficiency:

There are real-time updates on all managers' details with their resignation date, product details, furniture details, salary details, and additional payments in the Franchise Operating System.

• Security:

• The SLT and Each branch have usernames and passwords to log into the system and brancheshave some restrictions.SLT can view and access all details of each branch and branches can only view their details andthey cannot access other branch details; hence it will provide secure to sensitive data in the system.

• Availability:

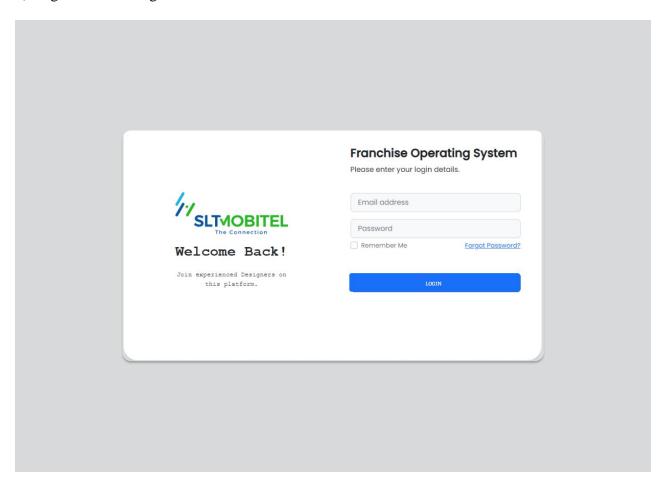
 This system is available at any time and branches can update data, also SLT can access systemdata at any time.

• User-friendly:

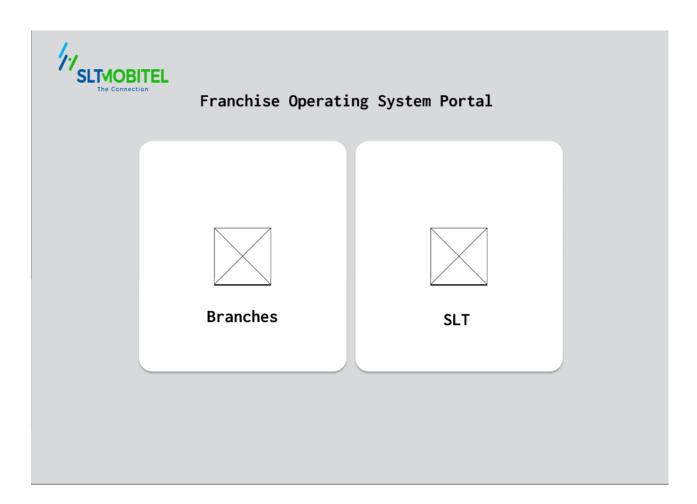
We hope to come up with simple wireframes and UI designs for the Franchise Operating
System because all managers in each branch can easily understand system functions
withoutany troubles

5) Wire Frames (SLT Admin)

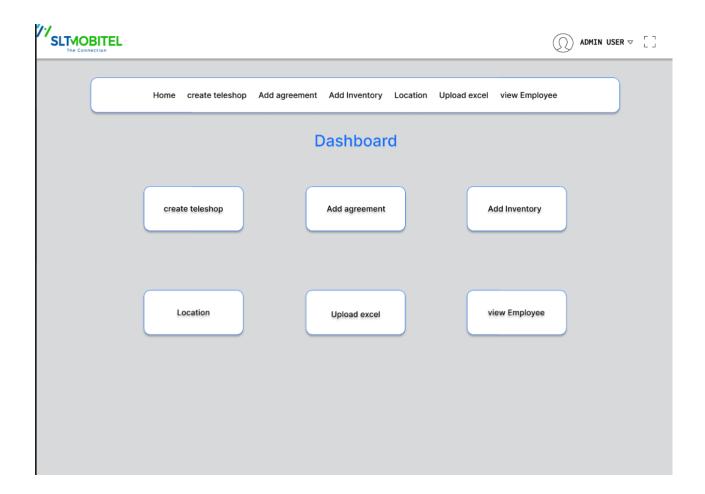
1) Registration & Login



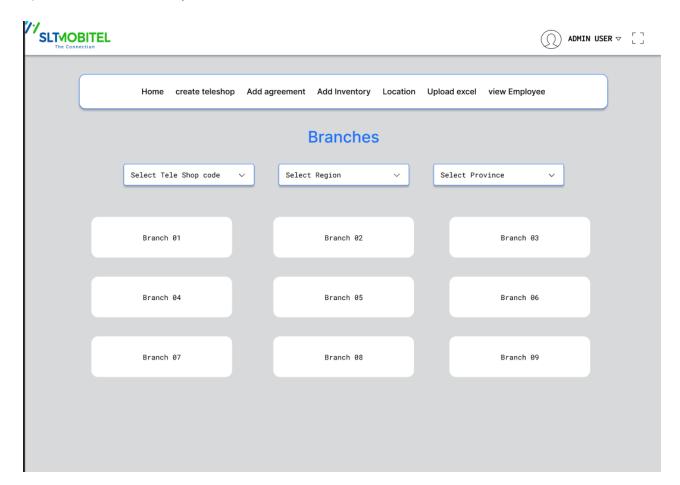
2) Role Selection



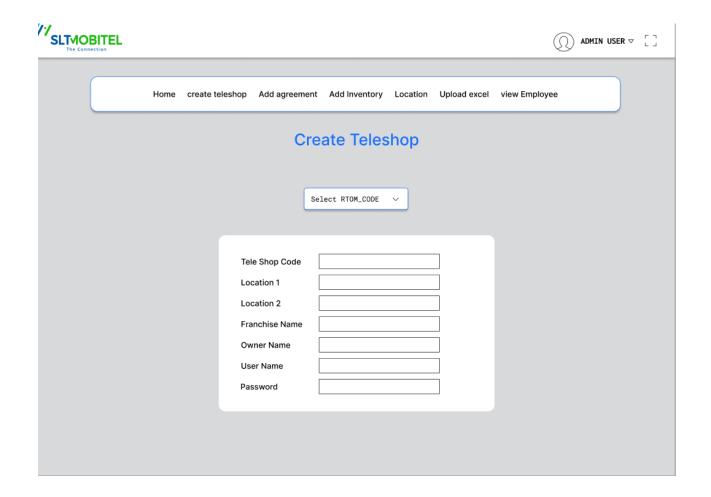
3) Admin dashboard



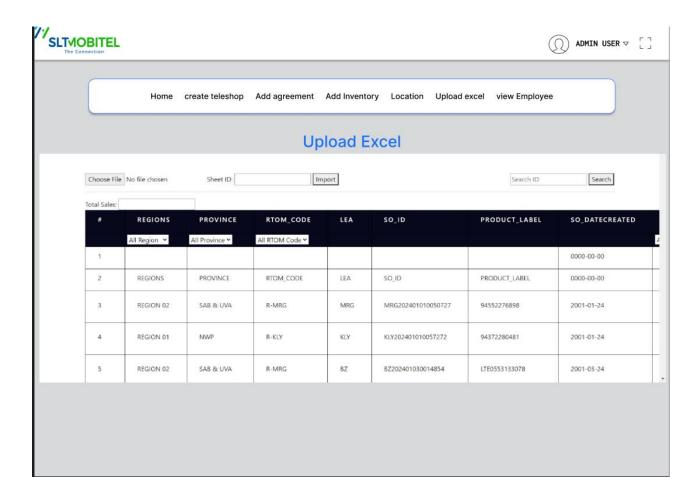
4) View all franchise shops



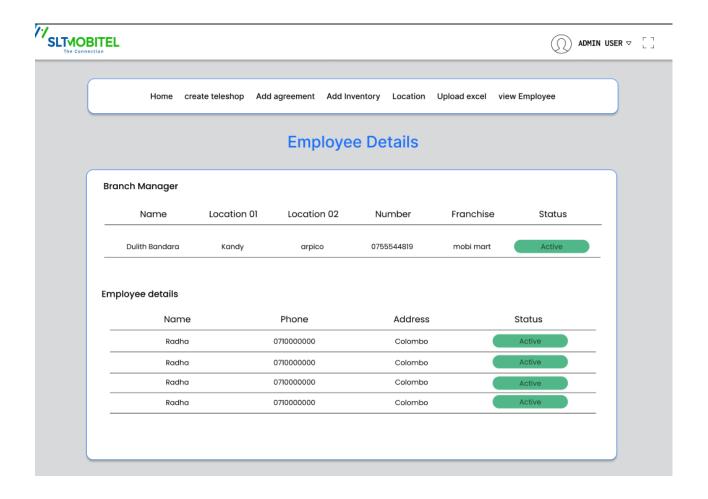
5) Add new franchise shop



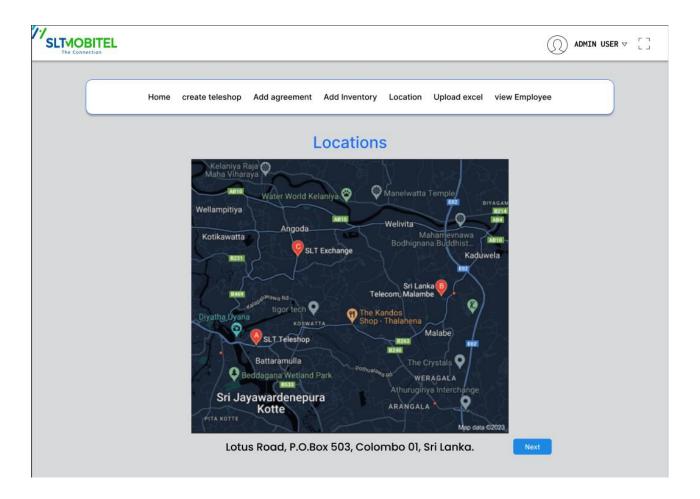
6) Upload Excel File



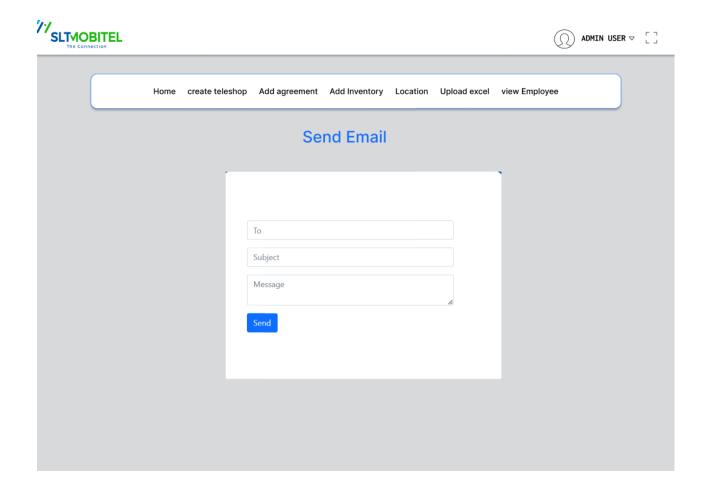
7) Employee Details



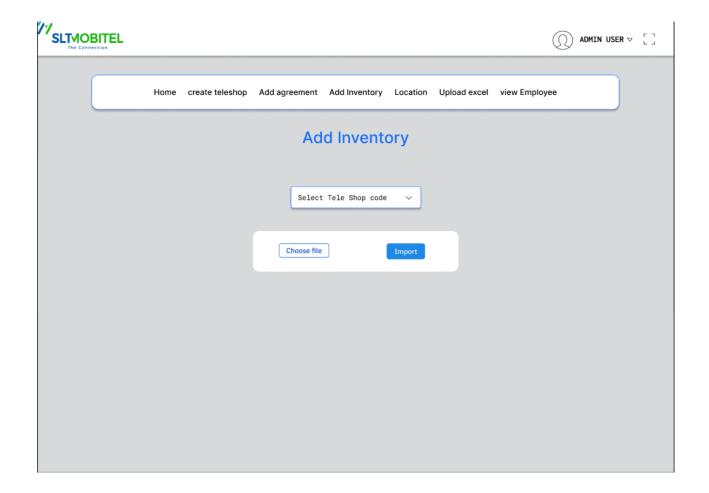
8) View all branch locations



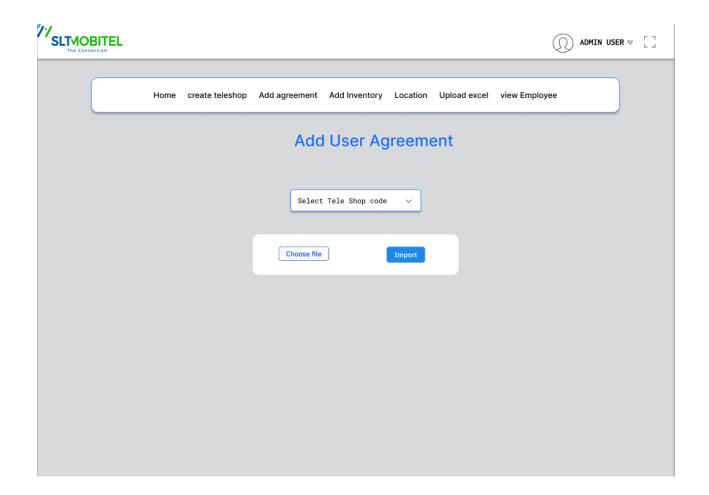
9) Send email



11) Add inventory pdf

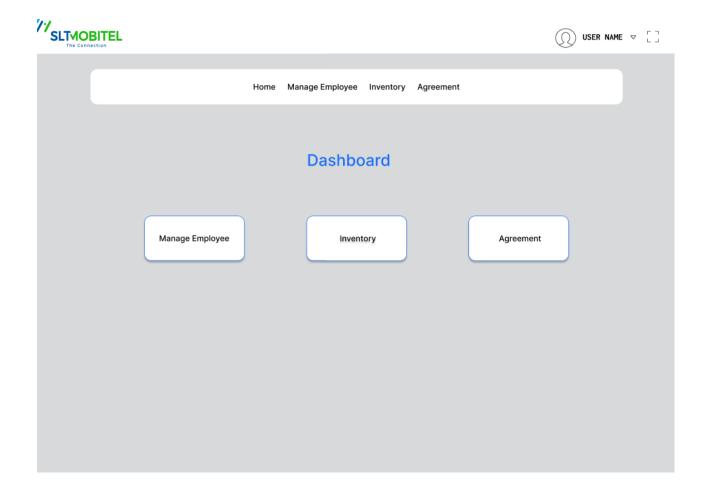


12) Add user agreement

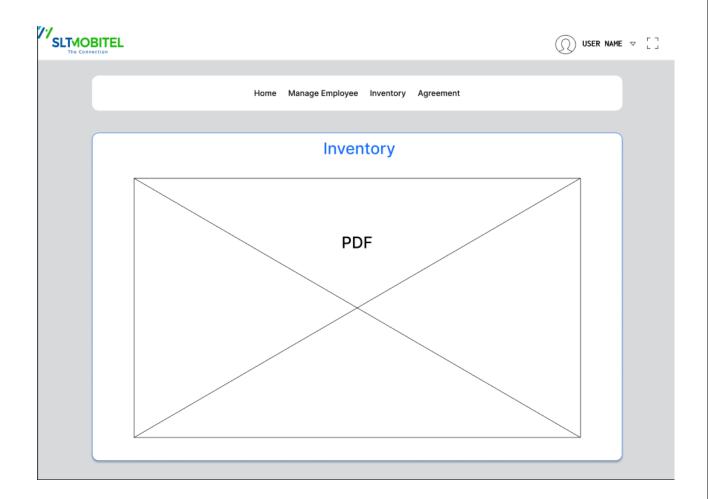


Franchise Owner

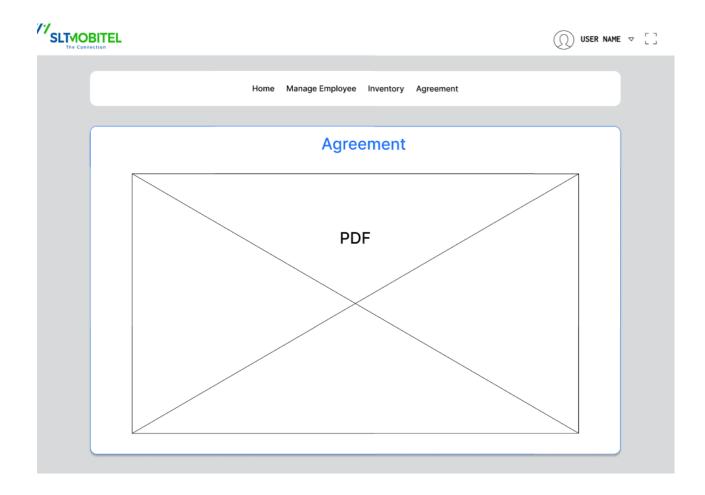
1) User dashboard



2) View Inventory



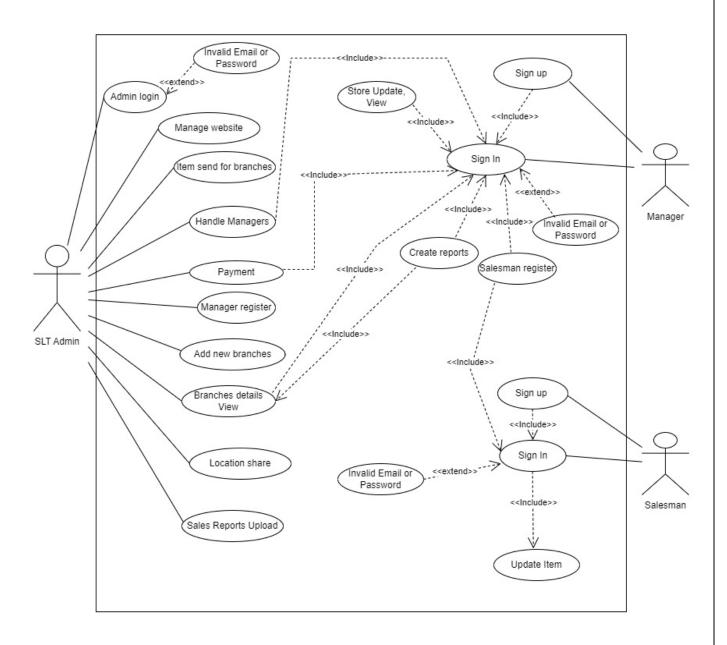
3) View user agreement



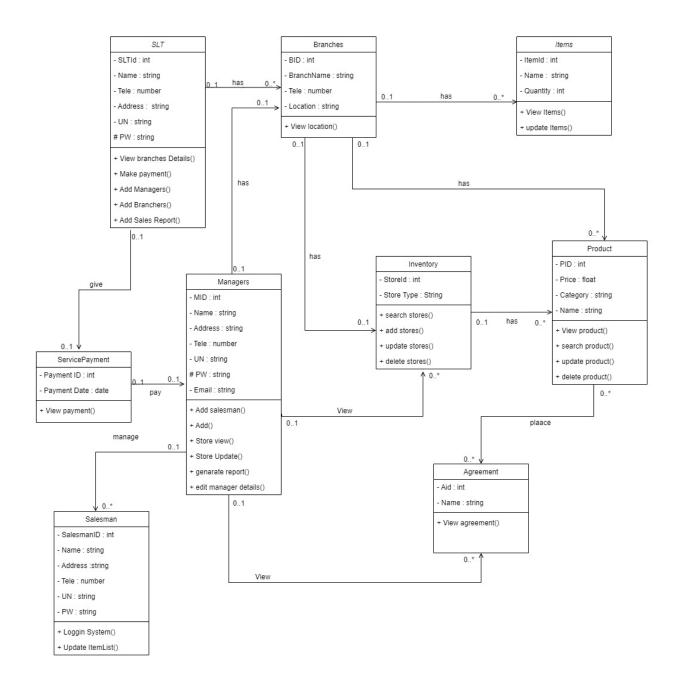
6) Diagrams

6.1 UML Diagram

6.1.1 Use Case Diagram



6.1.2 Class Diagram



6.1.3 ER Diagram

